

STRUCTURES®



This STRUCTURES® product is backed by a 10-year limited warranty.
For more information, visit:

www.maloufsleep.com

WWW.MALOUFSLEEP.COM • CUSTOMERSERVICE@MALOUFSLEEP.COM • 800.517.7179

STRUCTURES® OWNER'S MANUAL E255 ADJUSTABLE BASE



WARNINGS



IMPORTANT: PLEASE READ ALL SAFETY INSTRUCTIONS THOROUGHLY BEFORE USING THIS PRODUCT. SAVE THESE INSTRUCTIONS.

BEFORE USE

- Carefully remove packaging. Take care not to damage the bed frame or any included parts.
- Carefully read and follow the set up and installation instructions included with the product.

ELECTRICAL

- This product is for use on a standard 120-volt circuit.
- Always use a grounded, electrical surge protection device with this product. This product should be plugged directly into the surge protection device and the surge protection device should be plugged directly into a wall outlet.
- Only connect this product to a properly grounded outlet.
- Always unplug this bed from the electrical outlet before cleaning or servicing.
- Never operate with a damaged cord or plug. Keep the cord away from this product's moving parts.
- Keep the cord away from heated surfaces.
- Do not use this product outdoors.

SMALL CHILDREN AND PETS

- Immediately dispose of all packing materials that may pose a suffocation risk.
- Do not allow children or pets to play on or under the bed. Children should not operate this product without adult supervision.

PACEMAKERS

- Some pacemakers may detect motion by this product as a false sense of movement or exercise. This may or may not affect your pacemaker. Talk to a physician to address any concerns.

HOME USE / HOSPITAL DISCLAIMER

- This product is designed solely for in-home use and not as a hospital bed. The product has not been tested to meet hospital standards. Do not use with oxygen or other flammable gasses.

WEIGHT RESTRICTIONS

- The recommended weight restrictions for the STRUCTURES[™] E255 Adjustable Base are as follows: (all weights include the weight of the mattress and bedding).

All Sizes: 750 lbs.

- This product will support the recommended weight limits when weight is distributed evenly across the base. This product is not designed to support or lift this amount in the head or foot sections alone. Consumers should not enter or exit the bed when any portion of it is in the raised position. Do not sit on the head or foot sections while in the raised position. Exceeding the recommended weight restrictions or other misuse of this product could damage the bed and void the warranty.

PRODUCT RATINGS

IMPORTANT: USE THIS PRODUCT ONLY AS DESCRIBED IN THESE INSTRUCTIONS. DO NOT MODIFY ANY PARTS OR COMPONENTS.

MOTOR RATINGS

- The STRUCTURES[™] E255 Adjustable Base motors are not designed to operate for more than two continuous minutes within an 18-minute time period. Exceeding this rating will shorten the life of the motors, and void the warranty.

POWER RATINGS

- **INPUT:** AC 100-240V - 50/60Hz, 1.5 Amp
- **OUTPUT:** DC 29V-2A
- This product is designed to have no maintenance requirements by the user. Please do not open any motor compartments, alter the wiring, modify the base, or change the product in any way as it will void the warranty.

FCC COMPLIANCE

- Operates on 2.4 GHz frequency transmitter.
- This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.
- To comply with the FCC RF exposure requirements, no change to the antenna or the device is permitted. Any change to the antenna or the device could result in the device exceeding the RF exposure requirement and void user's right to operate the device.

For any questions or concerns regarding this product please contact MALOUF[®] directly.

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CONTENTS

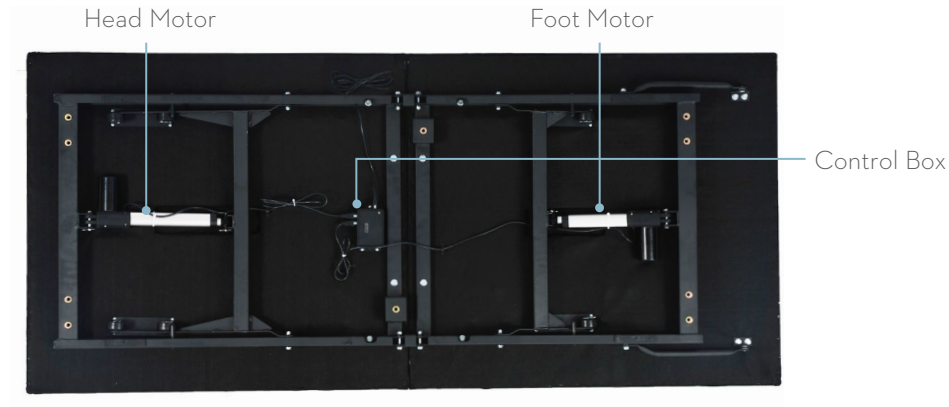
■ Overview	1 - 2
■ Assembly	3 - 10
■ Remote Control	11 - 14
■ Synchronizing Two Bases	15 - 16
■ Test All Functions / Additional Help	17 - 20
■ Warranty Information	21 - 22

OVERVIEW

Get to Know Your Product

Before beginning assembly of the STRUCTURES[™] E255 Adjustable Base, please take a moment to familiarize yourself with the parts and location of components. See the adjacent image for a detailed overview.

If any parts or components are missing, or are different than shown in the adjacent image, do not attempt to complete the assembly process and contact customer support: 800.517.7179 / customerservice@maloufsleep.com.



ASSEMBLY

Before You Begin



A minimum of two people are required to assemble this adjustable base.



Open box on the floor in the flat position, bottom facing up, to avoid damage.

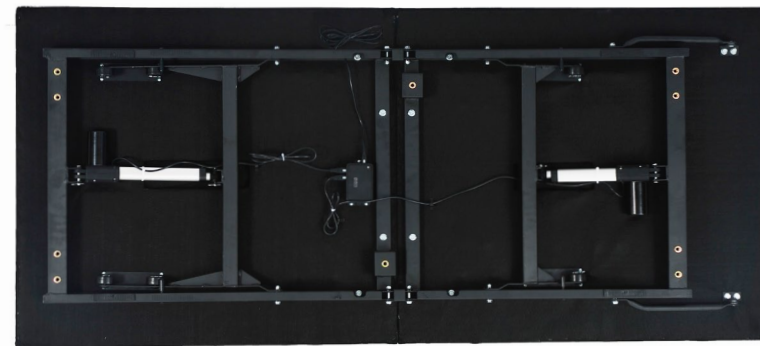
Step 1:

Place the box in the room the bed will be used with the bottom of the box facing up. Carefully remove packaging material, taking care not to puncture the box with any sharp objects.

Step 2:

Remove the bed base from the box and set mattress (top) side down on the floor (see *image A*). Remove all plastic and zip ties. All components and parts are located in the underside of the base. Remove attached parts and set aside in preparation for assembly (see *image B*). Check to make sure all parts have been included and are not damaged (see *page 2 for a list of all parts and components*).

A



B



ASSEMBLY

Step 3:

Hand tighten all six legs (seven for King size) into the bed frame until secure. Note that there are two location options for each leg, an outside placement or an inside placement. Tighten the legs in the location of your choosing, maintaining a consistent inside or outside location throughout. Take care not to over tighten (see image A).

Note: Ensure the bottom of each leg has an end cap attached (see image B).

Step 4:

Install the power cord by connecting the cord jack to the receptacle on the bed motor (see image C). Be sure the cord is connected completely and securely.

A



B



C



Middle Leg on King Size Only

Head

Leg Positions

Foot



ASSEMBLY

Step 5:

With two to four people, lift the bed by the metal frame and turn it over so the mattress (top) side is facing up (see *image A*). Take caution not to lift the bed with the fabric, or to use the legs as pivot points causing angled pressure as this may cause damage. Move the bed to the desired location.

A



ASSEMBLY

Step 6:

To install the mattress retainer bar, insert one end of the retainer bar in its respective slot until it slides fully into place (see *image A*). Flex retainer bar to insert the other end on the other side.

Step 7:

Plug the power cord into the wall outlet and run the test on pages 17 – 18 of this manual. You may want to familiarize yourself with the remote control functions (*pages 11 – 14*) prior to running the test.



REMOTE CONTROL

Overview

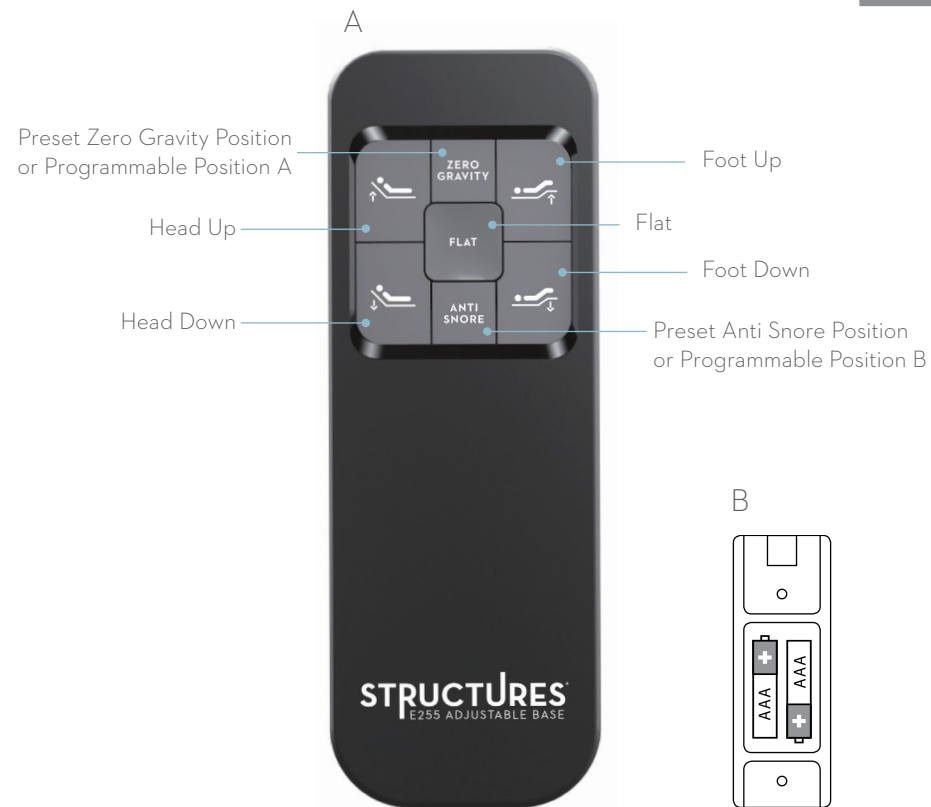
All of the functions of the bed can be operated with the remote control. The remote control comes with pre-programmed buttons that will automatically adjust when pressed, or you can manually control adjustments using the arrow buttons on the remote control. See the diagram to the right (see *image A*) for a complete list of remote control functions.

Remote Control Battery Installation

Remove the battery cover on the back side of the remote control. Insert the two included AAA batteries (see *image B*).

Programmable Buttons

Zero Gravity and Anti Snore are both pre-programmed positions that can be adjusted and saved to match your preference. Simply adjust your bed to the desired position, then hold down the Flat button, then simultaneously press the position button you want to reprogram.



REMOTE CONTROL PAIRING

Overview

The original remote that comes in the box is already paired to the foundation. No further action is required. In the event that the remote is not paired with the base, begin by checking the following.

Step 1:

Ensure the remote batteries are functioning. Replace if necessary.

Step 2:

Unplug power cord from wall, wait a few seconds and then plug back in.

Step 3:

Within 10 seconds, press and hold the Head Up and Foot Up buttons simultaneously until LED light on the control box flashes.

SYNCHRONIZING TWO BASES

(for Twin XL and
split sizes only)

OPTION 1: WIRELESS

Pair Single Remote to Operate Two Bases Simultaneously

Step 1:

Ensure both bases (A and B) are plugged into a power source.

Step 2:

Make sure Remote A was already paired to Base A and Remote B was paired to Base B. If not, pair them by following the instructions found on pages 13 – 14.

Step 3:

After remotes are paired to their respective bases, pair Remote A to Base B (see pages 13 – 14). Both bases can now be operated by Remote A.

Pair Second Remote to Operate Two Bases Simultaneously

Step 1:

On Remote B, press and hold the Head Down and Foot Down buttons simultaneously. The remote backlit LEDs will turn on and remain illuminated.

Step 2:

Within 10 seconds, press and hold the Head Up and Foot Up buttons on Remote A until the backlit LEDs on Remote B start to flash. Now both remotes should be able to operate both bases simultaneously.

NOTE: To operate the beds separately again, press the Head Up and Foot Down simultaneously on Remote B. The remote backlit LEDs will start to flash. Follow original pairing instructions on pages 13–14 to pair to desired base.



TEST ALL FUNCTIONS

Overview

To ensure proper setup, use remote and test all functions for 3 seconds.

Important: Always return the base to the flat position when switching between preset options.

- ☐ Head Up
- ☐ Head Down
- ☐ Foot Up
- ☐ Foot Down
- ☐ Flat
- ☐ Zero Gravity
- ☐ Anti Snore



ADDITIONAL HELP

If one or more functions of the bed have stopped working:

Check under the bed base to verify the wired connections are secure and there are no cords or bedding obstructing the movement of the base.

The remote control won't operate the bed functions:

Make sure the batteries are installed correctly or install two new AAA batteries into the remote control. Ensure the remote control is synced with the control box on the bed (see *pages 13 – 14*).

No functions of the bed will operate:

Check to ensure the power cord is properly connected.

Unplug the base for 1 hour to reset the electronic components.

Plug base into a different electrical outlet, or test current outlet with another working appliance. A grounded electrical surge protector is recommended with use of this product.

For further assistance contact us at: 800.517.7179 / customerservice@maloufsleep.com

NOTES:

Serial Number:

10 YEAR LIMITED WARRANTY

WHAT IS COVERED

This warranty covers any defects in materials or workmanship under the conditions and exceptions stated below.

HOW LONG COVERAGE LASTS

This warranty runs for up to 10 years from the date of purchase, according to the tiers set forth below.

WHAT MALOUF[®] WILL DO

YEAR 1:

Warranty covers defects in the workmanship or materials for a period of 1 year from the date of purchase. Malouf[®] will send replacement parts for any defective part to the original purchaser ONLY, and Malouf[®] will pay all authorized labor and transportation costs associated with the repair or replacement of any parts to residents within the continental US.

YEARS 2 – 5:

During the years 2 – 5 from the date of purchase, Malouf[®] will offer replacement parts for any defective part to the purchaser. The purchaser shall bear all service, transportation, labor, and shipping costs associated with the repair or replacement of the defective part(s).

YEARS 6 – 10:

During the years 6 – 10, Malouf[®] will offer replacement parts for any mechanical bed part (excluding electronics, electrical components, drive motors, and massage motors). Purchaser shall pay 1/5th of the replacement cost of the defective part multiplied by the number of years since 5 years after the warranty commencement date, and Malouf[®] shall bear the remainder of the cost of the replacement part. The purchaser shall bear all service, transportation, labor, and shipping costs associated with the repair or replacement of the defective part(s).

HOW TO GET SERVICE

Email warranty@maloufsleep.com to submit your warranty claim. Please keep your receipt so that we may process your warranty request.

HOW STATE LAW APPLIES

This warranty gives you specific legal rights, and you may also have other rights, which vary from state to state.

The foregoing warranty shall be exclusive and in lieu of any other warranty, express or implied, including warranties of merchantability and fitness for a particular purpose and all other warranties otherwise arising by operation of law, course of dealing, custom, trade, or otherwise. Malouf[®] shall not be liable for any consequential damages or losses arising from the purchase, installation and/or use of this product.

For any questions or concerns regarding this product please contact MALOUF[®] directly.

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