



BRUNOMAGLI

BRUNOMAGLI.COM

WHAT IS YOUR RETURN POLICY?

- Most items purchased from BrunoMagli.com may be returned for a refund within the first 30 days of delivery.
- Items purchased from BrunoMagli.com cannot be returned to a Bruno Magli store or outside retailer, and vice versa.
- We do not accept exchanges. Instead, please place a new order at BrunoMagli.com and return your original item(s) for a refund.
- Returns received after the 30-day mark may be refused or subject to a restocking fee.
- **Items listed as "final sale" are ineligible for return.**
- Returned merchandise must be unworn, unaltered, and accompanied by the original price tag, packaging, and completed return form.
- Shipping fees are non-refundable.

HOW TO RETURN A U.S. ORDER:

Follow these instructions to return an order purchased from BrunoMagli.com (U.S. only):

1. Complete the return form below
2. Pack your item(s) and completed return form in the shipping box in which your order arrived or in similar protective packaging.
3. Use the **pre-paid return shipping label** included with your shipment to ship the package to BrunoMagli.com.

— OR —

Use the carrier of your choice and ship to the address below:

BrunoMagli.com Returns
 504 Big Bear Blvd., Suite C
 Columbia, MO 65202

Keep record of the tracking number on your return shipping label. Tracking numbers are not linked to your account.

Returns are typically processed within 3-5 business days of receipt at the Returns Center. You will be notified via email once your return is complete.

HOW TO RETURN AN INTERNATIONAL ORDER:

International orders require a return authorization. To return items from your international order, you must contact our international shipping partner, GlobalShopex, at CustomerCare@GlobalShopex.com to begin the return process. Once they have issued a return authorization you will return your item(s) to GlobalShopex for processing. If you are shipping internationally and wish to exchange an item, please return the item to GlobalShopex for a refund and place a new order online for the replacement item.

RETURN FORM

CUSTOMER PO / ORDER NUMBER (format of 1-XXXX) **1** - _____

EMAIL ADDRESS _____

Item Name/Number	Color	Size	Reason for Return							
_____			1	2	3	4	5	6	7	8
_____			1	2	3	4	5	6	7	8
_____			1	2	3	4	5	6	7	8
_____			1	2	3	4	5	6	7	8

1 - Too small 2 - Too large 3 - Too narrow 4 - Too wide 5 - Changed mind

6 - Style not as expected 7 - Item damaged/ defective 8 - Wrong item sent