

RETURN FORM



SHAPER SECRET

STEP 1

Fill Out Contact/Ship To Information

Order # _____

Name _____

Address _____

City _____

State _____ ZIP _____

Country _____

Phone Number _____

E-mail _____

Return Policy

Eligible items may be returned for Store Credit only. Returns must be returned within 14 days of the ship date received. Returned items must be in **original condition, unworn and unwashed (free of any stains from makeup, deodorant, or wear) with the original packaging. Please see website for detailed list of non-returnable items.** We do not offer refunds or exchanges. We will gladly issue you store credit to the email address on file. When returning, we recommend using a traceable service such as USPS flat-rate shipping. Please also remember that you are responsible for return shipping charges.

Have any questions?

Contact our Customer Service by Email:
customerservice@shapersecret.com

STEP 2

List items you are returning including reason for return. (See chart below)

Item name/Description	Color	Size	Quantity	Price	Reason Code

REASON CODES: Enter the reason code in step 2.

Fit	Quality	Service	Other
31 Too Big	41 Damaged/Defective	51 Not as expected	61 Changed my mind
32 Too Small	42 Missing Parts/Hardware	52 Arrived too late	62 Did not like style/color
33 Too Short	43 Damaged during shipping	53 Ordered 2 sizes, kept 1	63 Did not like fabric
34 Too Long	44 Poor Quality	54 Wrong Style arrived	
	45 Comfort not as expected	55 Wrong Size arrived	

STEP 3

Enclose this form with merchandise. Return through any shipper or insured mail to this address:

Shaper Secret
2711 Buford Rd. Ste 326
Richmond, VA 23235, USA