

## IF YOU NEED TO RETURN OR EXCHANGE A PRODUCT, PLEASE FOLLOW THESE INSTRUCTIONS:

### **STEP 1:** Fill in your details on the other side of this paper

*Returning things is a pain we know, but we'll do our very best to make it easy for you! Don't forget to fill in the reason why you are returning your Sigr gear by using the correct **return code**. The information you provide including the return code will help us to better understand your needs and improve our quality assurance.*

### **STEP 2:** Place the completed returns form and the items you are returning together

### **STEP 3:** Carefully package your return

*If possible, try to use the same packaging that the items arrived in to send them back. Re-using the original packaging is a good deed for the environment – every little bit helps! For extra safety, secure the zip on the package with a piece of tape. Psst! Don't forget to write the return address on the package: **Sigr Deutschland, Marco Welter, Kastanienweg 15, D-79268 Bötzingen, Deutschland***

### **STEP 4:** Post your return to us

*Sigr's clothes are so light and flat that they can usually be posted in a standard letterbox, just **don't forget the stamps!**...and don't sweat it about the postage, we'll refund it if there's something wrong with the clothes or we have messed up somewhere else. We'll be in touch in the event of a refund once we have received the products at Sigr.*

### **STEP 5:** Confirmation

*You're done! As soon as we receive your return, we'll send you an email to confirm. It can easily take 7 days for your return to reach us depending on where in the world you are, so hang tight, we're on the case!*



# Returns Form Sigr Germany



You can find Sigr's returns policy on our website.

If you have any questions please drop us an email at: [kontakt@signordic.de](mailto:kontakt@signordic.de) and we'll be happy to help.

## YOUR DETAILS

Name:	
Email:	
Address:	
Post code:	
Country:	
Telephone:	
Order number:	

### I am returning the following items

Name of item	Quantity	Size	Return code

### I would like to exchange for

Name of item	Quantity	Size

### Return codes:

- |                  |                                      |                         |
|------------------|--------------------------------------|-------------------------|
| 1. Too small     | 4. Model doesn't meet expectations   | 7. Wrong item delivered |
| 2. Too big       | 5. Quality doesn't meet expectations | 8. Damaged in transit   |
| 3. Late delivery | 6. Colour not as described           | 9. Other reason         |

I don't want a replacement thanks, please just refund me.

I give Sigr consent to save my personal details for the purpose of improving customer service  
(Your information will only be used by Sigr and no-one else!)

### I would like to leave a comment for customer service:

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