



ODERNO WARDROBES

SOURCING A TRADESMAN

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Whilst we are unable to recommend tradesman we have put together a guide to help you source the right tradesman for your project and important considerations.

FINDING A SUITABLE TRADESMAN

It is important to take some time to find the right tradesman, after all this individual will be in your home and ensuring your project is successful. The most popular method of sourcing a tradesman is still by recommendation. If no-one is able to provide you with a recommendation, you can search online and printed trade directories, which will list carpenters and other tradesman. It is important that you check the reputation of the directory and carefully read the skills/ experience and customer reviews for the tradesman.

SELECTING A SUITABLE TRADESMAN

Reliable and experienced tradesman often find the majority of their work comes from recommendations and previous customers and will usually have work already scheduled in advance. Don't be put off if a tradesman is not able to get to you for some weeks, this may be because they are trusted and therefore in demand (although not always the case). A professional tradesman should be able to showcase a portfolio of work, demonstrate confidence and competence in their field of expertise and be patient and understanding of your needs.

WHAT TO PROVIDE YOUR TRADESMAN

Building a good relationship with your tradesman is important and this works both ways. It is important that you provide your chosen tradesman with as much relevant information as possible, so they are clear on what you require. If you are not confident in measuring and installing your wardrobes yourself then you could share with them, the following:

- Inform them that you are looking for an estimate to fit sliding wardrobe doors and/ or interiors
- Provide a link to the wardrobes you would like installed
- An image of the area that you intend to have the wardrobes fitted (to enable them to see and gauge the area and size)
- Details of any special requirements or constraints i.e. angled area, uneven surfaces, access requirements etc.
- Any timelines or budgets that you need them to adhere to
- Dates/ availability for a potential site visit and inform them of location and parking arrangements.

RECOMMENDED QUESTIONS TO ASK

So that you are clear on what they are offering, you could ask them the following:

- To provide an estimate in writing, detailing what is and isn't included
- How long the estimate is valid for?
- Do they have public liability insurance?
- Do they offer any guarantees for fit?
- How and when should payment be made? Note: Some tradesman require a deposit to secure the job and protect themselves from abuse.

WORKING WITH YOUR TRADESMAN

It is important that you keep them updated with the status of your order. Our wardrobes can take 28 calendar days for build and delivery, however we try to reduce this where possible. Although rare, sometimes delays can take place, so we advise some buffer/ contingency time when scheduling your tradesman to begin the work, as we are unable to compensate for lost working days.

When your tradesman begins it is important to find a balance between giving them space to once again review/ prepare for fit and fitting and requesting updates. Although our wardrobes can be self-installed, a professional tradesman will want to complete the job to a professional finish and not rush the fit. They should provide you with timely updates and both parties should review the fitted wardrobes once completed to ensure both are happy with the completed finish.

**DISCLAIMER**

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