

# La PIEL

Form for a one-off termination of a distance purchase contract

## INFORMATIONS ABOUT BUYER

Name & Surname : \_\_\_\_\_

Address: \_\_\_\_\_

Phone: \_\_\_\_\_

e-mail: \_\_\_\_\_

INFORMTIONS ABOUT ORDER	
Date of order:	Order number:
Deliver date:	Invoice number:

Me, \_\_\_\_\_

(name and surname of buyer)

hereby declare that I unilaterally terminate the Purchase Agreement of the following products:

No.	PRODUCT NAME	REASON FOR THE CONTRACT AWARD
1.		
2.		
3.		
4.		
5.		
6.		
7.		
8.		
9.		

REASON FOR THE CONTRACT AWARD: 1. Product is not in accordance with my expectations 2. Does not suit me 3. We do not like Please help us with better quality of information management on the web shop and to state the reason for the termination of the contract by entering the order number in the "Reason" (not required)

Note: The Buyer is required to return the delivered goods to the La PIEL j.d.o.o., Gorice 10b, 10 000 Zagreb, Croatia Seller's warehouse and La PIEL j.d.o.o. must make a refund only after the goods have been returned, or after the Customer furnishes proof that products sent back. As stipulated in the General Terms and Conditions, the prerequisite for a unilateral termination of the Agreement is that the product has not been used. The products returned by the Buyer, must be returned in complete condition, in the condition in which they are delivered, in the original packaging (the merchandise in which the goods are delivered), with all relevant documentation, and any marking intended to indicate that the product was not used or damaged should not be removed or damaged. If the Buyer returns a defective product, with major damages or parts and documentation, and if it does not deliver it within the legal deadline, the Buyer is deemed not to have fulfilled his obligation to return the Goods and the Seller is not required to make a refund of the funds paid or the replacement. The buyer must make a refund of the goods without delay and no later than 14 days from the date on which he has informed the Seller of his decision to terminate the contract. Confirmation of receipt of a notice of unilateral termination of contract will be sent to you, without delay, by electronic mail

## FOR A SINGLE CONTRACT AWARD

### The legal deadline and procedure for unilateral termination of the contract

The contract may be terminated unilaterally without giving reasons within 14 days from the date of purchase to the Buyer or to a third party by the Customer's choice, the goods being the subject of the Contract being surrendered. In order to exercise your right to unilaterally terminate this Agreement, you are required to notify La PIEL j.d.o.o., to mail [info@lapielshop.com](mailto:info@lapielshop.com) about your decision to terminate the contract unilaterally before the expiration of the 14-day deadline and by an unambiguous statement sent by email to the address [info@lapielshop.com](mailto:info@lapielshop.com) where you will enter your name, surname, address, phone number or email address, and you can also use the enclosed example of a one-sided termination agreement form. In the case of goods to be delivered separately, in the case of goods dispatched to several consignments, the unilateral termination period shall be 14 days from the date on which you or a third person has the last piece or last consignment of goods delivered to you. Direct costs of return of goods are borne by the Buyer. Customer Responsibility for Buyer Value The Buyer is responsible for any impairment of the goods (packaging and packaging products) resulting from the handling of the goods, except what was needed to determine the nature, characteristics and functionality of the goods.

Reversal of the amount paid upon unilateral termination of the contract The refund of the money received for the Goods for which the Buyer requests a one-off termination of the contract shall be made without delay, at the latest within 14 days from the day the goods are received at the warehouse. Refund of money will be executed in the same manner as the Buyer has made a payment. Buyers please consider that the cash-back process may take a couple of days longer until the amount is visible on the Customer Card. Refunds The Buyer must make a refund of the goods without delay and no later than 14 days from when, in accordance with Article 74 of the Consumer Protection Act, he informed the Seller of his decision to terminate the Contract. It is considered that the Buyer has fulfilled his obligation in time if, prior to the expiry of the above deadline, he or she has shipped the goods or handed them over to the warehouse. We advise you to inquire at the selected courier how they are delivering to the above address.