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Installation Manual
Gigabit PoE-Injektor
A1091 Serie



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Installationsanleitung
Gigabit PoE-Injektor
A1091 Serie



A1091

INSTALLATION MANUAL

Read these instructions carefully before starting to use any components. Keep the manual so you can refer to it at a later date if required. If you hand over the device to other persons for use, please hand over the operating manual as well.

You can always find the most up-to-date version of the installation manual on www.doorbird.com/support

To make things easier we use the term “device” for the product “DoorBird Gigabit PoE-Injector A1091”.

Liability

Every care has been taken in the preparation of this document. Please inform Bird Home Automation GmbH of any inaccuracies or omissions. Bird Home Automation GmbH cannot be held responsible for any technical or typographical errors and reserves the right to make changes to the product and manuals without prior notice. Bird Home Automation GmbH makes no warranty of any kind with regard to the content of this document, including, but not limited to, the implied warranties of merchantability and fitness for a particular purpose. Bird Home Automation GmbH shall neither be liable nor responsible for incidental or consequential damages in connection with the furnishing, performance or use of this material. This product is only to be used for its intended purpose.

Equipment Modifications

This equipment must be installed and used in strict accordance with the instructions given in the user documentation. This equipment contains no components that require service by the user. Unauthorized equipment changes or modifications will invalidate all applicable regulatory certifications and approvals.

Symbols used



Danger: Indicates a hazardous situation which, if not avoided, will result in death or serious injury.



Warning: Indicates a hazardous situation which, if not avoided, could result in death or serious injury.



Caution: Indicates a hazardous situation which, if not avoided, could result in minor or moderate injury.



Notice: Indicates a situation which, if not avoided, could result in damage to property.



Important: Indicates significant information which is essential for the product to function correctly.



Note: Indicates useful information which helps in getting the most out of the product.

Hazard information



WARNING

- Mounting, installation and servicing work on electrical devices may only be performed by a qualified electrician. Failure to observe this regulation could result in the risk of serious damage to health or fatal injury due to electric shocks.
- Devices with 110-240 V connection: The device may only be connected to an easily accessible power socket outlet. The mains adapter must be pulled out if a hazard occurs.
- For power supply, only use the original plug-in mains adapter delivered with the device or a recommended PoE-Switch/PoE-Injector as specified in this manual.
- Because of electrostatic charging, direct contact with the circuit board can result in destruction of the device. Direct contact with the circuit board must therefore be avoided at any time.
- Observe the EN 60065 resp. EN 60950 resp. EN 62368 standard.
- Do not use the device if there are signs of damage to the housing, control elements or connecting sockets, for example, or if it demonstrates a malfunction. If you have any doubts, please have the device checked by an authorized expert.
- Do not open the device. This voids the warranty of the device. The device does not contain any parts that can be maintained by the user. In the event of an error, please have the device checked by an authorized expert.



WARNING

- For safety, approval and licensing reasons (CE/FCC/IC etc.), unauthorized change and/or modification of the device is not permitted.
- The device is not a toy; do not allow children to play with it. Do not leave packaging material lying around. Plastic films/bags, pieces of polystyrene, etc. can be dangerous in the hands of a child.
- Always lay cables in such a way that they do not become a risk to people and domestic animals.
- Voltage is applied to parts within the equipment. Do not touch any parts that are not associated with the installation, wiring, or connection. Electric shock could result.
- On devices which are not marked as weather-proof: Keep the device away from water or any other liquid.
- Do not install or make any wire terminations while power supply is plugged in. It can cause electric shock or damage to the device.
- Before turning on power, make sure wires are not crossed or shorted. If not, fire or electric shock could result.
- High voltage may be present internally. Do not open the device. Electric shock could result.
- The device is not of explosion-proof. Do not install or use near gases or flammable materials. Fire or explosion could result.
- Do not install two power supplies in parallel to a single input. Fire or damage to the device could result. Be sure to connect a single power supply to the device.
- Do not connect any terminal on the device to an AC power line. Fire or electric shock could result.
- Keep AC cord from being marred or crushed. If the AC cord is fractured, fire or electric shock could result.
- Do not plug or unplug with wet hands. Electric shock could result.

- Do not put any metal or flammable material into the device. Fire, electric shock, or device trouble could result.
- Existing wiring such as chime wiring, etc. may contain high voltage AC electricity. Damage to the device or electric shock could result. Wiring and installation must be done by a qualified electrician.
- When mounting the device on a wall or ceiling, install the device in a convenient location, but not where it could be jarred or bumped. Injury could result.
- On devices with ground terminals, connect to an earth ground. Otherwise fire or malfunction could result.
- On devices with plastic or real glass, do not put high pressure on the glass. If fractured, injury could result.
- On devices with LCD, if LCD is punctured, do not allow contact with the liquid crystal inside. Injury could result. If necessary, gargle your mouth and clean your eyes or skin with clear water for at least 15 minutes and consult your doctor.
- Do not put anything on the device or cover the device with cloth, silicone, glue, coating, separate covering etc. Fire or device issues could result.
- Do not install the device in any of the following locations. Fire, electric shock, or device trouble could result.
 - Places under direct sunlight or places near heating equipment that varies in temperature.
 - Places subject to dust, oil, chemicals, hydrogen sulfide (hot spring).
 - Places subject to moisture and humidity extremes, such as bathrooms, cellars, greenhouses, etc.
 - Places where the temperature is very low, such as inside a refrigerated area or in front of an air conditioner.
 - Places subject to steam or smoke (e.g. near heating or cooking surfaces).
 - Where noise generating devices such as dimmer switches or inverter electrical appliances are closeby.
 - Locations subject to frequent vibration or impact.



WARNING

- On devices with intercom, be sure to perform a call test with low audio volume on both intercom devices. A sudden call etc. may arrive causing for example damage to your ear.
- If the device does not operate properly, unplug the power supply.
- All devices which are not marked as weather-proof are designed for indoor use only. Do not use outdoor.
- On devices which are marked weather-proof: Do not spray with high-pressure water. Device issues could result.
- We do not assume any liability for damage to property or personal injury caused by improper use or the failure to observe the hazard information. In such cases, any claim under warranty ceases. For consequential damages, we assume no liability!

Safety instructions



- The device shall be used in compliance with local laws and regulations.
- Store the device in a dry and ventilated environment.
- Avoid exposing the device to shocks or heavy pressure.
- Do not install the device on unstable brackets, surfaces or walls. Make sure the material is strong enough to support the weight of the device.
- Use only applicable tools when installing the device. Using excessive force with tools could cause damage to the device.
- Do not use chemicals, caustic agents, or aerosol cleaners.
- Use a clean dry cloth for cleaning.
- Use only accessories that comply with technical specification of the device. These can be provided by Bird Home Automation GmbH.
- Use only spare parts provided by or recommended by Bird Home Automation GmbH.
- Do not attempt to repair the device by yourself. Contact Bird Home Automation GmbH for service matters.

- Keep the device more than 1 m (3.3') away from microwave, radio, TV, wireless router and any other wireless devices.
- On devices with intercom or built-in speaker or built-in microphone or signal transmission functions, keep the wires more than 30 cm (12") away from AC 100-240 V wiring. AC induced noise and/or device malfunction could result.
- Install the device in an area that will be accessible for future inspections, repairs and maintenance.
- If the device is used close to a cellular phone, the device may malfunction.
- The device can be damaged if dropped. Handle with care.
- The device turns inoperative during power failure.
- On devices with intercom or built-in speaker or built-in microphone, in areas where cellular or Radio / TV broadcasting station antennas are closeby, the device may be affected by radio frequency interference.
- On devices with LCD screen, it must be noted in advance that the LCD panel, though manufactured with very high precision techniques, inevitably will have a very small portion of its picture elements always lit or not lit at all. This is not considered a device malfunction.
- On devices with intercom, due to the environmental sound around the device, it may hinder smooth communication, but this is not a malfunction.
- On devices with Username/Password, the Username/Password to access the device is the customer's responsibility. Make sure to use password that cannot be easily guessed by a third party. We recommend that you change the Password on a regular basis.
- We will, under no circumstances, be liable for damage that occurs due to failures in power supply, network equipment or terminal devices; failures due to Internet providers and cellular network providers; failures such as disconnected lines and other losses in communication, which makes it impossible to provide this service as well as in any way delay this service due to any other causes outside of our responsibility; or if an error or missing data occurs during transmission.

Transportation

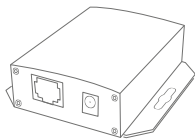


When transporting the device, use the original packaging or equivalent to prevent damage to the device.

Warranty Information

For information about the device warranty, see www.doorbird.com/warranty

COMPONENTS



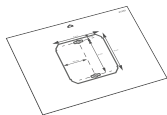
1x Device



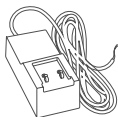
1x Installation manual



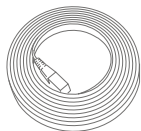
1x Quickstart guide
with Digital Passport



1x Drilling template



1x Power supply unit (mains adaptor)
with four country-specific adaptors



1x RJ45 network cable
(300 cm)

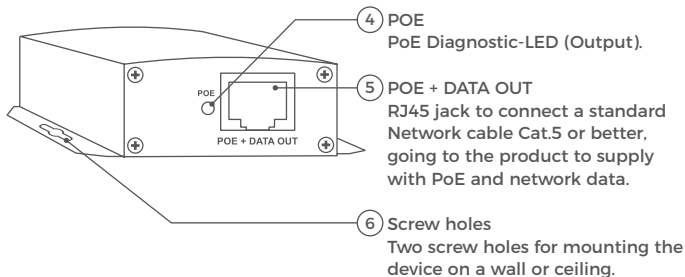
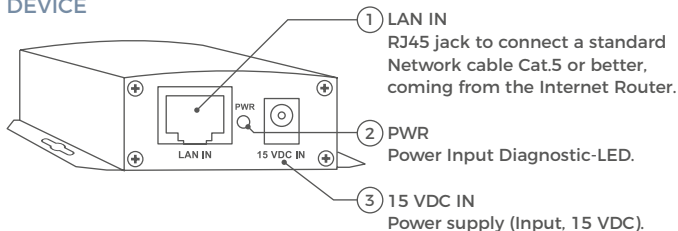


1x DIN-Rail adapter



2x Phillips countersunk
head screws and dowels

DEVICE



VIDEOS

Need help with the installation? Be sure to watch our installation videos which can be found on <http://www.doorbird.com/support>.

Each individual step of the installation is clearly documented in the videos.

INSTALLATION

All steps below should be carried out carefully by a competent adult, taking into consideration any applicable safety regulations. Should you have any questions, please contact us or a competent specialist directly. Please ensure that all wires used for the installation are undamaged along their entire length and approved for this type of use.

Network speed and network components

Please ensure that the upload speed of your Internet connection is at least 0.5 Mbps. You can also carry out a speed test at any time via the DoorBird

App. The user experience is only as good as your network speed, network stability and quality of your network components, such as your Internet router and WiFi access points or WiFi repeaters. Please also make sure that your network components are not older than two years, have been manufactured by a well-known manufacturer, and have the latest firmware installed.

Should these requirements not be fulfilled, it may happen, for example that the performance of audio and video is poor or push notifications are delayed or do not arrive on your smartphone or tablet at all.

Requirements:

High-speed Internet (via landline): DSL, cable or optical fibre

Network: 802.11 b/g/n 2.4 GHz or Ethernet, with DHCP

STEP 1: SWITCHING OFF POWER

Switch off the power to all wires leading to the assembly location, i.e. the door station, door chime, electric door opener, power supply unit, PoE-Switch / PoE-Injector etc.

STEP 2: DETERMINING THE ASSEMBLY LOCATION

The device is IP50 certified (not water-proof). Please make sure to put the device into an appropriate housing if you want to use it outdoors.

The network cable between the device and the product to supply with PoE and network data can have maximum length of 80 meters/262 feet.

STEP 3: DOWELS AND SCREWS

You can mount the device permanently on a wall or ceiling using appropriate screws. Please skip this step if you do not want to mount the device permanently.

Press the drilling template of the device against the wall or ceiling at the desired installation site and mark the boreholes with a pencil. Remove the drilling template again. Ensure that no cables are to be found in the wall or ceiling behind the boreholes.

If the wall of the house is not made of wood, you should drill dowel holes 5 mm in diameter in the wall according to the drilling template and then place the dowels provided into the boreholes. If the wall of the house is made of wood, dowels are normally not required. There are special dowels for assembling the device on an insulating wall, e.g. Fischer insulating dowels. Please check with your insulating material manufacturer regarding which dowels they recommend.

Press the device on the wall or ceiling, so you can see the boreholes in the wall/ceiling through the screw holes of the device. Use the Phillips countersunk head screws provided to position it in the dowels or on the wall to fix the device on the wall/ceiling.

STEP 4: INSTALLATION

Connect the network cable coming from your Internet to the RJ45 jack "LAN IN" of the device. Then connect a second network cable to the RJ45 jack "POE + DATA OUT" of the device. Connect the spare end of the network cable connected to the RJ45 jack "POE + DATA OUT" to the product you would like to establish a PoE and network data connection with, e.g. a DoorBird IP Video Door Station, DoorBird 2-Wire Ethernet PoE Converter (Sender) or an IP Camera.

A Cat.5 network cable with RJ45 plug or better must be used to connect to the "LAN IN" and "POE + DATA OUT" jacks of the device.

Connect the 5.5 mm DC plug of the Power supply unit (mains adaptor) supplied with the device into the jack "15 VDC IN" of the device. Do not plug the Power supply unit itself into a wall socket yet.

STEP 5: ACTIVATING THE DEVICES

Switch on the power leading to the assembly location again. Then plug the Power supply unit (mains adaptor) of the device into a wall socket.

The "PWR" and the "POE" Diagnostic-LEDs of the device should be active now. Please check the network cable connections and the power supply if the Diagnostic-LEDs are not active.

DIAGNOSTIC-LEDs

You can check if the power supply and PoE supply of the device are working by checking the Diagnostic-LEDs. The Diagnostic-LEDs should be active.

LEGAL NOTES

General remarks

1. DoorBird is a registered trademark of Bird Home Automation GmbH.

2. Apple, the Apple logo, Mac, Mac OS, Macintosh, iPad, Multi-Touch, iOS, iPhone and iPod touch are trademarks of Apple Inc.

3. Google, Android and Google Play are trademarks of Google, Inc.

4. The Bluetooth® word mark and logos are registered trademarks of Bluetooth SIG, Inc.

5. All other company and product names may be trademarks of the respective companies with which they are associated.

6. We reserve the right to make changes to our products in the interests of technical advancement. The products shown may also look different from the products supplied based on ongoing enhancement.

7. Reproducing or using texts, illustrations and photos from this instruction manual in any media – even if only in the form of excerpts – shall only be permitted with our express written consent.

8. The design of this manual is subject to copyright protection. We do not accept any liability for any errors or any erroneous content or printing errors (even in the case of technical specifications or within graphics and technical sketches).

9. Our products are in compliance with all technical guidelines, electrical and telecommunications regulations applicable in Germany, the EU and the USA.

Data privacy and data security

1. For maximum security, the device uses the same encryption technologies as are used in online banking. For your security, no port forwarding or DynDNS is used either.

2. The data centre location for remote access over the Internet by means of an App is obligatory in the EU if the determined Internet IP-Address location of the device is within the EU. The data centre is operated in line with the most stringent security standards.

3. Video, audio and any other surveillance methods can be regulated by laws that vary from country to country. Check the laws in your local region before installing and using this device for surveillance purposes.

If the device is a door-, indoor station or camera:

- In many countries video and voice signal may only be transmitted once a visitor has rung the bell (data privacy, configurable in the App).
- Please carry out the mounting in such a way that the detection range of the camera limits the device exclusively to the immediate entrance area.
- The device may come with a visitor history and motion sensor. You can activate/deactivate this function if required.

If necessary, indicate the presence of the device in a suitable place and in a suitable form.

Please observe any relevant country-specific statutory regulations concerning the use of surveillance components and surveillance cameras applicable at the installation site.

Check with the property owner and your house community if you are allowed to install and use this product. Bird Home Automation GmbH cannot be held responsible for any miss-use or miss-configuration of this product, including the unauthorized opening of a door.

Bird Home Automation cannot be held responsible for damages caused by improper existing installations or improper installation.

Software and operating system's updates (so-called "firmware updates") are generally automatically installed on the products of Bird Home Automation GmbH via Internet, if technically possible. Automatic firmware updates keep the products' software up to date so that they always work reliably, safely and efficiently. Through further development, features can be added, extended or slightly changed. Major changes or limitations to existing features will generally occur if Bird Home Automation GmbH deems it necessary (e.g. for data protection, data security or stability reasons, or to keep them up to date). When a firmware update is available, Bird Home Automation GmbH's servers generally automatically distribute it to all compatible products connected to the Internet or Bird Home Automation GmbH's servers. This process is gradual and can take several weeks. As soon as a product receives a firmware update, the system will be installed and will restart by itself. Installed firmware updates cannot be undone. Since the products and software of Bird Home Automation GmbH are not explicitly customer-specific products, a customer cannot deny an automatic update if the product is connected to the Internet or to the Bird Home Automation GmbH's server.

Instructions for disposal

Do not dispose of the device with regular domestic waste. Electronic equipment must be disposed e.g. at local collection points for waste electronic equipment in compliance with the Waste Electrical and Electronic Equipment Directive.

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