

The Airhook [Original Version] Frequently Asked Questions

What electronic devices are supported?

The Airhook will support all phones and tablets up to 8.5 inches tall (original iPad horizontally) that are 1.5 pounds or less. Using the support bungee and toggle you can adjust to your preferred device.

The current max device width is just under one inch (20mm to be exact). The cases that we found to be too large were the childproof, thick silicone cases, or those with additional carrying compartments on their backside. In those scenarios, the case may have to be removed once in-flight for best use with The Airhook.

What size beverages can fit?

The design team collected cups from all airlines in order to create the correct size opening. Enjoy all airline beverages and your coffee from the terminal.

Can I use The Airhook during takeoff and landing?

NO! Not only is it not safe, it is non-compliant with Stowage Federal Regulations (which is why the tray table must be closed too).

Is The Airhook FAA compliant?

Yes, according to the rules in the current Code of Federal Regulations. Please note, it is very important [and the law] to always comply with airline crew member instructions.

What material is The Airhook made out of?

The Airhook will be manufactured using ABS reinforced plastic. Please note, there are two metal components - a cap nut that is fused to the Airhook base & a screw [molded in the adjustment knob] running through the back of the Airhook to provide optimal pivot support.

How will I know if my tray table is too loose to use The Airhook?

This is an important question!

After following the steps above, you should NOT be able to freely remove your Airhook from within the tray table. If you find that it simply slides out, your tray table is too old or damaged to anchor The Airhook and unfortunately you can not use it.

DO NOT use your Airhook if you find yourself with the tray table experience shown in the video below.

What can I do to ensure my beverage doesn't spill?

Just as if you were using your tray table in the horizontal position, it's best to take a few sips of your beverage first so the liquid level is not at the brim. Due to the unknown of when the plane may hit turbulence or the person in-front of you causes some of their own, don't leave a full beverage unattended.

Please take extra caution with hot beverages. In addition, if using The Airhook to hold a beverage with a lid, we recommend facing the lid opening towards the tray table to further prevent spills.

Using the Airhook in exit row, bulk head, or first class seats

Unfortunately, The Airhook does not work in these scenarios yet. You want to upgrade to The Airhook 2.0!

Using The Airhook on a tray table that has magazine support above it.

Some airline seats are now built with magazine holders behind the tray table vs. the traditional below the tray table (your seat back pocket). In this scenario, you'll want to position your Airhook as close to the locking mechanism as possible. There is a hard-plastic support that runs the length of the magazine holder, which provides the correct leverage for The Airhook to use as an anchor.



Using The Airhook on a curved tray table.

If you find yourself with a curved tray table, place The Airhook as close to center as you can. The closer to the tray table locking mechanism, the better, which is the straightest part of the curve.

Using The Airhook with a double folding tray table (on American Airlines new planes)

Due to the double fold, the tray table is too thick to use The Airhook in its traditional fashion. Instead, push the Airhook's anchor into the middle of the fold as shown below. Then lock your tray table in the vertical position. Please note: since double folding tray tables are so much closer to the ground, it makes the viewing angle difficult to adjust.

