



## **WARRANTY**

### **10 Year Light Commercial Warranty/Lifetime Residential Warranty:**

- Our limited light commercial warranty for MBA Rigid Core means that for ten years (light commercial) or lifetime (residential), from the date of purchase, your floor will be free from manufacturing defects and will not wear through when installed and maintained according to these instructions. This guarantee applies only to the original end user and proof of purchase is required for all claims. The guarantee is for replacement or refund of the material only, no labor. Claims for wear must show a minimum dime size area.
- High-heeled shoes, rolling carts, furniture and chairs without protective pads can damage the floor and are not covered by this warranty.
- Gloss reduction is not considered surface wear-through. Gloss changes are not considered surface wear. Excessive wear along the edges and bevels of individual boards (within 1/8" or 3mm of the edge of the panel) is not covered by this warranty. Scratches, indentations, marks, stains or other damage caused by negligent or accidental exposure to pebbles, grit, sand or other abrasives, pets, insects, high heeled or cleated shoes, fire, product spills, excessive moisture, heat or dryness are not considered normal wear and tear and are not covered by the warranty.
- The installation and warranty guide can be viewed and downloaded from our website



## **MAINTENANCE INSTRUCTIONS**

### **INITIAL CLEANING**

- Remove all traces of adhesive or dirt on the floor by dry vacuuming. Then, use a damp mop or recommended Vinyl cleaners to wash floor.

### **PREVENTIVE MEASURES**

- The easiest way to reduce maintenance costs is to reduce the amount of dirt, grit and moisture brought into a building with an effective barrier mat. Mats should be cleaned regularly. The use of either rubber-backed mats or coco-fiber mats is not recommended as they are known to cause yellow stains in vinyl floors.
- Never slide heavy furniture or appliances over an unprotected floor. Severe scratching may result. Move heavy furniture or appliances over the flooring using casters or dollies. The manufacturer recommends that felt pads are used on any furniture that is placed on the floor. If other on-site trade work continues after installation of flooring, consider using a protective covering such as MBA Anti-Skid Hard Surface Protection to guard against damage to the new floor.
- Clean the floorcovering regularly, as this is more cost-effective and hygienic than occasional heavy-duty cleaning.

### **SPOT PROTECTION AND REMOVAL:**

- Wipe immediately with a paper towel or cloth.
- The area should be washed with diluted cleaning agent, using a damp cloth or sponge.
- Difficult spots might be removed with a firm nylon sponge.
- Should the spot remain, moisten a cloth with clear odorless mineral spirits and rub with circular movements over the whole area. However, always test in an inconspicuous area to check for compatibility of the mineral spirits and flooring

#### **The following substances can cause discoloration:**

- Tar • Lipstick • Coco-Fiber Mats
- Nail Polish • Solvent-based paints • Asphalt
- Shoe Polish • Rubber Mats • Permanent Markers

**NOTE:** Most domestic cleaning agents will not harm the floor, however all residue of cleaning agents should be removed to avoid discoloration. We recommend the top temperature should not exceed 85°F (29°C). As such, steam cleaners are not recommended.

### **BASIC TIPS ON CARE:**

- Regular light maintenance is more cost effective and beneficial than periodic heavy maintenance.
- Do not use soap-based detergents, caustic cleaners or abrasive cleaners.
- Sweep, mop or dry vacuum the floor regularly.
- Always use clean equipment – dirty equipment only redistributes the dirt.
- Furniture polish and window cleaning sprays should be directly applied to a cloth to avoid spillage onto the floor.
- Always remove any spills immediately.
- Always remove excess water.
- Always take precautions to prevent dark rubber from contacting the floor.
- Always use the manufacturer's recommended dilution rates.
- Wet floors are slippery; always use warning signs to advise that cleaning is in progress.