



DECJUBA

Thank you for shopping with us, we hope
you love your purchase!

SOMETHING NOT RIGHT?

We want shopping to be easy, that's why we offer a 30 day returns period.
To make a return, please visit your local store or return to our online store.

We unfortunately do not accept returns for sale items, unless faulty.
However we will happily exchange for an alternate size in the same product.
DECJUBA stores are unable to process refunds for online orders where
Afterpay was used.

For more information & to request an online return, see our returns policy
via www.decjuba.co.nz/pages/returns-exchanges

CAN WE HELP?

Our customers are very important to us. If we can help with anything
or answer any questions, please check our Help Centre or email us
at customerservice@decjuba.com.au

RETURNS & EXCHANGE FORM

DATE: _____ ORDER #: _____

NAME: _____

Style Name	Style Code	Colour	Size	Return Code	Refund or Exchange

Return codes: 1. Too small 2. Too big 3. Dislike style 4. Dislike fabric 5. Dislike colour 6. Bought multiple sizes/colours
7. Not as pictured/described 8. Arrived too late 9. Wrong item/size shipped 10. Faulty/damaged 11. Changed mind

We do not accept change of mind return or exchange of sale items.

DECJUBA ONLINE RETURNS
DSL Logistics x DECJUBA, 27E Timberly Road
PO Box 201080 Mangere, Auckland 2022, New Zealand

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