

ViscoSoft

3" Ventilated Gel Infused Memory Foam Mattress Topper Limited 3-Year Warranty

WHAT IS COVERED

This warranty covers any defects in materials or workmanship, with the exceptions stated below.

WHAT IS NOT COVERED

This warranty only applies to the original purchaser and does not cover: (a) normal wear and tear; (b) above average wear and tear such as physical abuse and damage; (c) any use of the product beyond its intended use; (d) failure due to purchaser's failing to have proper support; (e) damages occurring during a move; (f) toppers used commercially; (g) minor imperfections; (h) allergy or sensitivities; or (i) any personal preference issues with level of comfort of the topper.

WHAT VISCOSOFT WILL DO

ViscoSoft will, in its sole discretion, replace the mattress topper with one of comparable quality to the extent possible. The replacement available at the time may be different in some aspects from the originally purchased model.

**SLEEP IS A
BEAUTIFUL
THING**

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WASHING:

To clean a small area on the mattress topper, it is recommended that you spot clean.

- * Use an absorbent towel to remove as much liquid as possible.
- * With warm water and a few drops of dish detergent, work from the outside of the stain inward, dabbing it while applying as little soapy water as possible.
- * To dry, leave it uncovered to air dry.
- * If there is an odor, sprinkle baking soda over the area after cleaning, and vacuum it up after the stain has dried.
- * Do not use cleaners with solvents or have memory foam dry cleaned, as the chemicals can break down the foam.

Note: Discoloration to memory foam may appear overtime due to oxidization. Oxidization is a natural process that occurs when memory foam is exposed to light and will not affect the performance of your topper.

Instructions For Use:

- * Remove topper from box.
- * Please allow 24-48 hours for the memory foam to fully expand and the smell to dissipate.
- * Place topper on mattress and secure in place by bringing straps around the corner of the mattress.
- * Place sheets on top of topper.
- * Experience rejuvenated sleep!

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HOW TO MAKE A CLAIM

Email support@viscosoft.com to submit your warranty claim. To submit claim, you must be the original, current owner of the mattress topper, have purchased the topper from an authorized dealer, have a warrantable defect, provide an address within the continental United States and provide a copy of the purchase receipt.

The foregoing express warranties are the sole warranties given by ViscoSoft, and shall extend only to Purchaser. For any sales other than to a consumer purchasing for household use, all implied warranties, including but not limited to any implied Warranty of merchantability or fitness for a particular purpose or use, are excluded and disclaimed.

In no event shall ViscoSoft be liable for incidental, consequential, punitive, or other indirect damages arising from the purchase or use of the Product. The remedies provided herein are the sole and exclusive remedies of Purchaser.

This Warranty is non-transferrable. This Warranty shall be interpreted in accordance with the laws of the State of North Carolina, without regard to any authority relating to conflicts of laws. Legal rights vary from state to state. You may wish to speak with an attorney to find out what your specific legal rights are.

For the complete warranty, visit www.viscosoft.com/warranty/