



Repair Request Form

Please complete this form and include it in your shipment. You can send your repairs to

Duluth Pack Repairs
1610 W. Superior St.
Duluth, MN 55806

Shipping to our facility is the responsibility of the sender. We suggest using a shipping method that provides a tracking number to ensure the package arrives safely. If you are in the Twin Ports, your product can be dropped off at our Canal Park retail store at 365 Canal Park Drive here in Duluth, MN.

Contact Information

Name _____

Address _____

City _____ State _____ ZIP _____

Daytime Phone _____ Email _____

Product Info

Product Name and Color _____

Requested Repairs

Briefly describe the damage(s) in need of repair, or select from the list below, and their location on the bag:

Zipper

Other Hardware

Seam/ Stitching

Hole/Tear

Shoulder Strap

Other Strap

Please clean and empty your items before returning them to us. Once your shipment has been received, a repair specialist will inspect the item and contact you to discuss its restoration. Damage not covered by our Lifetime Guarantee can be repaired at a minimal cost. Repairs may take 4-6 weeks to complete from the date of approval.