



WINDOW SEALING KIT 101

Frequently Asked Questions



COMPILED BY HOOME TEAM

1 Which types of windows are compatible with the window seal kit?



Bigger sizes - such as 500cm and 560cm - can be installed on swinging doors as well.



2

How to install on double casement windows?

- If you have a double casement window like the one in the picture, first, close and lock the casement without the handle.
- Apply the velcro on the window frame and the window casement with the handle, as shown in the picture below.
- At this point, you're ready to apply the sealing cloth as described in our manual or as showed in our video tutorial on YouTube.



Simply google
"HOOME Window Seal
Installation Video 2019" to
watch our video tutorial.



3 The seal cloth doesn't cover the hinge side of my casement completely. Is that ok?

It's not necessary to cover the hinge side of your window if there is not any gap left between the casement and the frame of your window (pic. A).

On the contrary, if there is a gap (pic. B), make sure that your window seal covers the four sides of the window completely for a better isolation effect.



4 How to close my window after the installation?

INSTALLATION TIP

In order to close your window after installation, make sure not to stick the velcro onto the area where the casement actually close against the frame of your window. So, don't forget to test if your window closes properly after having attached the velcro.



correct velcro position

If you don't want to use your portable A/C and you want to close your window, simply remove the sealing cloth from the window casement. No need to take both sides off.



Note: Please don't clamp the window seal in your window. It may get torn.

5 There's some excess seal left after installation. How to deal with it?

- **Option 1:** Fold the excess seal into layers and stick them onto the velcro. This is the best solution if the excess seal is not really long.



- **Option 2:** You can roll the excess seal up to the end and lock it with a rubber band. The result would be tidy and clean.



Note: we don't recommend cutting off the excess seal. This may compromise the functionality of the product.

6 My window casement has very sharp corners that may rip the seal. How can I deal with it?

INSTALLATION TIP

First of all, make sure not to stick the velcro too close to the glass of your casement (same position as the red line in the picture). In this situation, the window seal will be too tight once installed. This amplifies the possibility that the corners of the casement will pierce the fabric.



To prevent your window seal from getting damaged, cover the corners of your casement with something soft.

7 How to remove velcro residue?

- You can clean any glue residue using hot water, rubbing alcohol or acetone.
- If the residue is quite old, try using a hair dryer to melt it, then clean with a soft cleaning cloth or a tissue.



Note: please don't use scratching tools to get rid of the glue - they can damage your window!



Any more questions?

Please feel free to contact us for any further questions.
Simply reply to our email or contact us via Amazon.
Our incredible Customer Service Team is here to help.



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