

MAGNA DINING TABLES

PRODUCT WARRANTY

CARE & MAINTENANCE GUIDE

For all Magna Dining Tables in Oak Natural and Smoked Oak finish

CARE & MAINTENANCE GUIDE

- Dust the table top regularly to keep it clean and free of any abrasive materials.
- Always protect the surface of the table from scratches by using place mats under plates and dinnerware.
- To prevent damage to the finish, always wipe away spills and food immediately with a dry microfiber towel.
- Damage caused by standing liquid, excessive abrasion or exposure to intense temperatures is not covered by the product warranty.
- Ensure that environmental conditions are maintained with a temperature of 60-80 °F (18-24°C) and humidity at 35-60% at all times. Hardwood furniture products are a natural product, and will react to changes in the environment. Excessive heat or dryness can result in gapping or splitting; excessive humidity can result in warping. Gapping, splitting, cupping or other problems resulting from exposure to improper environmental conditions are not covered by the product warranty.
- Avoid placing dining tables in direct sunlight, as the intense sunlight can cause a discoloration of the table over time.
- Use the included felt protector pads on the feet of the table to prevent damage to floors.
- Avoid letting sharp or pointed objects come into contact with the table surface.
- Do not allow any objects to drag across the surface of the table, as this can cause damage to the wood.

PRODUCT WARRANTY – 1 year

This warranty applies to the original purchaser and the original site of installation only. The conditions and terms of this warranty are as stated herein and may not be altered by any dealer, installer, agent or distributor of Magna Dining Tables.

TABLES THAT HAVE BEEN INSTALLED WILL BE DEEMED TO HAVE BEEN ACCEPTED BY THE CUSTOMER AND WILL NOT BE ELIGIBLE FOR REPLACEMENT. MAGNA accepts no responsibility for labor costs incurred to remove or install products.

Wood is a natural product with naturally-occurring imperfections and appearance. Actual products may differ in color, grain and appearance from illustrations and samples and variations in color, grain and appearance will exist in any quantity of the flooring itself. These are not considered defects.

To be eligible for a warranty claim, the defect must be evident and visible. Surface wear is not covered under this limited warranty.

Gloss reduction is not considered surface wear. Scratches, indentations, marks, stains or other damage caused by negligent or accidental exposure to abrasives, fire, product spills, excessive moisture, heat or dryness are not considered normal wear and are not covered by this warranty.

CLEANING

- Using a dry or lightly damp microfiber cloth, dust and clean the table surface regularly to keep it free of grit and other abrasive materials.
- Blot up any food, drink or liquid spills immediately.
- Always use drink coasters to for hot and cold drinks.
- Always use place mats under dinnerware to prevent scratches and dents to the table surface.
- To clean the table, use any mild all purpose household cleaner that is safe to use on natural wood products. To ensure that the cleaning product will not damage the table, always test the cleaner in a small, inconspicuous area of the table. Failure to follow these floor care instructions will void this warranty.

WARRANTY EXCLUSIONS AND CONDITIONS

Naturally-occurring imperfections and variations in color, grain and appearance are inherent to the nature of the product and are not considered defects. The color of wood is affected by natural light, and many natural wood products will change color in sunlight. Color change is not considered a defect.

Environmental conditions must be maintained as specified with a temperature of 65-75°F (18-24°C) and humidity at 35-55% at all times. Exposure to higher or lower levels of heat and/or humidity may result in expansion and/or contraction of the wood resulting in splitting of the wood, or other problems. Problems resulting from exposure to levels of heat and/or humidity other than those specified herein are not covered by this warranty.

WARRANTIES ARE NOT TRASFERABLE. NO INSTALLER, RETAILER, DISTRIBUTOR OR AGENT OF MAGNA DINING TABLES HAS THE AUTHORITY TO ALTER THE TERMS OR CONDITIONS OF THESE WARRANTIES.

THESE WARRANTIES PROVIDE NO EXPRESS OR IMPLIED COVERAGE AGAINST:

-SCRATCHES, INDENTATIONS, MARKS, STAINS OR OTHER DAMAGE CAUSED BY NEGLIGENCE OR ACCIDENTAL EXPOSURE TO ANY ABRASIVE MATERIALS, FIRE, PRODUCT SPILLS, EXCESSIVE MOISTURE, HEAT OR DRYNESS.

-CHANGES IN COLOR DUE TO EXPOSURE TO LIGHT; VARIATIONS IN COLOR, TONE, GRAIN PATTERS AND OTHER NATURALLY OCCURING CHARACTERISTICS OF WOOD.

-PROBLEMS ARISING FROM FAILURE TO FOLLOW MANUFACTURER'S WRITTEN INSTALLATION, CARE AND MAINTENANCE INSTRUCTIONS.

- EXPANSION AND CONTRACTION OF WOOD OR ANY OTHER PROBLEMS ARISING FROM EXPOSURE TO IMPROPER HEAT AND HUMIDITY LEVELS.

- DAMAGE DUE TO EXPOSURE TO EXCESSIVE MOISTURE FROM ANY CAUSE OR SOURCE, INCLUDING BUT NOT LIMITED TO FLOODING, SPILLS, ANY STANDING LIQUID LEFT LONGER THAN 30 MINUTES ON THE TABLE SURFACE. THE FOREGOING IS THE COMPLETE AND EXCLUSIVE STATEMENT OF THE EXPRESS WARRANTIES PROVIDED HEREIN AND IS IN LIEU OF ALL THE OTHER EXPRESS AND/OR STATUTORY WARRANTIES BY THE MANUFACTURER, TO THE EXTENT PROVIDED BY LAW. MAGNA ASSUMES NO LIABILITY FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES ARISING FROM THE USE OR NON-USE OF THE PRODUCT. HOWEVER, SOME STATES AND PROVINCES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONDEQUENTIAL DAMAGES, SO THIS EXCLUSION MAY NOT APPLY TO YOU. THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS AND YOU MAY ALSO HAVE OTHER RIGHTS THAT VARY FROM STATE TO STATE OR PROVIDE TO PROVINCE. THE SOLD REMEDY PROVIDED BY THIS WARRANTY IS THE REPAIR OF IMPERFECT PRODUCTS OR REPLACEMENT OF IMPERFECT PRODUCTS WITH EQUIVALENT QUANTITY OF THE SAME OR SIMILAR PRODUCT. THIS WARRANTY DOES NOT COVER ANY LABOR COSTS INCURRED TO REMOVE OR RE-INSTALL PRODUCTS. UNDER NO CIRCUMSTANCES WILL THE VALUE OF A WARRANTY CLAIM EXCEED THE ORIGINAL PURCHASE PRICE OF THE PRODUCT.

CLAIM PROCEDURE

Claims must be submitted in writing to the MAGNA DINING TABLE dealer where the product was purchased. Claims must include a copy of the original sales receipt and a photograph showing the cause of claim.