

WOODLINE

PARQUETRY

PRODUCT WARRANTY

CARE & MAINTENANCE GUIDE

UV-CURED OIL FINISHED FLOORS

CARE & MAINTENANCE GUIDE - UV Cured Oil Finished Floors

A UV-Cured Oil finish is applied in several coats and uses Ultra Violet (UV) Light to cure the finish, resulting in a faster and more consistently cured finish.

UV Oil finishes require a little more regular maintenance than a polyurethane finish floor, but they also have some added benefits.

-Sweep or vacuum the floor regularly to keep it clean and free of dust, sand and other abrasive materials.

-Place area rugs or doormats at entryways to help prevent sand, grit, oils, dirt and other abrasive or staining materials from being tracked onto the floor surface from outdoors. (Avoid rubber-backed or similarly dense matting materials that may trap moisture between the mat and the floor; choose mats that enable airflow instead.)

-Place protective mats at high-use work areas such as sinks, ranges, service counters and workstations.

-Protect the floor from any exposure to liquids, water and other forms of moisture. Blot up any spilled food, drink or other liquid immediately. Never wet mop the floor when cleaning. Avoid walking on the floor with wet feet or footwear. Damage caused by flooding, broken pipes, wet mopping or any other exposure to liquid or moisture is not covered by the product warranty.

-Ensure that environmental conditions are maintained with a temperature of 60-80 °F (18-24°C) and humidity at 35-60 % at all times. Hardwood flooring reacts to changes in the environment. Excessive heat or dryness can result in cupping. Gapping, splitting, cupping or other problems resulting from exposure to improper environmental conditions are not covered by the product warranty.

-If the floor is installed over a radiant heating system, never allow the surface temperature of the floor to exceed 82 °F (28 °C). Avoid dramatic temperature changes; always adjust the system gradually in 5° increments. It is recommended that a dedicated quick recovery thermostat be installed to allow the temperature of the radiant heating system to be accurately controlled.

NOTE: This instruction applies only to those styles of Woodline Parquetry floors specifically approved for use over radiant heat. Installation of Woodline Parquetry flooring that is not approved over a radiant heating system will void the product warranty and may result in damage to the floor.

- Put felt protector pads on the feet of all furniture, display stands, file cabinets and other accessories that will be placed directly onto the floor surface. Inspect regularly for wear and replace as necessary.
- Avoid letting sharp or pointed objects come into contact with the floor surface. Do not walk on the floor with high heeled shoes, sports cleats, or other types of footwear which may damage the finish or cause indentations to the surface.
- Pets' nails will scratch and mark the floor surface. This is not considered a defect. Keep pets' nails trimmed to minimize damage to the surface.
- Do not drag, push or roll appliances, furniture or any heavy objects across the floor. Use heavy duty moving mats, dollies, or other moving aids to protect the floor surface.
- Hardwood flooring will naturally undergo a change in color as it adjusts to the ambient light conditions of the installation environment. The degree of color change varies by species, and may be more pronounced in oil-finished floors. To ensure a uniform change, it is recommended that you do not place area rugs on the new floor for sixty days after installation. Thereafter, periodic re-arrangement of furniture and area rugs will help ensure that your flooring colors evenly.
- **CLEANING**
- Sweep or vacuum the floor regularly to keep it free of dust, grit and other abrasive materials.

- Blot up any food, drink or liquid spills immediately.
- ****You can use "Woca Soap Cleaner" for everyday cleaning.**
- ****To refresh and protect your floor you can use "Woca Maintenance Oil". You can order your cleaning kits from your dealer. Or for more info visit www.wocadenmark.com**
- Do not use any household cleaners, oils, soaps, waxes, abrasive materials or scouring agents on the floor.
- Failure to follow these floor care instructions may void the warranty.
- **SCRATCH REPAIR AND RECOATING**
- A benefit of oil finished floors is that they can be easily 'touched up' to repair minor scratches and abrasions. To do this, you will need **"Woca Maintenance Oil" (Natural or White Oil depend on your floor) Consult with your Dealer.**
- Minor surface scratches can often be touched up without sanding. If the scratch is sufficiently deep or severe, lightly 'sand out' the scratched area using fine grain sandpaper.
- ALWAYS sand in the direction of the grain.
- Put a small amount of **"Woca Maintenance Oil"** on a soft 100% cotton cloth and rub it directly into the scratched or sanded area.
- Leave the area to dry for a period of time, then buff with a clean dry 100% cotton cloth. Buff thoroughly until the area is dry to the touch and there is no visible oil left on the surface.
- Follow product instructions regarding storage of unused portion and disposal of container.
- Dispose of used cotton cloths as follows:
- **VERY IMPORTANT: Oily cotton cloths must be disposed of carefully and correctly to avoid the risk of self-combustion. Put the cloths into a plastic bag and add a cup of water to the bag. Squeeze the bag until the cloths are thoroughly saturated with the water. Seal the bag and dispose of it in an outside garbage container. NEVER SAVE OR STORE OILY RAGS.**
- The finish should also be refreshed periodically with a fresh coat of oil. How often this is required will depend on several factors, including household

traffic, environmental conditions, and other things. If the entire floor looks dried out, dull or 'thirsty', then it is probably time to refresh the oil. To do this:

- Vacuum the floor to remove loose dust and debris.
- 'Tack' the floor surface with a damp mop or cloth to remove remaining dust.
- Apply "Woca Maintenance Oil" on a 100% cotton cloth by hand.
- Allow the floor to dry for four hours or until dry to the touch before walking on it.
- Follow product instructions regarding storage of unused portion and disposal of container.
- Dispose of used cotton cloths as follows:
- **VERY IMPORTANT: Oily cotton cloths must be disposed of carefully and correctly to avoid the risk of self-combustion. Put the cloth into a plastic bag and add a cup of water to the bag. Squeeze the bag until the cloths are thoroughly saturated with the water. Seal the bag and dispose of it in an outside garbage container. Never save or store oily rags.**

PRODUCT WARRANTY

This warranty applies to the original purchaser and the original site of installation only. The conditions and terms of this warranty are as stated herein and may not be altered by any dealer, installer, agent or distributor or WILDWOOD flooring.

MANUFACTURING WARRANTY

Woodline Parquetry warrants that flooring shall not contain manufacturing defects in excess of industry standards (5% of total flooring quantity). If manufacturing defects are present in excess of industry standards, the defective pieces should be returned to the original place of purchase **PRIOR TO INSTALLATION**. If hardwood deems the flooring to be defective, Woodline Parquetry will replace it with an equivalent quantity of the same or similar product at no charge to the customer. If Woodline Parquetry is unable to furnish an equivalent replacement product, Woodline Parquetry may, at its sole discretion, elect to refund to the customer a portion of the original purchase price

equivalent to the value of the defective portion of the floor. Under no circumstances will the value of a warranty claim exceed the original purchase price of the product. IT IS THE RESPONSIBILITY OF THE CUSTOMER TO INSPECT ALL PIECES OF FLOORING FOR DEFECTS PRIOR TO INSTALLATION. FLOORING THAT HAS BEEN INSTALLED WILL BE DEEMED TO HAVE BEEN ACCEPTED BY THE CUSTOMER AND WILL NOT BE ELIGIBLE FOR REPLACEMENT. Woodline Parquetry accepts no responsibility for labor costs incurred to remove or install products.

Wood is a natural product with naturally-occurring imperfections and variations in color, grain and appearance. Actual flooring products may differ in color, grain and appearance from illustrations and samples, and variations in color, grain and appearance will exist in any quantity of the flooring itself. These are not considered defects.

NOTE: Finish warranty does not apply to Woodline Parquetry products with Natural Oil or UV-Cured oil finish.

Naturally -occurring imperfections and variations in color, grain and appearance are inherent to the nature of the product and are not considered defects. The color of wood is affected by natural light, and many styles of Woodline Parquetry floors will change color after installation. Color change is not considered a defect.

Installation must be performed in accordance with the installation instructions included with the product and in accordance with local building codes. Woodline Parquetry floors are for indoor residential and light commercial use only.

Environmental conditions must be maintained as specified with a temperature of 60-80°F (18-24°C) and humidity at 35-60 % at all times. Exposure to higher or lower levels of heat and/or humidity may result in expansion and/or contraction of the floor boards resulting in separation between joints, cupping or splitting of boards, or other problems. Problems resulting from exposure to levels of heat and/or humidity other than those specified herein are not covered by this warranty.

Where the flooring is installed over a radiant heating system, the installation must conform to the

manufacturer's Special Instruction for Installations Over Radian Heat, including the placement of approved under floor heat sensors. After installation, the system must be controlled so that the surface temperature of the floor does not exceed 82°F (28°C) and any changes in temperature are applied gradually to avoid shocking the floor. NOTE: This instruction applies only to those styles of Woodline Parquetry floors that are specifically approved for use over radiant heat. Installation of Woodline Parquetry flooring that is not approved over a radiant heating system will void the product warranty and may result in damage to the floor.

Care and maintenance must be carried out in accordance with manufacturer's instructions.

- WARRANTIES ARE NOT TRASFERABLE. NO RETAILER OR INSTALLER HAS THE AUTHORITY TO ALTER THE TERMS OR CONDITIONS OF THESE WARRANTIES.
- **WARRANTIES EXCLUSIONS:**
- -SCRATCHES, INDENTATIONS, MARKS, STAINS CAUSED BY PEBBLES, GRIT, SAND, PETS, INSECTS, HIGH HEELED OR CLEATED SHOES, FIRE, PRODUCT SPILLS, EXCESSIVE MOISTURE, HEAT OR DRYNESS.
- - CHANGES IN COLOR OF HARDWOOD DUE TO EXPOSURE TO LIGHT; VARIATIONS IN COLOR, TONE, GRAIN PATTERNS AND OTHER NATURALLY OCCURING CHARACTERISTICS OF WOOD.
- - EXPANSION AND CONTRACTION BETWEEN BOARDS OR ANY OTHER PROBLEMS ARISING FROM EXPOSURE TO IMPROPER HEAT AND HUMIDITY LEVELS.
- - ANY DAMAGE TO THE FLOOR DUE TO EXCESSIVE MOISTURE FROM ANY CAUSE OR SOURCE, INCLUDING FLOODING, SPILLS, EXCESSIVE MOPPING OR ANY STANDING LIQUID LEFT LONGER THAN 30 MINUTES ON THE FLOOR SURFACE.
- - **FAILURE TO FOLLOW WOODLINE PARQETRY INSTALLATION GUIDELINES & CARE MAINTENANCE INSTRUCTION WILL VOID ALL WARRANTIES.**
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- **CLAIM PROCEDURE**

Claims must be submitted in writing to the Woodline Parquetry dealer where the product was purchased. Please include a copy of the original sales receipt and a photograph showing the cause of claim. In the event of a claim for an installation over radiant heat, please consult the manufacturer's Special Instructions for Installations over Radiant Heat.

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