

RETURNS FORM

Thank you for shopping with Caasi Boutique. We want you to be 100% in love with your purchase so if you are not completely happy with your new items, please follow the instructions below.

RETURNS POLICY

If your recent purchase with us didn't work out, we have two options for returning your online purchase. You can return your item at one of our store locations for an 'in store' credit note or an exchange. Alternatively, you can post back your item to our returns address to receive an online e/voucher (we do not allow exchange via post due to high turnover of product).

Please note - the method you choose for return will be the method you will receive a credit (e.g. a return in store will be issued an in store credit, a return via post will be issued an online e-voucher)

Please refer to our full Returns Policy on our website at www.caasiboutique.com.au/returns

HOW TO RETURN

In Store: Check all conditions are met below to be eligible to return your item. Visit a Caasi Boutique location to return or exchange your item with one of our staff members.

Via Post: Complete the returns form below. Place the item/s you are returning into the parcel and seal it up securely. At a post office or courier service of your choice, send the parcel to the Return Address below. We recommend using a tracked service for added security, as we cannot process your return until it's been delivered. Once we have received your return and it has been processed, we will issue you an online e-voucher via email, which is valid for 3 years.

RETURN ADDRESS

Caasi Boutique Returns
GPO Box 1097
Wangara DC, WA 6947

RETURNS CRITERIA

- Items must be returned within 14 days of purchase (or 21 days for orders shipped outside of Australia) for a credit note to be issued.
- Items must be in the same condition as received; new, unworn and with all original tags attached.
- Items must not have any fake tan, make-up or dirty marks.
- Items must not smell of perfume, deodorant, body odour or washing powder.
- All sale items are final and cannot be returned.
- Receipt/proof of purchase must be shown.

ORDER DETAILS

Full Name

Order #

Reason:

Email Address

- A. Wrong size/colour
B. Change of mind
C. Faulty (please specify)
D. Incorrect item received
E. Item not as depicted

Item Name

Size

Qty

Reason Code

Comments: