

# GETTING TO KNOW AND LOVE YOUR

## Agent™ Surge Protector with 7 Outlets

360electrical.

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### Thank you for buying a 360 Electrical Agent Surge Protector.

We truly hope it conveniently adds those outlets where you need them most and provides peace of mind from knowing that your sensitive electronics will be protected. Not to mention, the extended 6 foot cord can be used to provide power in hard to reach places, or it can double as a sweet rope swing.\*

This handy little guide is designed to give you basic information on how to use your Agent Surge Protector as well as provide all the legal warranty-related stuff we all know and love. It's also a great origami starter kit.

#### Help Us Help You—Register Now.

Log on the ol' interweb and head to our website to register your new Agent Surge Protector. It'll initiate the rock star treatment you so richly deserve and get you advanced notice on new products from 360!

\*From the 360 Electrical Legal Department: No it can't, don't do that.

### POINTY HEADED STUFF

#### First, a few technical things that make our engineers pretty proud:

Model #: 360322

Electrical Ratings: 15A, 125V, 60Hz, 1875W

**Surge Energy Joule Rating:** 1530 Joules (a joule is a measure of how much energy a surge protector can take before it bites the dust.)

**Response Time (the time it takes for the surge protector to kick in):** <1 Nanosecond

**Maximum Spike Current:** 29,500A

**UL Clamping Voltage:** 500V

**EMI/RFI Noise Filter:** 150kHz – 100MHz up to 40 Db

#### How Your Agent Protects:

Inside your Agent is a smart little guy called a metal oxide varistor (MOV). When the voltage coming out of the wall exceeds 120 volts (standard) it acts as kind of a relief valve diverting rogue voltage from your sensitive electronics.

### CONSIDER YOURSELF WARNED!

#### Please follow these cautionary statements. If you don't, your Agent might break, your warranty will be void, and you will be very unhappy with yourself.

► Use indoors only and do not use near water. You listening, SCUBA guy?!



► Do not plug any extension cord, power strip, wall tap, or multi-outlet adapter into your Agent.

► Don't plug your Agent into anything but a grounded outlet (the kind with three holes in the socket).

► Do not plug things in that will exceed the electrical ratings (see "Pointy Headed Stuff").

► Don't use the Agent with a heater, generator, convection oven, conventional oven, microwave, sump pump, water-related device, life support device, medical device, or vehicle battery charger.

► Quit using your Agent if either indicator light is not on. (See "Agent Anatomy" for more information.)

► If you're feeling all handy and want to alter or repair your Agent... Don't.

#### Read it. Know it. There will be a quiz.

**(A)** (7) AC Outlets – Put your standard plugs in here and then, uh, they're plugged in. Keep your outlets closed when not in use with a simple slide of the safety cover.

**(B)** (1) Adapter-Spaced AC Outlet – For your giganto plugs.

**(C)** Advanced Surge Protection – Deep inside lies the defender of the connected devices you plug into the outlets. It's there waiting to act on your behalf when evil transient voltage rears its ugly head.

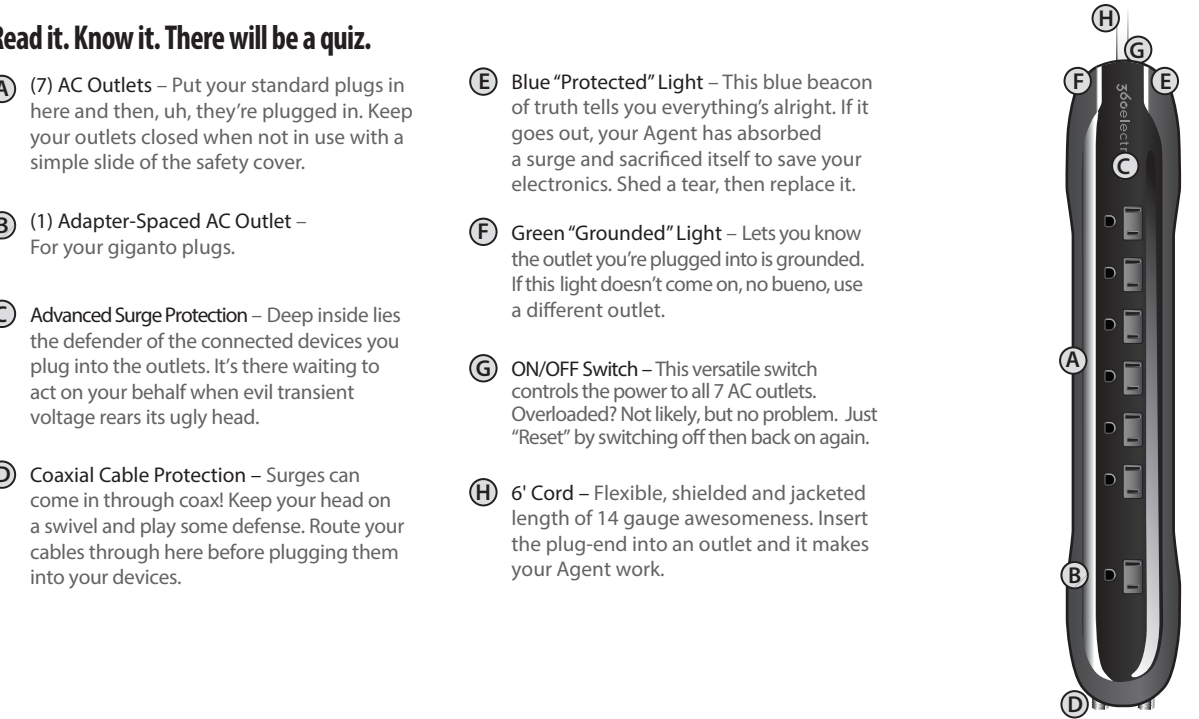
**(D)** Coaxial Cable Protection – Surges can come in through coax! Keep your head on a swivel and play some defense. Route your cables through here before plugging them into your devices.

**(E)** Blue "Protected" Light – This blue beacon of truth tells you everything's alright. If it goes out, your Agent has absorbed a surge and sacrificed itself to save your electronics. Shed a tear, then replace it.

**(F)** Green "Grounded" Light – Lets you know the outlet you're plugged into is grounded. If this light doesn't come on, no bueno, use a different outlet.

**(G)** ON/OFF Switch – This versatile switch controls the power to all 7 AC outlets. Overloaded? Not likely, but no problem. Just "Reset" by switching off then back on again.

**(H)** 6' Cord – Flexible, shielded and jacketed length of 14 gauge awesomeness. Insert the plug-end into an outlet and it makes your Agent work.



### SUPER QUICK SETUP

1. Plug stuff into your Agent.
2. Plug your Agent into a grounded wall outlet.
3. Flip the switch on!
4. Standard fist pump.

### WARRANTY

#### LIMITED LIFETIME WARRANTY

The Limited Lifetime Warranty of this product—360 Electrical Surge Protector. Model #360322 is subject to all of the conditions and exclusions contained in the articles below. This Limited Lifetime Warranty gives you, the original purchaser, specific legal rights along with additional rights that apply in certain states. This Limited Lifetime Warranty applied only to the enclosed 360 Electrical model. 360 Electrical warrants to the verified original purchaser of this 360 Electrical Surge Protector for the life of this product that there will be no defects in craftsmanship, materials, assembly or design. Should there be any defects in any of the categories listed above 360 Electrical will, at its sole discretion, repair or replace the defective Surge Protector at no cost to the original purchaser. The life of the Surge Protector is defined as the period of time that the Surge Protector has the capacity to protect against power surges and spikes. The "Protected" indicator light will no longer illuminate when this capacity is exceeded.

#### CONNECTED EQUIPMENT LIMITED WARRANTY

360 Electrical's Connected Equipment Warranty covers only equipment that is damaged or destroyed by transient voltage while properly connected to a properly wired AC power line with protective ground. Transient voltage or a "Power Disruption" is defined as a brief voltage spike and/or surge on the AC power. 360 Electrical, at its option, will pay the present fair market value for the replacement or repair of the damaged connected equipment up to the maximum amount stated below:

#### Item - 360322 | Up to a maximum of \$150,000.00

This is a Limited Warranty and is subject to the conditions and provisions contained in the following articles. This warranty is null and void if any of the following conditions exist: (a) the equipment is not properly connected to the Surge Protector, (b) the Power Disruption damages your equipment through phone, network or coaxial lines, (c) the Surge Protector has been improperly opened or installed or has been tampered with, (d) the damage was not a result of a Power Disruption or a Power Disruption never took place, (e) or the Surge Protector was not used under normal operating conditions in accordance with the user instructions or the original purchaser does not make a claim within 15 days from the date of the Power Disruption with the purchase receipt for the Surge Protector and equipment for which the claim is made. This Warranty does not

protect against acts of God (flooding, erosion or earthquake), war, vandalism, theft, normal wear and tear from use, depletion, obsolescence, abuse, damage from from brownouts or sags or equipment alteration.

This Warranty is null and void if any person or facility not authorized by 360 Electrical not protect against, and 360 Electrical, LLC is free from liability, the incidental, indirect, direct or consequential monetary damages occurring from the sale or use of the Surge Protector such as loss of revenue, sales and/or profits.

This Warranty is limited to the losses not covered by the original purchaser's home owner's insurance or renter's insurance and the original purchaser cannot seek duplicate coverage under this Warranty. 360 reserves the right, at its sole discretion, to review and investigate all of the conditions and provisions listed above and determine whether any or all conditions exist making the claim null and void.

#### HOW TO MAKE A CLAIM

To make a claim, visit 360electrical.com and provide the required information or follow the steps below.

- 1) Mail the Surge Protector, at your expense, to the address at the bottom of the page
- 2) Provide the part number for the Surge Protector
- 3) Mail (if applicable), at your expense, the equipment that was connected to the Surge Protector
- 4) Explain in writing the extent of the damage that occurred to the connected equipment
- 5) Provide the date of the occurrence
- 6) Provide a copy of the original purchase receipt for the Surge Protector and damaged equipment
- 7) State when and where the purchases were made (if not clearly marked on the receipt)
- 8) Provide evidence of damage to connected equipment (pictures, the equipment itself, etc.)

All claims must be made within 15 days of the Power Disruption and damage to the equipment. If claims are not made within 15 days of the Power Disruption, the claim is null and void.

If 360 Electrical determines that the Connected Equipment Limited Warranty covers the damaged equipment, and that the equipment was damaged as a result of the Surge Protector which is covered under the Limited Lifetime Warranty, 360 Electrical will either 1) authorize repair of the connected equipment, at a cost up to the maximum amount set forth on the packaging of the surge protector involved; 2) provide the consumer with an equivalent equipment replacement; or 3) reimburse the consumer for the present fair market value of the damaged connected equipment. The present fair market value of the equipment will be determined according to the current value specified in the most recent edition of the Orion Blue Book by Orion Research Corporation, Roger Rohrs - Publisher.

#### SEND CLAIMS TO:

Attn: Claims Department | 360 Electrical, LLC  
1935 East Vine Street, Suite 360  
Salt Lake City, UT 84121

Or call 801-364-4900 for assistance in forwarding equipment, purchase receipts, 360 Electrical Surge Protector and how to proceed with the claim.

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