



**B13 Technology Ltd.**

## **Quality Policy Statement**

### **ISO 9001:2015 Management System Standard**

**Companies House Registered Address:** 2nd Floor Quayside Tower, Broad Street, Birmingham B1 2HF  
**Operational Activities:** Unit E, Ludgate Court, 57 Water St, Birmingham B3 1EP

#### **Strategic Direction**

To be the leading technical experts within the UK for software development and consultancy. Offering our customers the highest level of quality at competitive rates.

#### **Context of the organisation**

B13 Technology Limited are a privately owned, Birmingham based Agile Software Development Company who started trading in 2013. We offer high quality, made to measure software for all our customers at competitive rates. Our team consists of talented developers, testers and project managers who are passionate about what they create and are committed to produce the highest standard of products for our customers. Our company ethos is to ensure commitment, flexibility, scalability and quality. We work with highly skilled offshore sites in India and Vietnam as well as the UK to deliver the finest products.

It is our policy to continually pursue a high level of professionalism and maintain effective operational control within our industry sector.

We believe the key elements essential in achieving our strategic direction which is derived from this policy are in controlling the company's' internal and external factors, identifying our risks and opportunities to achieve our objectives and meet the needs of our customers and interested parties.

#### **Scope**

**The design and development of custom built software in line with our customer's requirements.**

B13 is committed to the following:

- This policy provides a framework for setting quality objectives.
- We are committed to delivering quality services throughout all our operational processes.
- Our services are delivered to meet statutory, regulatory and other applicable requirements.
- We are committed to continually improve for efficiency and effectiveness, enhancing our quality performance through our management system.
- Our business activities are documented within our management system to control risks and identify opportunities for improvements.
- This policy statement is communicated to all personnel within the organisation and is reviewed at regular intervals.

All staff are aware of their responsibilities within our management system standard including applicable standards within our industry and are committed to its future success. The company supports the appropriate training for all employees and encourages personal development to ensure the required skills are to the levels expected.

This policy will be available to our external interested parties where appropriate.

Signed:

Tom Hawoth  
**Managing Director**  
Date: 13<sup>th</sup> April 2018

Jon Swinbourne  
**Operation Directors**  
Date: 13<sup>th</sup> April 2018