

## **Chicago Pneumatic General Compressor Warranty**

Chicago Pneumatic Compressors ("Seller") warrants that all Seller-manufactured (or affiliate-manufactured) compressors, compressed air products and components ("Products") delivered by Seller are free of defects in workmanship and material, except as otherwise set forth herein. This warranty shall expire at the happening of the applicable below-stated number of months or hours of operation (whichever comes first) as indicated in more detail in the chart below. Should any failure to conform to this warranty be discovered during the below-specified warranty period, Seller will (subject to the rest of this Warranty Statement) provide a new part or (at Seller's option) a repaired part, in place of any part which is found upon inspection by Seller during the applicable warranty period to be in breach of this warranty. A Product will not be considered defective as a whole machine, and the warranty repair/replacement will be limited to the "individual part" proven defective. The defective part will be repaired or replaced during normal working hours at Seller's place of business or a Seller distributor authorized by Seller to sell the type of equipment involved or other establishments authorized by Seller. At its sole discretion Seller may elect (as determined by an executive officer of Seller at its headquarters in Rock Hill, SC) to take back any defective Product and refund or credit monies paid to Seller for such defective Product less a reasonable allowance for use, in lieu of repair or replacement. Seller will determine at its sole discretion which of the above-mentioned options (repair, replace, refund, or credit) Seller will take regarding the defective Product. Consumables/wear items are expressly excluded from the warranty. In addition, it is expressly understood that maintenance (for example preventative maintenance) is not included in the warranty.

The warranty and remedies are conditioned upon (a) the purchaser registering the Product within 30 days after purchase of the Product, (b) proper storage/installation/use/maintenance of the Product in accordance with the Product's instruction manuals, (c) the purchaser keeping complete and accurate records of maintenance throughout the warranty period and giving Seller access to the records at Seller's request in connection with warranty claim processing, and (d) modification of the Product only if and as authorized in writing by Seller to the purchaser. Failure to meet any such conditions will render the warranty null and void.

In connection with making a warranty claim, the purchaser must in writing promptly contact Seller or an authorized distributor of such Product; Seller and/or the authorized distributor will then determine whether the purchaser should either (a) send the Product to a service location or (b) make the Product available at the purchaser's location (or another location) for examination by Seller or its authorized distributor. In connection with making the warranty claim, proof of purchase and date of purchase must be presented, in addition to serial and model numbers. Unless agreed otherwise in writing with respect to the particular warranty claim, the cost of de-installation, re-installation, and transportation of the Product to and from Seller or its authorized distributor, and (if applicable) the cost of travel, meals and lodging for Seller's personnel and/or for the authorized distributor's personnel, will be borne by the Product purchaser.

Some examples of conditions NOT covered by the warranty are failures or defects in the Product caused by: accident, abuse, neglect, Acts of God, corrosion, erosion, normal wear and tear, improper installation, improper storage, failure to perform proper maintenance at the proper frequency in accordance with the Product's instruction manual and good industry practices, equipment repaired or modified without authorization from Seller, improper use, the use of unsuitable parts or attachments, the use of contaminated fuel, the use of fuels, lubricants, oils, or fluids other than those recommended in the Product's manual, and unauthorized modifications.

Equipment/machinery/components/accessories/parts/items sold by Seller but not manufactured by Seller or by an affiliate (including but not limited to a Product's engine, alternator, tires, battery, carrier, electrical equipment, and hydraulic transmission, if applicable) are not warranted by Seller and shall carry whatever warranty (if any) which the manufacturer has conveyed to Seller to the extent it can be passed on to the purchaser. No warranty, whether expressed, implied, or otherwise, is provided by Seller on any such equipment/ machinery/ components/ accessories/ parts/ items not manufactured by Seller or by an affiliate.

Any and all USED PRODUCTS ARE SOLD AS-IS, with no warranty of any kind, whether express, implied or otherwise, except for the implied warranty of title.

Any services performed by Seller in connection with the sale, installation, and start-up or servicing or repair of a Product are warranted to be performed in a workmanlike manner; this warranty shall expire 30 days after the particular service is performed. If any nonconformity with this service warranty is discovered within the 30 day warranty period, the exclusive obligation of Seller shall be to re-perform the nonconforming portion of the service in a conforming manner or provide a refund or credit. Seller will determine at its sole discretion which of the above-mentioned options (re-performance, refund, or credit) Seller will take regarding the nonconforming service.

Warranty repair or replacement or re-performed service shall not extend or renew the original warranty period; such Products or parts or service shall remain under warranty only for the unexpired portion of the original warranty period.

<b>Chicago Pneumatic Standard Equipment Warranty</b>			
Product Range	From the Date of Commissioning	From the Date of Shipment / Delivery	Running Hours
Single Stage Piston Compressor (Parts Only)	12 Months	18 Months	1000 Hours
Two Stage Piston Compressor	24 Months	30 Months	2000 Hours
CPN Rotary Screw Compressors	12 Months	18 Months	4000 Hours
All Other Rotary Screw Compressors	12 Months	18 Months	No Limitation
Scroll Compressors	12 Months	18 Months	No Limitation
Monitoring & Control	12 Months	18 Months	No Limitation
Refrigeration Dryers	12 Months	18 Months	No Limitation
Heatless Regenerative Dryers	12 Months	14 Months	No Limitation
Filters, Drains & Other Auxiliary Equipment	12 Months	18 Months	No Limitation
AirNet Piping	12 Months	18 Months	No Limitation
Rotary Screw Element (Airend)	24 Months	30 Months	No Limitation
Scroll Element (Airend)	12 Months	18 Months	5000 Hours

- 1) Reaching any one of the limitations in time or running hours as specified in the above chart or violation of any of the conditions specified herein terminates warranty coverage.
- 2) In the event the applicable Product is not equipped with an hour meter, the applicable warranty shall be limited per the above specified date restrictions without regard to running hours.
- 3) All Piston Compressors
  - a) It is recommended that single stage piston compressors be limited to a 50% load cycle in a 30 minute time period.
  - b) It is recommended that two stage piston compressors be limited to a 70% load cycle in a 60 minute time period.
  - c) Single stage piston compressors used by a professional contractor or used as rental equipment will have only a 90 day warranty from date of purchase.
  - d) This warranty does not apply to electric motors or gasoline engines on piston compressors. These are covered by the Original Manufacturer's Warranty and should be returned (by the purchaser) to their authorized service center for service.
- 4) Rotary Screw Elements (Airend) require a failure analysis report and a completed Oil Sample Analysis.
- 5) All Rotary Screw Compressor Motors require a failure analysis report from an authorized motor repair shop (EASA Preferred).

## **Chicago Pneumatic Premium Five Year Compressor Warranty “CP SECURE”**

The CP Secure 5 Year Extended Warranty is available for all rotary screw compressors. This warranty includes the 1 Year Standard Warranty and warranty extensions for the major components. The rotary screw element (Airend), main drive motor, air & oil coolers, sump/receiver tank (when part of the package), and if so equipped, logic controllers and variable speed drive, shall be warranted for a period not to exceed sixty (60) months from start-up to include parts, labor and travel for 12 months from date of shipment with parts only being warranted for the remaining 48 months. The conditions, exclusions and limitations set forth in the Seller's standard warranty apply to CP SECURE plans as well.

### **Eligibility for “CP SECURE” 5 Year Warranty Requires:**

- 1) Requires approved start-up by an Authorized CP Compressor Distributor for a startup fee of \$350.00 (at the discretion of distributor). This start up to include at a minimum:
  - a) Site condition verification/pictures
  - b) Complete check of all compressor operations
  - c) Operating instructions of the compressor package
  - d) Required maintenance
- 2) Requires completed Chicago Pneumatic Commissioning Report indicating satisfactory commissioning of the compressor by an authorized CP Compressor distributor. This must be signed by the compressor owner and commissioning technician and returned to the factory within 30 days of compressor start-up.
- 3) Purchaser must follow all recommended installation and service procedures as outlined by the Seller in compressor Operation & Instruction Manual provided with compressor.
- 4) Purchaser must have an oil analysis completed at the time of each oil change as recommended in Operation & Instruction Manual and submitted to Chicago Pneumatic Compressor Warranty Department at [cp.warranty@cp.com](mailto:cp.warranty@cp.com).
- 5) Purchaser must use only Chicago Pneumatic certified parts, accessories and fluids in the compressor package.
- 6) Element (Airend) shaft seal leaks, intake valve and minimum pressure valve are considered wear parts and will only be warranted for one year from date of startup.
- 7) Seller retains the right to request documentation of compressor commissioning and all maintenance records to secure this warranty.
- 8) All Variable Speed Drive (VSD) units must be operated on direct 460V-3-60Hz power without the use of a transformer or generator to achieve this rated power of 460V-3-60Hz.

### **Chicago Pneumatic Spare Parts Warranty**

The warranty period for all Chicago Pneumatic compressor and dryer spare parts is 6 months from date part is installed on the unit, but no more than 12 months after the delivery date from the factory. The part must be installed properly per Maintenance & Instruction Manual and have been subject to only normal use and proper maintenance. The operating conditions of the unit must be as was specified in the original commissioning report of the unit. Warranty is limited to the reimbursement of the part at 100% with no labor or travel expenses.

The following defective parts must be kept for a period of 60 days after new parts are installed in case there is a failure analysis required.

- |  |                              |
|--|------------------------------|
| • Motors                                       | • Fan Assemblies             |
| • Element (Airend)                             | • Thermostatic Valves        |
| • Piston Pumps                                 | • Unloaders and Inlet Valves |
| • Pressure Switches                            | • Electronic Drains          |
| • VSD equipment (converters and related parts) | • Refrigeration Compressors  |
| • Coolers                                      | • Dewpoint Sensors           |
| • Controllers                                  | • Solenoid Valves            |

All other parts can be scrapped as required.

THE WARRANTIES CONTAINED IN THIS WARRANTY STATEMENT ARE EXCLUSIVE AND ARE IN LIEU OF ALL OTHER WARRANTIES, EXCEPT FOR THE IMPLIED WARRANTY OF TITLE. ALL OTHER WARRANTIES, WHETHER EXPRESS, ORAL, IMPLIED OR OTHERWISE, INCLUDING BUT NOT LIMITED TO THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE HEREBY EXPRESSLY DISCLAIMED. CORRECTION OF NONCONFORMITIES (i.e. repair or replacement or refund or credit, all at Seller's option, of Products that do not conform to the Product warranty above, and re-performance or refund or credit, all at Seller's option, of service that does not conform to the service warranty above) IN THE MANNER AND WITHIN THE APPLICABLE WARRANTY PERIOD SET FORTH ABOVE PROVIDES THE EXCLUSIVE REMEDIES WITH RESPECT TO THE QUALITY OF OR ANY DEFECT IN PRODUCTS OR SERVICES DELIVERED OR PERFORMED HEREUNDER. NOTWITHSTANDING ANYTHING ELSE, THE CIRCUMSTANCES SHALL SELLER, ITS AFFILIATES, OR SUBCONTRACTORS, OR THEIR RESPECTIVE EMPLOYEES OR AGENTS BE LIABLE FOR ANY CONSEQUENTIAL, INCIDENTAL, INDIRECT, SPECIAL OR PUNITIVE DAMAGES (WHETHER FOR LOST PROFITS OR REVENUE, WORK STOPPAGE, DOWNTIME COSTS, LOST BUSINESS, OR OTHERWISE), EVEN IF ADVISED OF THE POSSIBILITY OF SUCH DAMAGES OR IF SUCH DAMAGES ARE FORESEEABLE.

It is incumbent on the user to provide complete and accurate records of maintenance and verifiable proof of purchase and use of genuine Chicago Pneumatic repair and replacement parts.

Please contact Chicago Pneumatic Compressors in any of the following ways for clarification and questions concerning this warranty policy:

Phone: 1-877-861-2722  
Fax: 1-803-817-7468  
Email: [cp.warranty@cp.com](mailto:cp.warranty@cp.com)  
Address: Chicago Pneumatic Compressors  
Attn: Warranty Department  
3042 Southcross Blvd  
Suite 102  
Rock Hill, SC 29730