

# Connecting

**2022 Annual Report** (January 1 - December 31)



# A Message from Our Executive Director

I heard once that the brain of a middle schooler—the tween brain—is firing neurons and creating connections at a faster rate than almost any other time in its existence.

Beautiful Day turned 10 in 2022. You could say we're a tween organization with, perhaps, a tween brain: lots of activity, a lot to learn, an identity to grapple with, connections popping. Would you believe that we had 83 people move through our payroll system in 2022? And if you've visited us on Benefit Street you've seen how we've put everything on wheels so we can transform from classroom into factory into dining room—all with a gorgeous view of the iconic state house. Our staff team continues to grow in size and diversity: a former truck driver, a former dean of students, a former camel herder, a PhD, a new mom. Our program participants ranged from teenagers to grandparents. It's a lot of difference. It's a little chaotic. It's pretty fun.

This year we revised our mission into a verb: connecting. We are using business, job training, and community education to connect refugees with the community. We're connecting with each other across our differences and then building connections outward through our programs and products. This is why the physical act of opening one of our bars or bags now invites you, tangibly, to connect with the pride and promise of refugees.

We're proud of the work represented in this report especially because we did it together with so many of you, our village (and part of our tween brain!), to keep learning and get something done. Thank you!

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Keith Cooper Executive Director

Keith with Evon, our Granola Chef and our very first trainee, who began making granola with him back in 2008.

# **Strategic Plan**

2022 was a year of covid surges, national and international crises, worldwide refugee figures that for the first time exceeded 100 million, and tremendous growth in our own organization. It was the perfect time for us to chart a course for Beautiful Day's future. We will use the resulting strategic plan to guide us through these uncertain times.

# **Our Mission:**

Connecting refugees and the community through business, job training and education.

# **Our Values:**

# Collaboration

Building positive relationships of trust with our trainees, staff, board, volunteers, donors, customers, and partner organizations.

### Норе

Claiming the promise of a future where resettled refugees can thrive.

*Equity* Building a workplace where everyone feels welcomed and heard.

### Integrity

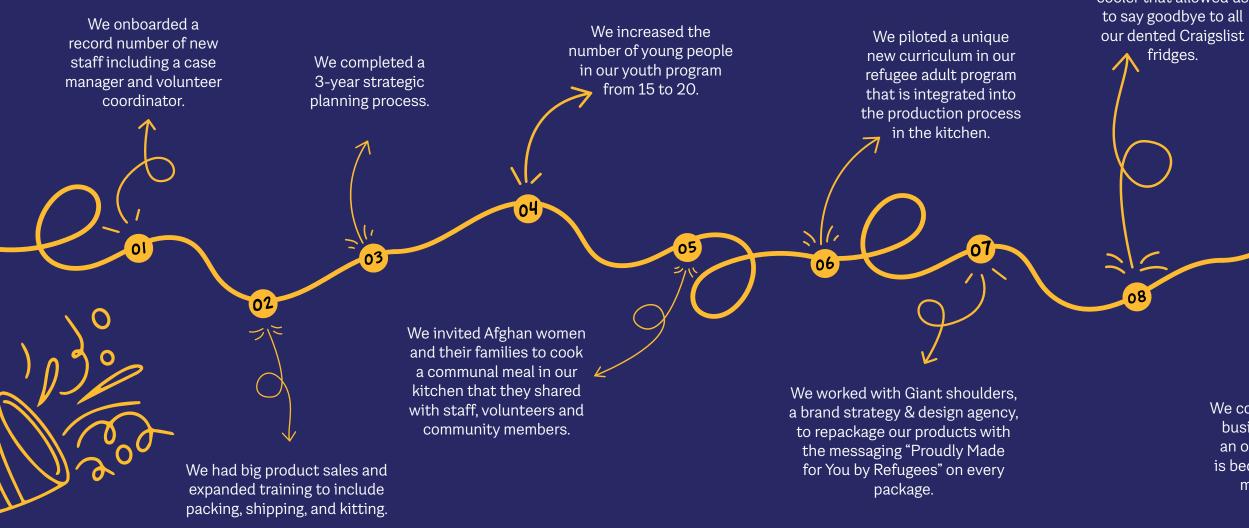
Running a thriving business that is known for its professionalism and honesty.

### Kindness

Recognizing that we are working within a worldwide system for resettling refugees that is harsh and sometimes traumatizing and promoting simple values of hospitality, politeness and respect toward everyone.



This year, we celebrated our 10th anniversary as a nonprofit. In addition to a great party, here's a partial list of some of our accomplishments:





We purchased an enormous walk-in cooler that allowed us to say goodbye to all our dented Craigslist

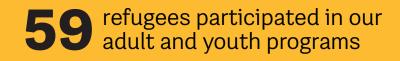
We hired a consultant to help us create the most inclusive and equitable workplace possible.

We continued the daily business of running an organization that is becoming more and more complex.

# Adult Program

This year the adults in our program learned the ins and outs of working in a professional kitchen, grew in confidence and in English and learned how to succeed in American work places. They also participated in our new, more formal education program that consisted of workshops, individual sessions with our ESL teacher, and lessons integrated into the kitchen during production.

# TRAINING



- () 8,536 hours of training completed
- S 31 graduated and 19 continued in 2023
- S **30** graduates found jobs
- 2 enrolled in college
- **173** family members were impacted

# Svitlana & Violetta: Beautiful Day's First Mother/Daughter Trainees

Ten days after Russia invaded Ukraine, Svitlana, Violetta and their cat fled to the Czech Republic, then Portugal, and finally, in August 2022, to Providence.

Originally from Kramatorsk, Violetta, who had just completed high school, remembers shopping, the theater, and concerts with friends—some of whom lost their lives in the attack on Kiev. Svitlana had experience making jewelry and working as a nanny. Neither knew any English or had connections with local Ukrainians in Rhode Island.

We've loved being their first stepping stone in building a new life. They seized every opportunity to practice English. They're happy to be earning money and building resumes. They opened bank accounts, applied for jobs, and gathered a circle of friends and mentors. When a new adult cohort started, Svitlana stayed on to help coach new arrivals. She introduced our team to grechka, a delicious buckwheat porridge with beef. In Svitlana's words, "There is a friendly atmosphere [at Beautiful Day]. No person is better than another. We are all working together. People with different nationalities and cultures."

# Youth Program

Our youth program began its 4th year with a cohort of 20 youth who attended a 3 hr/ week job readiness class and an 8 hr/week job internship either in our kitchen or with one of our partner businesses in the community. Program graduates are now either finishing up high school or attending colleges like URI, RIC and Johnson & Wales and studying everything from computer science to criminal justice.

# Meet Maliss, Fred and Kristen, our 2022 Youth Team!

What a thrill it's been to watch this team lead our refugee youth to success.



Maliss (Director of Training): In addition to overseeing the recruitment, curriculum development and educational activities of the youth, Maliss also organized social events, recognizing the connection between learning and fun. A refugee herself, Maliss came to this country from Cambodia as a teenager and knows firsthand the challenges our youth face.



Fred (Teacher/Program Coordinator): Fred is a retired public school teacher with over 20 years' experience teaching refugees and immigrants. He's a gifted teacher who provided lots of opportunities for studentcentered learning. He also worked with our business partners to make sure the trainees' internships ran smoothly.





Kristen (Case Manager): Kristen began working with the youth as a volunteer and moved seamlessly into the case manager position. She attended class every week and provided all kinds of support. She spent 12 years living in different countries in Africa and Indonesia and she brought to her work a truly multicultural perspective.



# Volunteer Program

Liza, our new Volunteer Coordinator, stayed busy creating the program from scratch. She recruited, ran trainings, provided support and successfully kept all the balls in the air. With her help, our mentoring program took off. Adult and youth trainees were matched with mentors and had great times together.

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**STAFF & VOLUNTEERS** 





## Meet Patricia and Ajax: Mentor and Mentee

Patricia began mentoring Ajax in the Spring of 2022 and they hit it off right away. Patricia is an "empty nester" who loves meeting new people. Ajax came to the US from Mozambique in 2019 and was still figuring out American culture. They've been meeting for over a year now and have had some great times together.

Patricia has been a big support to Ajax. She helped him get his driver's license and spruce up his resume. She took him to job interviews and stayed with him for moral support. What a day it was when he was hired at a local restaurant as a dishwasher!

She also helped him with his tax returns. When he got an IRS refund, he insisted on using it to take her out to dinner. She chose Wendy's since she wanted him to keep his money.

Patricia laughs when she remembers the time when Ajax told her that

he wanted to sign up for the NBA because he liked basketball. She had to tell him that, sadly, things didn't work that way. When he started talking about joining the NHL instead, she introduced him to golf. She took him to the driving range and gave him a set of her old clubs.

Ajax just completed 10th grade and recently got promoted to food prep at the restaurant. He and Patricia continue meeting regularly, taking her dog for walks, getting coffee, or hitting golf balls at the driving range. They're now friends for life.

# Making Connections

# **Afghan Outreach**

We reached out to our new Afghan neighbors with messages of welcome and gifts of granola, hummus and wool rugs (which we learned they needed). We hosted Afghan families to show them our kitchen and invited them to join our youth and adult programs. And in September, we hosted a big dinner where Afghans took over our kitchen and cooked a wonderful communal meal that was attended by Afghans, BD staff and volunteers/ community members.

### **Community Garden**

The youth and adults built and planted garden boxes on a patio just outside our front door. A neighbor donated picnic tables and it became a place where people could gather and munch on fresh veggies.

### **Communal Dinners**

We began hosting communal meals every Tuesday where our adult trainees and kitchen staff took turns cooking a meal for anyone who wanted to come. This became a wonderful time of fellowship and a chance for our trainees to practice their English conversation.

## **Community Outreach**

We took every opportunity to speak about our work and about refugees to any community group who asked. We spoke to local rotary clubs and chambers of commerce, to school groups ranging in age from 4-year-olds (!) to 4th graders to high-schoolers to college. We also spoke at retirement communities and faith-based organizations. Our mission is to connect refugees with the community as an important way to raise awareness.



# **Sales & Growth**

Our new award-winning packaging showcases a beautiful design and effectively conveys our mission by including the words "Proudly Made for You by Refugees," creating a stronger connection to our customers and enthusiasm around our brand.

The new packaging has helped us open up exciting avenues of growth, leading to increased sales. Our trainees skillfully packed custom gifts and signature orders for various clients, including nonprofits and corporations. Our Beautiful Day granola bars have even appeared at weddings as thoughtfully chosen favors for guests.

We have also established partnerships with industry leaders, such as From You Flowers, to offer daily fulfillment, and expanded training to include custom kitting services for companies.





Beautiful Day packaging received the Gold Davey Award for Promotional Packaging Design.

# **GRANOLA, COFFEE & HUMMUS**



9.29 tons of granola produced



561 bags of coffee packaged



645 lbs of hummus produced



**3,137** packages shipped to 49 states (Sorry ND. You missed out!), Canada and Western Australia!

# **FINANCIALS**

# 2022 Revenue

Foundations & Grants **58%** Earned Income **21%** Donations **21%** 

# 2022 Expenses \$1,123,727 \$1,010,396 **35%** G&A for Production and Programs

**30%** Training **17%** Cost of Ingredients & Production **10%** Community Education 8% Fundraising



# **Friends & Supporters**

Beautiful Day would like to thank the following partners who contributed \$100 or more between Jan 1 and Dec 31. We couldn't have done it without you. We've done our best to present everyone's name as they wish to be known. Let us know if you notice a mistake or want a change!

### \$25,000 and more

Anonymous Imago Dei Fund Mentor RI Panoram Foundation United Way

### \$10,000 - \$24,999

Amica Companies Foundation Anita L. Stafford Charitable Lead Trust Anonymous (2) Carolina Dukcevich Family Fund Centreville Bank **Episcopal Charities Fund** Jacques Pepin Foundation Joanne Chiu & Luke Peng Navyn Salem Providence Journal Legacy Fund Ruth & Hal Launders Charitable Trust Starbucks Foundation The Partnership Foundation Thomas Fanning

#### \$5,000 - \$9,999

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Anonymous Kenneth Barrette Dawn Bennet-Ingold & John Ingold Providence Presbyterian Church Andrew Brownsword & Beth Muccini Janel Callon Sharon Casey Laura & Tino Chow Mary & Allyn Copp Coventry Edwards-Pitt & Matthew Weinzierl Judith Favell & Holly Favell Gray Reverend Chris & Andrew Foster Carrie & Hans Franzen **Richard Furnstahl** The Gingko Giving Fund Geoff & Val Gordon Almon Hall Corenna & George Hovt Jane and Dr. John Isaac Keith & Deanne Johnson Flore Foundation

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#### \$100 - \$499

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#### **Key Sales Partners**

Bolt Coffee, Providence Café La France Train Station, Providence Castle Hill Inn, Newport Clement's Marketplace, Portsmouth Dave's Marketplace. East Greenwich Dave's Marketplace, Smithfield

	The Dean Hotel, Providence
	Eastside Marketplace, Providence
S	Emma's Torch, New York
	Fort Adams Gift Shop, Newport
	From You Flowers, Connecticut
James	The Graduate Hotel, Providence
	HHP Lift
	Newport Restaurant Group
	Nook Coffee House, East Greenwich
	Peace by Piece International
magadda	Pranzi Catering, Providence
nuguuuu	Procure Impact, Maryland
leh	ReNew Project, Illinois
	Roch's Fresh Foods, Narragansett
	Roger Williams University, Bristol
h Menaghan	SERRV International
IIIIIagilali	Tom's of Warren, Warren
	Trinity Repertory Theater, Providence
	Urban Greens, Providence
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	In-Kind Donors
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	Roslyn Birke
	David Sanchez Herrera
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	Brook Moles
	Bonnie Platzer
	John Willis
t Specian	In memory of Steve Federico, Hallworth
	House Building Supervisor (1960 ~ 2023)



357 donors (individuals foundation corporations, faith organizations

# PARTNERS



95

monthly

donors



173 team granola subscribers

# **Staff & Board**

# Staff

**Saad Awad** Production & Training Manager

Keith Cooper Executive Director

**Iman Diriye** Kitchen Assistant

**Leonard Dougbe** Marketing Associate

**Jessica Dough** Development Assistant

**Rebecca Garland** Associate Director

Karen Hlynsky ESL Consultant

**Selemani Mayundo** *Operations Assistant* 

**Joan McLaughlin** Director of Sales & Growth

Maliss Men Coletta Director of Training

**Evon Nano** Granola Chef **Nomanullah Niazy** Farmers Market Manager

**Rose Ntirampeda** Operations Associate

Kristen Pohl-Munro Case Manager

Laura Sadovnikoff Administrative Manager

**Marie Shabani** Aquidneck Farmers Market Manager

**Pio Shabani** Market Support Staff

**Eliza Sutton** Volunteer Coordinator

**Paula Taluru** Marketing & Design Consultant

**Amina Uyisabye** Case Manager

Zaid Wadia Shipping Manager

**Fred Wambolt** Youth Program Coordinator

**Meggean Ward** Director of Operations

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**Andrew Brownsword, Treasurer** Business Development Consultant Walpole, MA

Marguerite McLaughlin, Secretary Senior Director of Quality Improvement, American Health Care Association Providence, RI

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## Antoine Nzeyimana

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### **Clement Shabani**

Co-Founder & Project Manager, Women's Refugee Care Providence, RI

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Executive Director of Facilities, Design & Construction, Johnson & Wales University Providence, RI