

SuperGenie

Full Manual

pumpables

Welcome to Pumpables

Congratulations on becoming the owner of a Pumpables breast pump! We are so happy to welcome you to the Pumpables family.

If you're in a hurry



If you've used a breast pump before, or you're in a hurry then feel free to go straight to the 'Getting started' section within this manual. This contains basic information on prepping your pump and accessories for use and operating the pump.

If you're new to breast pumps or ready to learn more



We really encourage you to check out the full manual to get lots more information. We've included information on suggested pump routines, replacing parts and lots more to give you a good grounding in using your breast pump.



Check for updates



We release new features, make improvements and update manuals all the time! To make sure you have the latest version, go to pumpables.co/manuals

Getting help

Working out using a breast pump and breastfeeding while you care for a newborn is hard work and you don't need to do it alone. You are very welcome as part of the Pumpables community. If you need help, please get in touch.



Email

hello@pumpables.co

Need help or have a question? Send us an email and we will get right back.



Facebook chat

fb.com/pumpables

Find us on Facebook and send us a message. Easiest method for busy mamas!



Community

pumpables.co/community

Get support, tips and feedback from other mamas in Pumpables Community on Facebook.



Fitting room

pumpables.co/fittingroom

Get a second opinion on your shield fit & positioning from the Pumpables team.



Issues with your pump

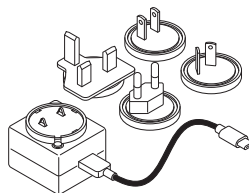
If you suspect a fault or something isn't right, email our customer service at **hello@pumpables.co** or fill out the claim form at **pumpables.co/warranty**. We prioritise warranty support and we will get back to you straightaway.

What's in the box

We'll guide you through getting to know your SuperGenie later in this manual, but for now, here's a list of everything that's included with your pump.

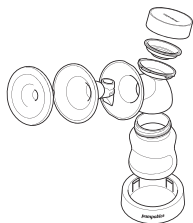
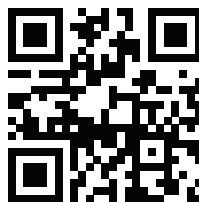


Pump unit



Charger +
4 international plugs

We're always releasing updates. Go to **pumpables.co/manuals** for the latest version of the manual.



This full manual also tells you all the tips and trick for your Liquid Kit.

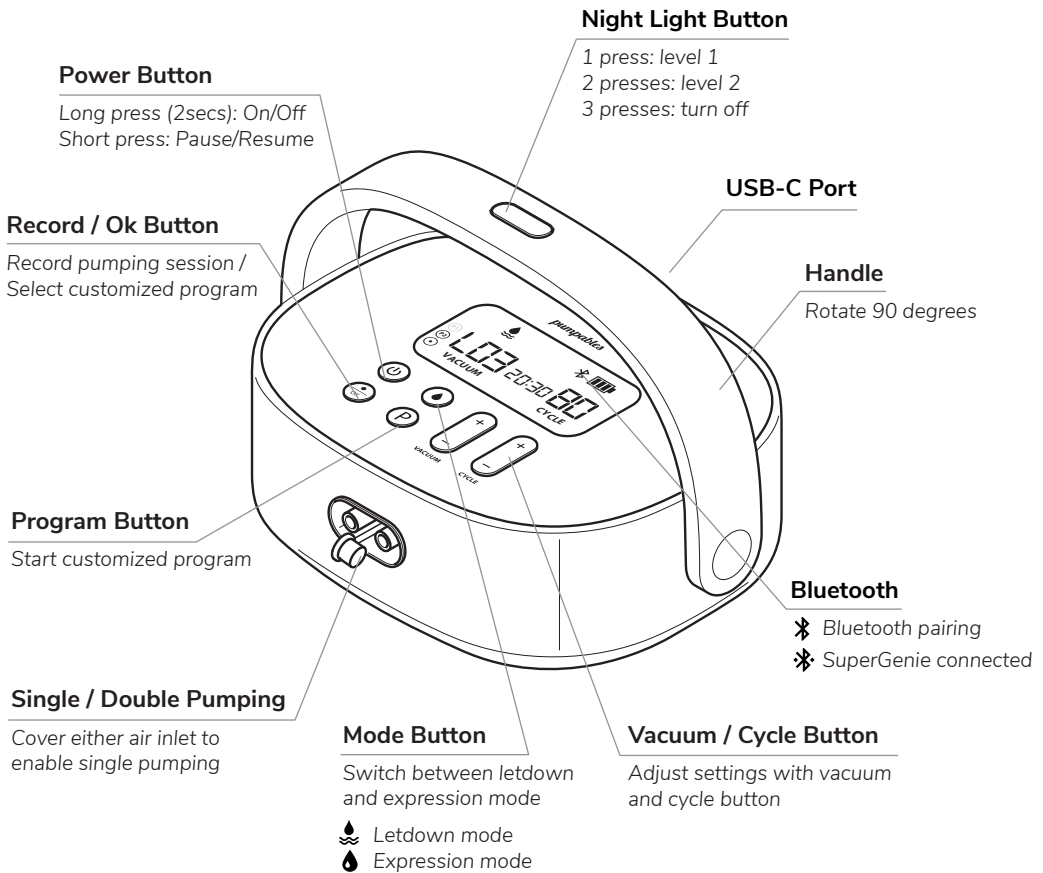
Intended use & safety

SuperGenie Double Electric Breast Pump with Liquid Pumping System is a hospital grade breast pump to help lactating women express and collect milk.

- ▶ The SuperGenie is a closed system breast pump. Your milk collection kit should not be shared between users.
- ▶ Clean and sanitize all parts that come in contact with your breast and breastmilk prior to first use. Wash all parts that come in contact with your breast and breast milk after every use.
- ▶ Inspect all appropriate pump components before each use.
- ▶ If tube becomes mouldy, discontinue use and replace tube. If breast milk backup occurs, clean the tube before your next pumping session.
- ▶ DO NOT use antibacterial or abrasive cleaners/detergents when cleaning breast pump or breast pump parts. Never put breast pump motor in water or sterilizer, as permanent damage can be caused to the device.
- ▶ DO NOT attempt to remove the breast shield from your breast while pumping. Turn the breast pump off and break the seal between your breast and breast shield with your finger, then remove the breast shield from your breast.
- ▶ If pumping is uncomfortable or causing pain, turn the unit off, break the seal between the breast and the breast shield with your finger and remove breast shield from your breast.
- ▶ Plastic bottles and component parts become brittle when frozen and may break when dropped. Take appropriate care in handling bottles and components.
- ▶ The power adapter is a part of the breast pump. Please always check the power adapter before use and if damage is found, discontinue use. Make sure the voltage of the power adapter is compatible with the power source. Plug the power adapter into the breast pump first, then into the power source.
- ▶ Do not use outdoors or operate where aerosol products are being used, or where oxygen is being administered
- ▶ Do not use while bathing, or place device where it can be submerged in water. If the device falls into water, do not reach for it and immediately disconnect from electrical outlet.
- ▶ Do not leave device unattended when plugged into an electrical outlet. Do not position the breast pump such that it is difficult to disconnect the adapter plug from the main power supply.
- ▶ Close supervision is necessary when used near children or people with disabilities.
- ▶ Do not use attachments not recommended by the manufacturer.
- ▶ Keep cord away from heated surface.
- ▶ Never drop or insert objects into any opening or tubes.
- ▶ Use product only for its intended use.

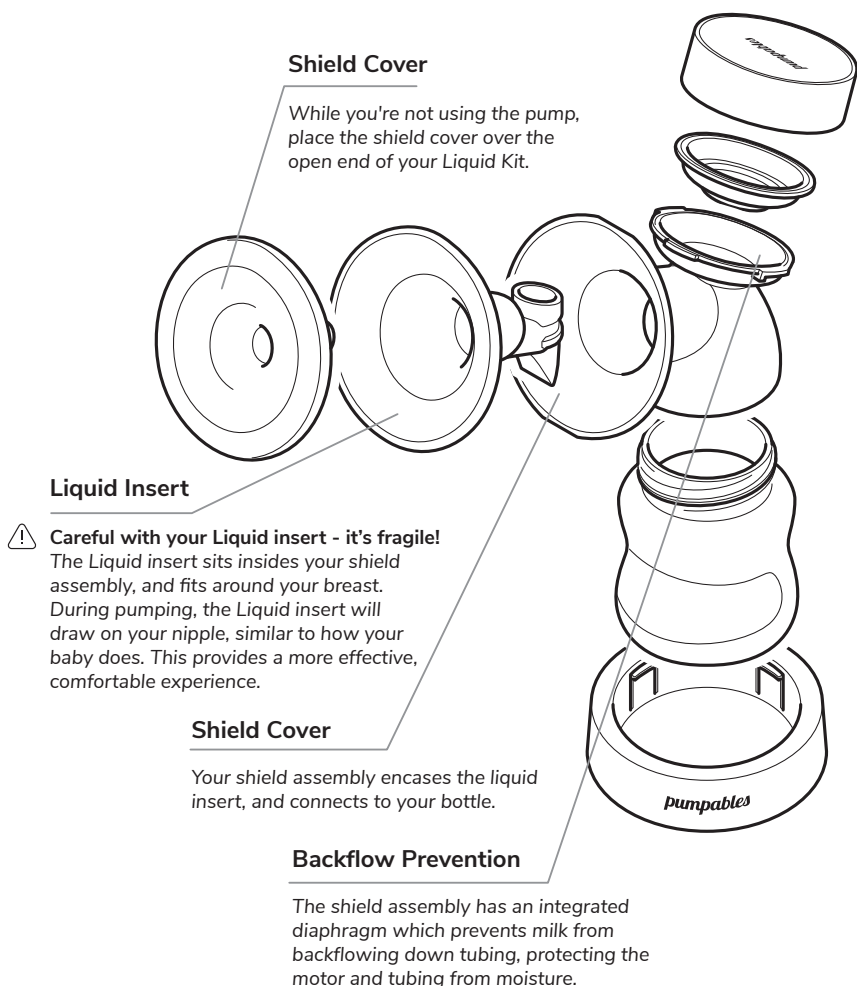
Get to know your SuperGenie

Meet your new SuperGenie breast pump, the most advanced desktop breast pump available today. The SuperGenie provides hospital grade performance with integrated smart features.



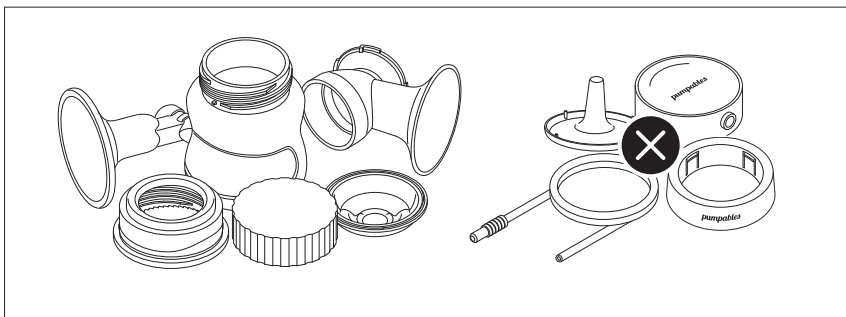
Get to know your Liquid Kit

Getting to know the parts of your Liquid Kit will help you get the most out of them. It can be confusing the first time you assemble the kit, so let us know if you need help.



Getting started

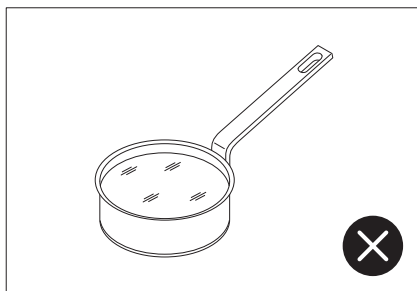
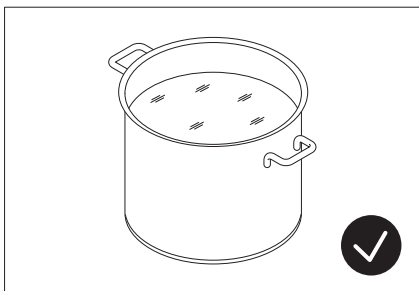
Sterilising your accessories before first use



Sterilise everything on left. You can sterilise the bottle stand and shield cover if you like but it's not necessary. **Never sterilise or immerse tubing or seal cap**

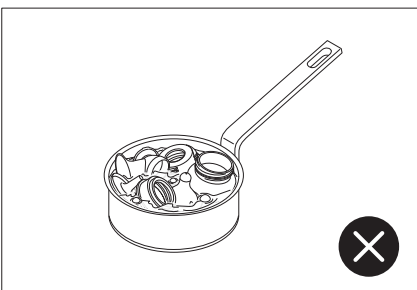
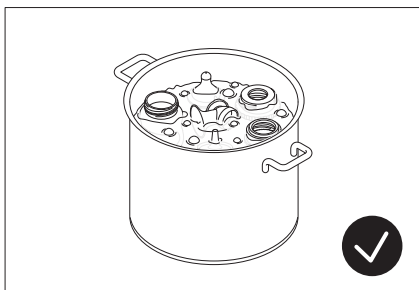
You can use any sterilising method that you prefer. Here are instructions for sterilising using the boiling method:

1. Choose a big pot

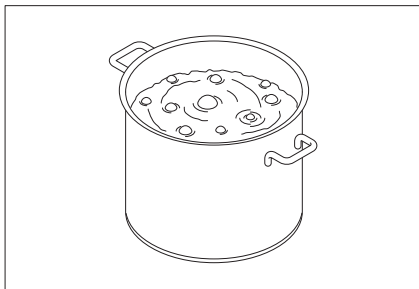


Make sure the pot you choose is large so accessories don't 'bump' into each other. Parts can warp if they bump into each other during sterilising.

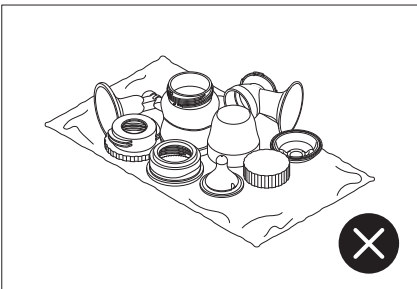
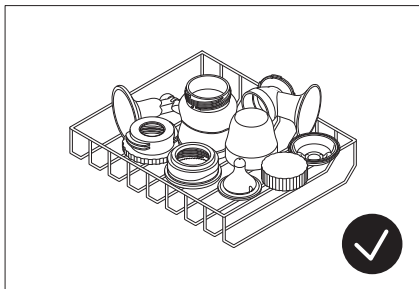
2. Place in accessories



3. Bring to boil, then boil for 5 minutes

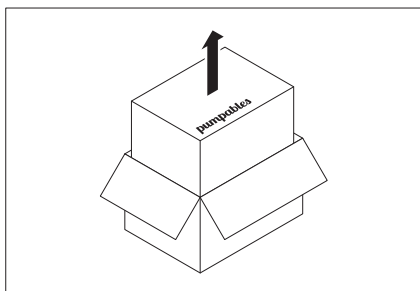


4. Air dry on a clean surface

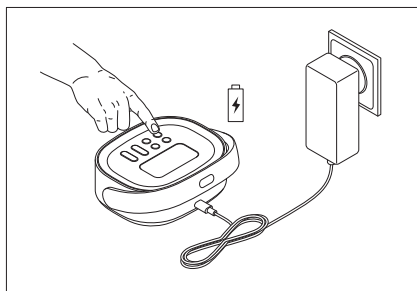


Getting started

Charging your pump



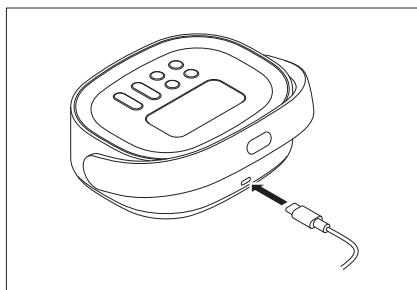
You can start using your pump right away out of the box. Once it's time to recharge, charging time is 4 hours.



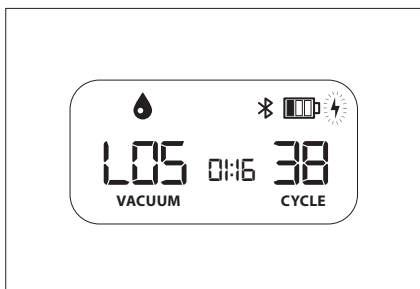
You can use the pump while charging



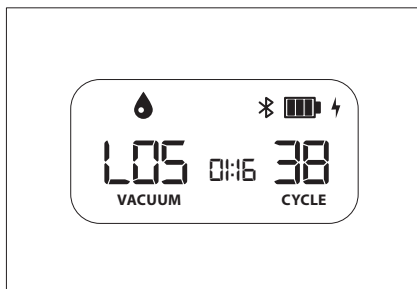
When assembling the adaptor, make sure it clicks into place



Plug into pump



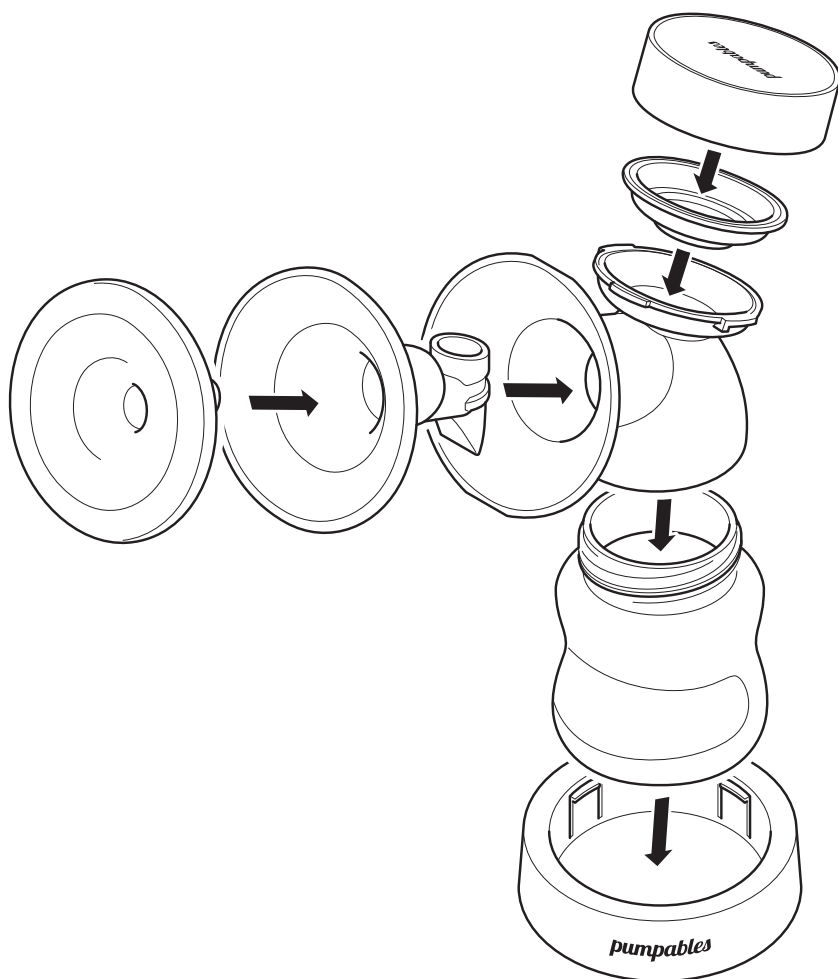
Lighting icon will blink during charging

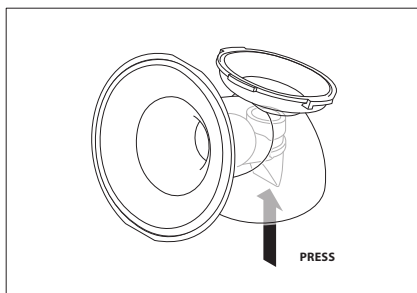
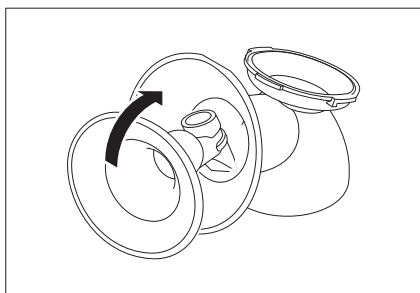


Lighting icon will stop blinking when fully charged

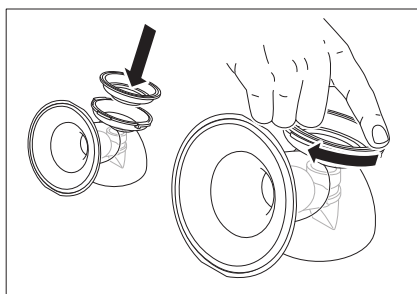
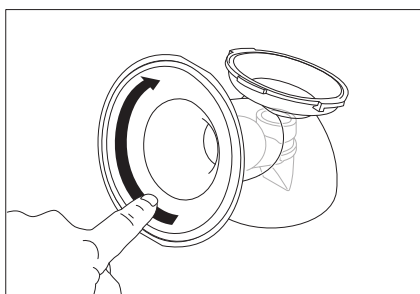
Getting started

Assembling your Liquid Kit

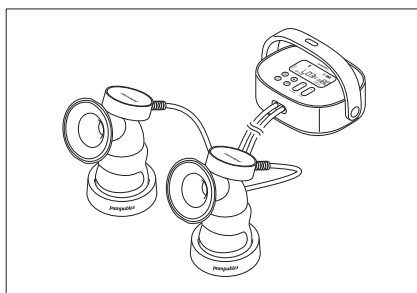
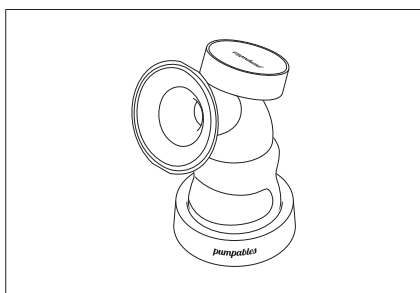




Slide the Liquid insert inside the shield assembly and ensure it is attached firmly. Make sure the valve is secure.



Ensure insert is flush with shield. Place seal diaphragm on the shield assembly. Tip - use your finger to ensure the edge is flush. This is important so the kit is airtight.

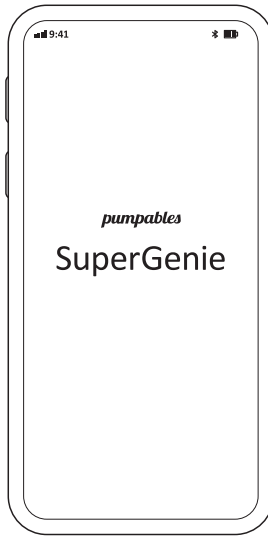


Attach your seal cap & then use your tubing to connect your accessory kit to the pump motor. Don't forget to cover the unused air port if you're single pumping!

Getting started

Connecting the app

Download the SuperGenie app to control your SuperGenie, track sessions and save programs.



The SuperGenie pump app can be downloaded through the App Store or Google Play. Once you have downloaded the app, please follow the instructions to connect your SuperGenie and get set up.

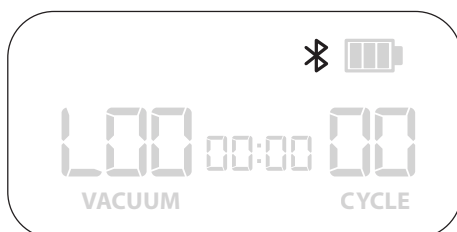
You'll need to enable location access so that the app can use a lower energy bluetooth setting.

If you need help, just let us know.

Understanding the controls

Start SuperGenie

Press power button  for 2 seconds to turn on **SuperGenie**

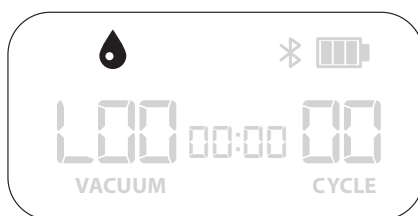
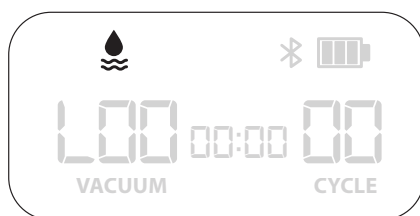


2 seconds

-  Bluetooth pairing
-  **SuperGenie** is connected

Switch between modes

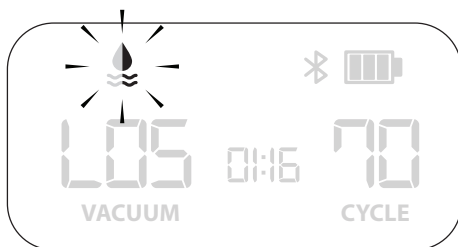
Change between letdown and expression mode by pressing mode button 



-  **Letdown mode**
Vacuum strength: 1-5 Cycle speed: 72-104
-  **Expression mode**
Vacuum strength: 1-16 Cycle speed: 40-70

Stop and resume

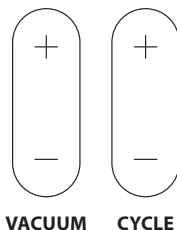
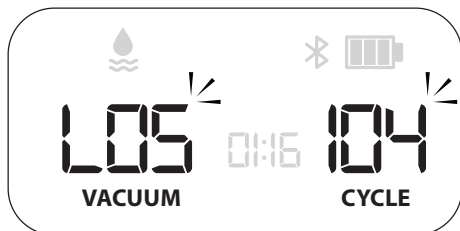
Press power button  shortly to pause/start pumping again



Mode icon blinks when pumping stops

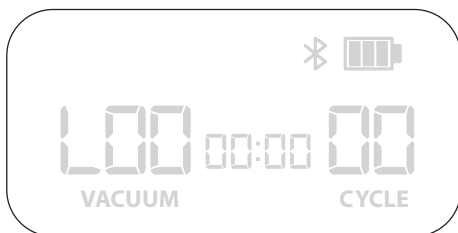
Adjust settings

Adjust settings with the vacuum and cycle button



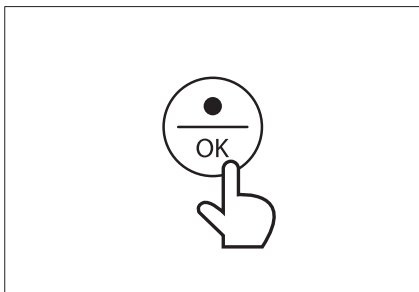
Turn off SuperGenie

Press power button  for 2 seconds to turn off SuperGenie

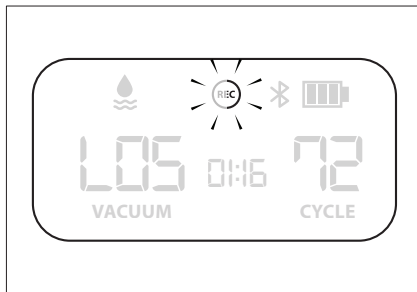


2 seconds

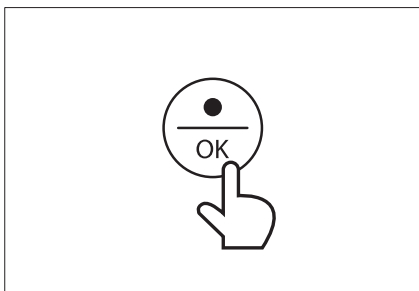
Create your own program



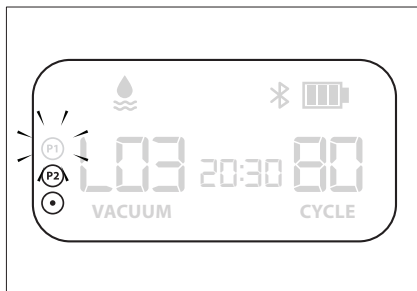
1. Press record / OK button



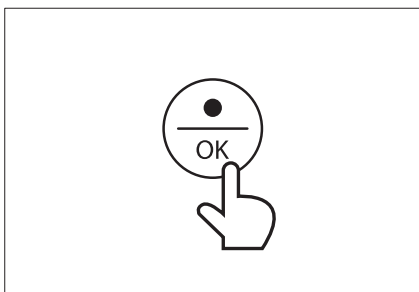
2. When "Record Icon" appears blinking, adjust the vacuum and cycle



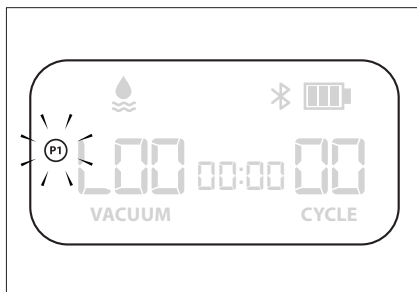
3. Finish recording by pressing record / OK button



4. Select the program to save by pressing program button **P**

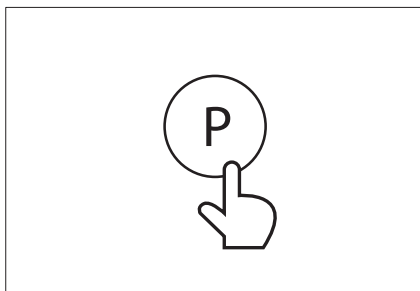


5. Confirm Save by pressing record / OK button

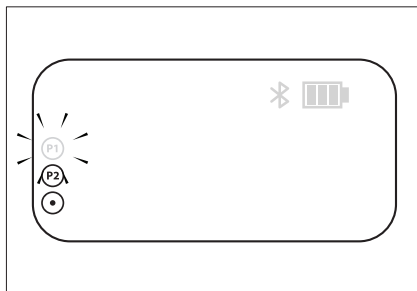


6. Saved program displayed on the screen. You cannot erase programs. To overwrite a program, select P1 or P2 again after recording a new program.

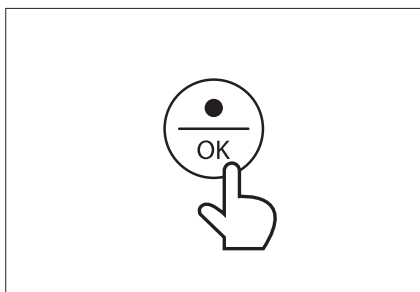
Start your program



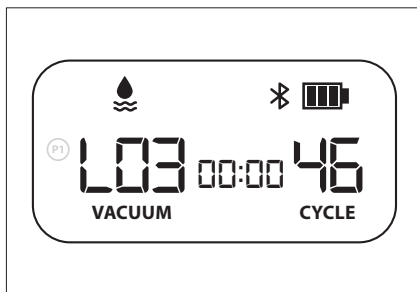
1. Press program button



2. Choose program by pressing the program button **(P)**



3. Select program by pressing record / OK button

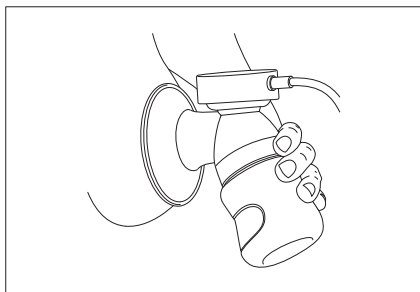


4. Program starts

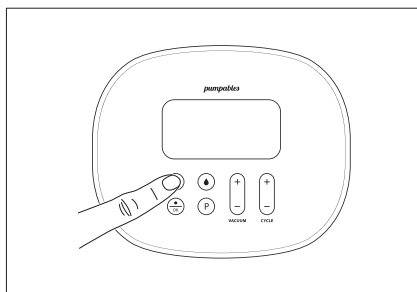
Getting started with settings

Every woman is different, so trying out the different settings is really worth it - but here is a program to get you started:

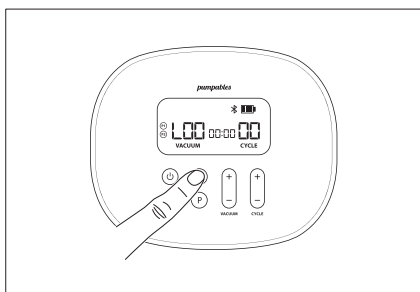
On the pump



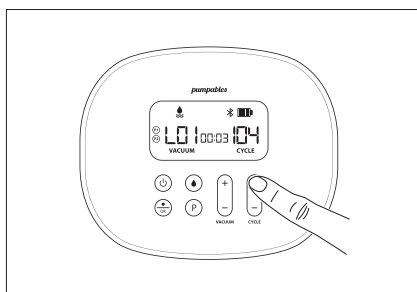
1. Attach the Liquid kit to your breast



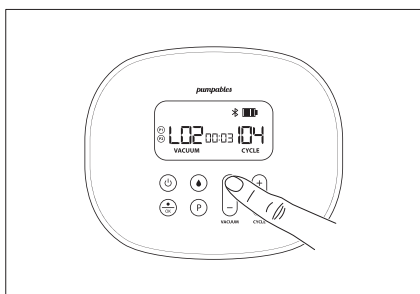
2. Turn the pump on



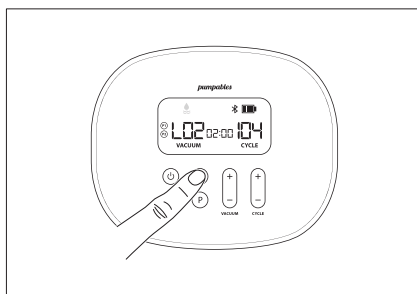
3. Put the pump in letdown mode



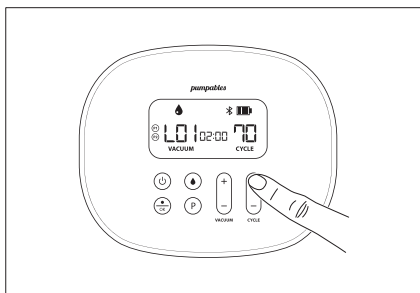
4. Increase cycle speed to 104



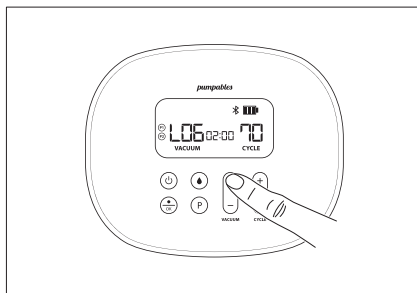
5. Increase vacuum to level two and adjust to comfort level



6. Once milk flow starts or after two minutes, switch to expression mode



7. Set cycle speed to 70



4. Set vacuum level to 6 and adjust to comfort level

Once the milk flow slows down, try going back to letdown mode, and repeating this program.

Have you downloaded the Pumpables app yet? You can control your SuperGenie Gen2 from your phone, create programs, track milk output, change default settings, update your pump, and more!



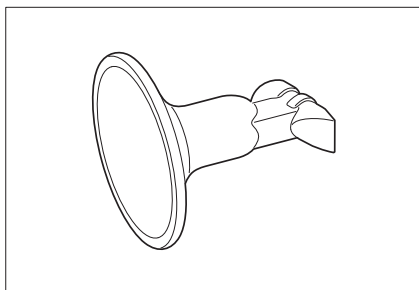
Replacing parts

Some parts of your kit need replacing regularly, depending on how often you pump. This is important! Worn out parts are the most common reason for a decrease in output. Here's an overview of what to replace when:

💧 **Occasional Pumping**
i.e. a few times a week

💧💧💧 **Exclusive Pumping**
i.e. 8 times a day

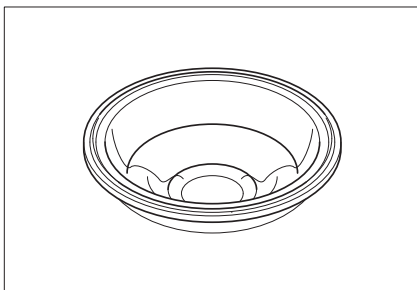
Liquid Insert



💧 2-3 Months

💧💧💧 2-4 Weeks

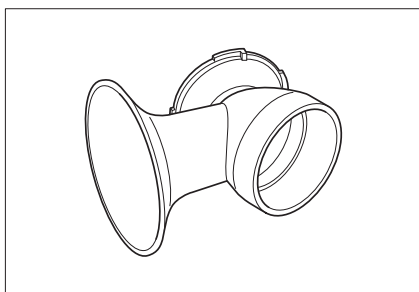
Seal Diaphragm



💧 3-4 Months

💧💧💧 Every Month

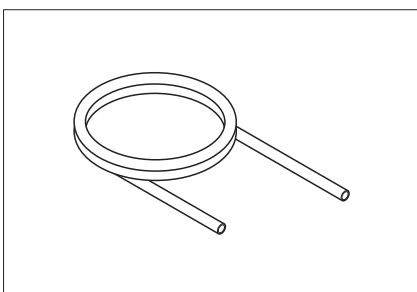
Breastshield Assembly



💧 Check regularly
replace as
needed

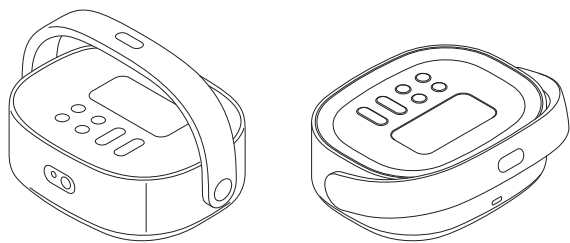
💧💧💧 Every 6 months

Tubing



Replace if moisture has entered the tubing, it slips off the pump or parts from stretching or shows signs of wear and tear.

Technical specifications



Vacuum Range	15-330mmHG
Cycle Speed (Expression Mode)	40 - 70 CPM (Variable)
Cycle Speed (Letdown Mode)	72 - 104 CPM (Variable)
Net Weight	1.12kg (2.64 lbs)
Warranty	2 Years
Battery Life	2.5 Hours
Time to Charge	4 Hours
Motor Life	1500 Hours
Country of Origin	China
Certification	CE
Color	Blue and White
Pump Type	Single or Double
Dimensions	196.9mm x 162mm x 71mm (7.75in x 6.38in x 2.8in)
Power Supply	Rechargeable Lithium Ion Cylindrical Battery or AC Adaptor
Material	ABS, PP and Silicone
Voltage Input	100-240V ~ 50/60Hz
Voltage Output	15V --- 1.6A
Battery Type	Lithium Ion Cylindrical Battery
Li-Ion Battery Power	11.1V ~ 2000mAh
Total Power	24W
Noise	Less than 50dB (A)
Operating Conditions	5°C~40°C, 15%~90%Rh 800hPa to 1060 hPa.
Storage and Shipping Conditions	-25°C~60°C, 15%~93%Rh
Electronic Shock Protection	Class II

Warranty

This product is warranted by Pumpables to be free from defects in material and manufacturing for a period of two years from the date of purchase. This warranty does not cover damage caused by accident, misuse, abuse, improper maintenance, unauthorized modification, or connection to an improper power supply. The warranty does not cover wear and tear caused by the regular use of this product.

Issues or defects should be reported to Pumpables as soon as possible after discovery. Pumpables reserves the right to investigate the issue or defect before taking any remedy. In the event of defect, at Pumpables' option, Pumpables will replace the product free of charge or arrange repair. All efforts will be made to reduce inconvenience to the user. Where possible, arrangements will be made for the return of faulty / defective products to Pumpables to improve quality control and aid product improvement.

If you need assistance with correct usage, care or warranty when using this product, please contact us at **hello@pumpables.co**.

pumpables

Need help? Just ask the Pumpables team!



pumpables.co



hello@pumpables.co



[@pumpables](https://www.facebook.com/pumpables)