

STRUCTURES™



STRUCTURES® E255 Adjustable Bases offer a warranty which runs for up to ten (10) years from the date of purchase, according to the tiers set forth below.

YEAR 1: Warranty covers defects in the workmanship or materials for a period of 1 year from the date of purchase. Malouf® will send replacement parts for any defective part to the original purchaser ONLY, and Malouf® will pay all authorized labor and transportation costs associated with the repair or replacement of any parts to residents within the continental US.

YEARS 2-5: During the years 2 – 5 from the date of purchase, Malouf® will offer replacement parts for any defective part to the purchaser. The purchaser shall bear all service, transportation, labor, and shipping costs associated with the repair or replacement of the defective part(s).

YEARS 6-10: During the years 6 – 10, Malouf® will offer replacement parts for any mechanical bed part (excluding electronics, electrical components, drive motors, and massage motors). Purchaser shall pay 1/15th of the replacement cost of the defective part multiplied by the number of years since 5 years after the warranty commencement date, and Malouf® shall bear the remainder of the cost of the replacement part. The purchaser shall bear all service, transportation, labor, and shipping costs associated with the repair or replacement of the defective part(s).

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