



2020 Term & Conditions

By taking receipt of products you agree to the below Terms & Conditions.

ORDER CONDITIONS:

- Puffin reserves the right to ship orders up to 7 days in advance of the requested ship date.
- Prices and terms are subject to change without notice. Please contact your rep for updates.

ORDER ALTERATIONS OR CANCELLATIONS:

- Cancellation of shipments may result in loss of eligible special program terms.
- Any alterations or cancellations of purchase orders must be emailed to sales@puffincoolers.com. Items returned without authorization may be subject to a restocking fee of 10% and all shipping charges.

DISCOUNTS AND FREIGHT ELIGIBILITY:

- Accounts must be in good credit standing to be eligible for any discounts, terms, free freight or Puffin promotions.

MERCHANDISE CLAIMS AND RETURNS:

- Upon approval, merchandise may be accepted for credit or exchange if defective or due to fulfillment error.
- Claims must be made within fourteen (14) days after receipt of merchandise.
- No merchandise will be accepted for return without bearing our RETURN AUTHORIZATION, available by emailing sales@puffincoolers.com.

PAYMENT TERMS, CREDIT AND SHIPPING POLICIES:

CREDIT CARD TERMS: credit card authorization will be required prior to order fulfillment.

LATE PAYMENT: Late payment of invoices may result in loss of all eligible programs, discounts, freight terms and conditions.

PRICE CHANGES: Puffin reserves the right to change prices when necessary, without notice.

CREDIT LIMITS: Credit limits will be established for customers based on payment history and review of financial information provided with the credit application.

PAST DUE ACCOUNTS: Accounts with past due invoices will receive credit card terms only. A service charge of 1.5% per month will be charged on past due accounts. **Accounts past due will be charged a \$30 collection fee upon collection.** It is our policy to withhold shipments to past due accounts until they are resolved. When merchandise is in limited supply, shipping priority will be determined by a customer's payment history.

FREIGHT POLICY: Shipments are made F.O.B Hildale, UT.

GOODS LOST, DAMAGED OR DELAYED: Our responsibility is complete when we deliver the order to the carrier. All claims must be filed with the carrier when goods are lost or damaged in transit.

Internet & Third-Party Sites

DEALER WEBSITES

Selling on your own website is acceptable and encouraged. Please reach out to us at fun@puffincoolers.com for digital assets (images, video and product details) for your PDP (Product Detail Page)

Please notify us of the domain name you will be selling on if different than the domain of your email address. We seek to maintain a fair environment for all retailers and want to intercept unauthorized dealers and counterfeit product.

THIRD-PARTY SITES

Puffin will maintain all product listings on Amazon.com, Walmart.com and other 3rd party sites. Our desire behind this is to:

- Prioritize and control the release of new products to our retail partners.
- Provide a fair and equal environment for all retailers to sell to their customers.
- Maintain the product presentation in the marketplace catalogs.

AUCTION SITES

It is a violation of this policy for approved dealers to offer any Puffin products for sale via eBay auctions, Yahoo auctions, UBid or other auction-type sales methods.

Puffin reserves the right to discontinue selling to dealers failing to comply with any of the above policy.

MAP Policy

MINIMUM ADVERTISED PRICE (MAP) GUIDELINES:


Puffin has established MAP on certain products within the Puffin product line as indicated in the wholesale price list. Puffin independently monitors MAP compliance and reserves the right to discontinue selling to dealers failing to comply with our minimum advertised prices. This includes retailers having purchased products from a distributor or directly from Puffin. Our unilateral policy includes but is not limited to newspapers, internet, mailed flyers, television, radio, direct mail etc.

Our MAP pricing is in effect from January 1, 2020 through December 31, 2020. Any dealer violating the Puffin MAP policy, waives their right to participate in any discount or freight programs.

ACCEPTED PROMOTIONAL PERIODS:

We will not be offering promotional periods for 2020 in an effort to maintain inventory levels to be retailed at MAP for all retailers. This will be reconsidered for 2021.

Styles identified as "discontinued" or "close-out" are exempt from non-promotional periods as long as they are clearly identified as prior season product or discontinued product and are separated from in-line product. Dealers may not present "range pricing" that combines discontinued product with in-line product (i.e. \$10.99 - \$15.00 for discontinued or in-line products).

Puffin

Edit code for Puffin v2

Preview

Customize theme

Expert theme help

vendor-scripts-v9.js

Puffin_FH21_Sales_Sheet_1.pdf

Puffin_Term

Puffin_Terms_Conditions_2020_2.pdf

Delete file

Rename

Layout

Byron Linton

Add a new layout

gift_card.liquid

password.liquid

theme.liquid

theme-bak-wlm.liquid

Templates

Add a new template

404.liquid

article.liquid

blog.liquid

cart.liquid

collection.ajax.liquid

collection.liquid

collection.puffin.liquid

customers/account.liquid

customers/activate_account.liquid

customers/addresses.liquid

customers/login.liquid

customers/order.liquid

customers/register.liquid

customers/reset_password.liquid

gift_card.liquid

index.liquid

list-collections.liquid

page.closeby-centered.liquid

page.closeby-full-width.liquid

page.closeby.liquid

page.contact.liquid

page.faq.liquid

page.full-width.liquid

page.judgeme_all_reviews.liquid

page.liquid

page.puffin-partners.liquid

page.sections.liquid

password.liquid

product.ajax.liquid

- product.liquid

product.preorder.liquid

product.sections.liquid

- search.liquid

search.wlm-api.liquid

Sections

Snippets

Assets

Add a new asset

gift-card.scss.liquid

- theme.scss.liquid

currency-flags.css

password.js.liquid

puffin.js.liquid

- theme.js.liquid

- vendor-scripts-v9.js

ico-select.svg.liquid

ico-select-drawer.svg.liquid

ico-select-footer.svg.liquid

ico-select-menu.svg.liquid

ico-select-white.svg.liquid

package.svg

ajax-loader.gif

adventure-green.jpg

adventure-tan.jpg

animals.jpg

black-tan_50x.jpg
black.jpg
blue-gold.jpg
blue-yellow.jpg
buffalo-green_50x.jpg
buffalo-red_50x.jpg
camo-orange-two-tone.jpg
camo-orange.jpg
camping.jpg
flag-red.jpg
green-orange.jpg
merlot-tan_50x.jpg
password-page-background.jpg
plum-teal.jpg
sky-blue.jpg
vintage-orange.jpg
Puffin_FH21_Sales_Sheet_1.pdf
Puffin_Terms_Conditions_2020_2.pdf
SS21_sell_sheet_20210211.pdf
button-arrow-2x.png
button-arrow.png
dpo_custom_option_47825_p192316.p
dpo_custom_option_52581_p202316.p
dpo_custom_option_70427_p192315.p
dpo_custom_option_97974_p192318.p
dpo_custom_option_98217_p192315.p
Puffin_Logo.png
Forecast_sheet_FA21.xlsx
fw21_Order_Form_Puffin_1.xlsx
SS21_Order_Form_Puffin.xlsx

Config

Locales