

Product Return Form

Customer Name:	
Order Number: Exxx	
Email Address:	
Telephone:	
Items to be returned/Reason for being returned:	

All returns must be sent to:	<p>Web Returns The Cycling Fix 1126 Malvern Road, Malvern VIC 3144</p>
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Please Note
<p>If the product is faulty /defective, please describe in the form the perceived fault or defect in as much detail as possible.</p> <p>Follow these steps for a swift return:</p> <ul style="list-style-type: none"> • Ensure that the product is in original condition and not damaged, washed or worn and that packaged item(s) are in original packaging and well-sealed. All items that were sent with the order must also be returned i.e. tags, manuals/instructions etc. • Fill out the Return Form with as much detail as possible and include the form with the item. • Address your parcel and make payment via Australia Post Website and drop the parcel into your local Australia Post Office or place in an Australia Post post-box. Alternatively drop into your local post office and arrange the purchase of a pre-paid satchel fill in our address and send. • Once your return(s) are received, we will complete the return as promptly as possible, subject to the return being made in accordance with this policy.