



PET CREMATIONS AUSTRALIA
TRADING AS
SOUTHERN CROSS PET SERVICES
100% Guaranteed Individual Cremations

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SCPS - Process of Individual Pet Cremation

- Upon collection from a Veterinary Clinic / Animal Hospital or Private Home, the pet is allocated an ID number (AKA an Order Form number). This number is also marked directly on the body bag, which is immediately sealed.
- The Order Form with ID number is completed with owner's details including name, phone number, return address, pet's name, breed and weight and receptacle choice.
- When the pet is collected, the Order ID is also additionally recorded on the daily manifest sheet
- Upon return to crematorium all pets and their details are recorded on the crematorium schedule board
- The pet is then placed in a temperature controlled room awaiting scheduled cremation
- At the time of the scheduled cremation, the ID number is checked and matched to that on the crematorium schedule and Order Form and is then recorded on a highlighted label with all matching paperwork
- When the cremation is completed, the highlighted label with the recorded ID number is immediately attached to the plastic bag into which the ashes are inserted and sealed. This bag is then placed inside a satin bag
- The Satin bag is then placed inside the chosen receptacle
- The receptacle is sealed
- The receptacle is then placed inside a satin bag
- The outer satin bag containing the receptacle is then placed inside the presentation/delivery white bag
- This delivery bag is labelled with a Southern Cross tag reflecting the Pet's name and ID number and cross-checked against the matching paperwork
- A copy of the paperwork matching the ID number accompanies the whole cremation process
- A certificate is then printed with pet's name and date of cremation and placed inside the presentation/delivery white bag
- A Plaque & photo is organised if ordered
- A Daily Returns manifest is completed with the return address, matching ID numbers and date of delivery
- Upon of return of ashes, he customer / Clinic signs the back of the Order form as proof of delivery