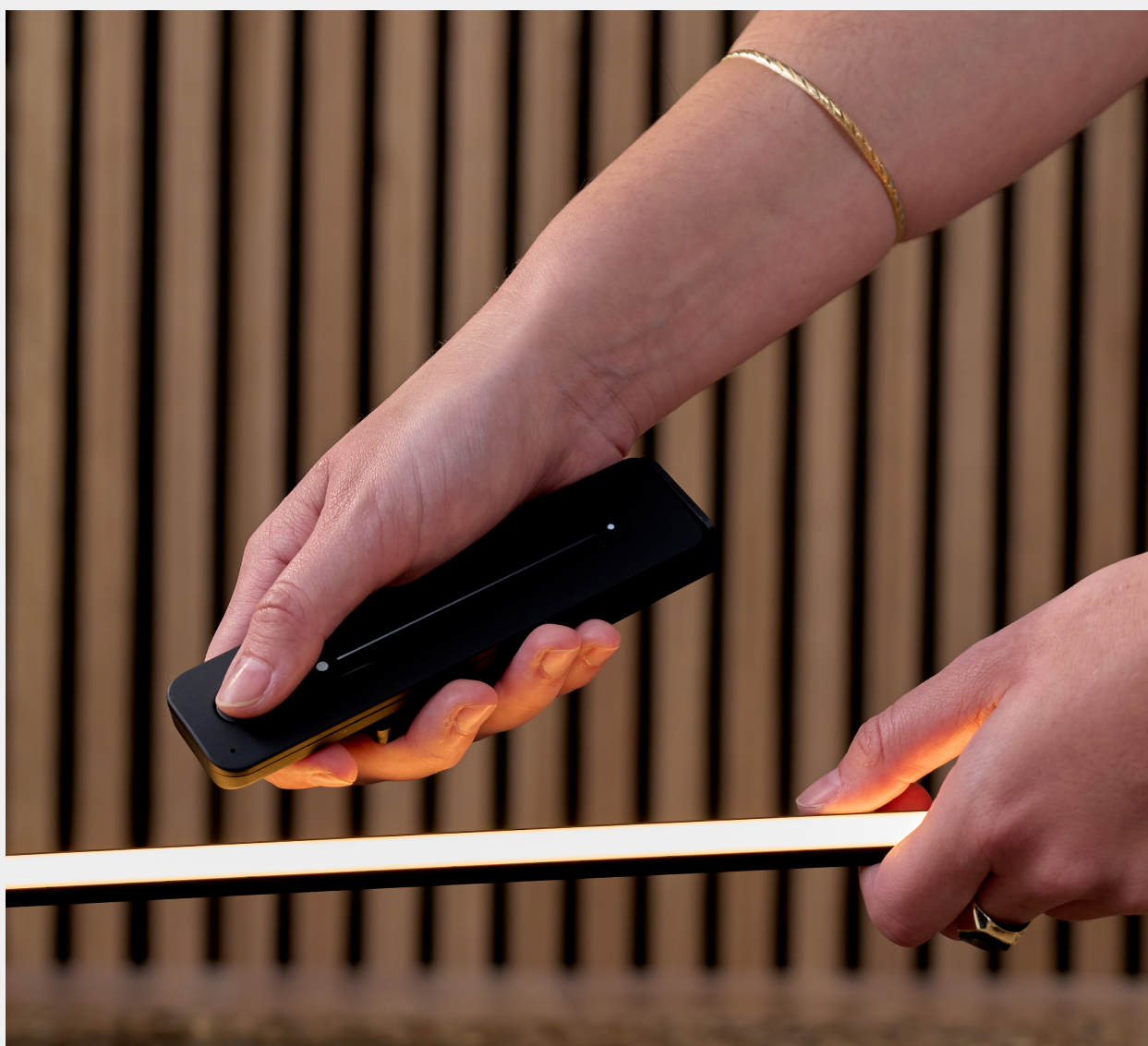


Acupanel® Glow: Setting up your app and remote control



Safety Precautions

Do **NOT** connect the LED strips directly to a 240V mains voltage or directly to a wall outlet. This will cause irreparable damage to the LED unit and is a fire risk.

Low voltage LED strips are considered safe and pose a low shock hazard. However, you should always unplug the power supply prior to testing or adjusting any LED strips or accessories for your own safety.

Please take care when handling the LED strips, as too much pressure or bending will damage them.



Connecting using the app:

We recommend using the SmartLife App - you can download this free of charge using the below QR codes.



Apple Devices



Android Devices

Once downloaded, create an account and sign in.

For the first pairing, you will need your bluetooth turned on. Please check your security settings to ensure this is turned on, and that searching for nearby devices is also switched on.

Open the app, and switch on the power supply - the indicator light will flash purple while searching for a connection.

In the app, select the 'Add Device' button, and a new device should appear called DIM - this is the LED lights.

Select the device, and add it by entering your WiFi network name and password.

Your lights have now been paired with the device - you can change the name at your leisure by selecting the device in your app again.

Connecting using the remote control:

Please note the Acupanel® Glow remote controls are sold separately.

To pair this, press the 'match' button on the Smartphone Interface, and ensure the LED indicator flashes.

Immediately press the on/off button on your remote control to pair. The small LED indicator on the interface will quickly flash 3 times to show it is paired.

If it does not flash three times, repeat the process - you only have a 10 second window to pair the devices once the match button has been pressed.

Troubleshooting

LED strip does not light up

Check the connectors have been inserted the correct way around.
Check for any loose connections - if there are any loose connections, please contact our Customer Care team.

LED Strip has sections that do not light up

Contact our Customer Care team for further assistance.

LED strip is flashing

Flashing lights are part of the pairing process - please refer to the pairing instructions above for additional guidance

If the LED strip is flashing in a regular, consistent sequence, then the power supply may be overloaded. Please ensure you are using the provided power supply.

Remote is not controlling the LED strip

The remote is not correctly paired with the interface - please refer to the pairing guide above for additional help.

For further assistance, please contact our Customer Care team below:

Email: sales@thewoodveneerhub.co.uk

Phone: +44 (0)1525 851166