

Global Formulas Return/Exchange & Refund Policy

Return & Refund Policy

Thank you for shopping at GlobalFormulas.com. If you are not entirely satisfied with your purchase, we're here to help.

Returns

- You have 30 calendar days to return an item from the date you received it.
- To be eligible for a return/exchange, your item must be unused and in the same condition that you received it. If you are requesting an exchange, please send an email with the new sizes/items that you are wanting.
- Your item must be in the original packaging.
- Your item needs to have the printed out receipt, or proof of purchase that was sent to you by email upon purchase.

Refunds

- Once we receive your item, we will inspect it and notify you that we have received your returned item. We will immediately notify you on the status of your refund after inspecting the item.
- If your return is approved, we will initiate a refund to your credit card (or original method of payment).
- You will receive the credit within a certain amount of days, depending on your card issuer's policies.

Shipping

- You will be responsible for paying for your own shipping costs for returning your item. Shipping costs are non-refundable.
- If you receive a refund, the cost of return shipping will be deducted from your refund.

Contact Us: If you have any questions on how to return your item to us via email at operations@globalformulas.com.

Fine Print:

If you are unhappy with your purchase or would like to return your items to receive a refund or exchange, please send your item(s) back to our Distribution Center in accordance with the following Return Policy:

- Items must be sent back within 30 days of the delivery date.
- Items must be unworn, unwashed, and have original tags attached.
- Items must be free of stains, makeup, deodorant, or wear.
- Returns are processed within 5-7 business days after your item(s) are received at our Distribution Center.
- Global Formulas does not provide pre-paid return labels; you will be responsible for covering the shipping costs to return. If you are exchanging you are also responsible for the re-ship of the exchange.
- Damaged, defective, or incorrect items must be reported within 2 days of delivery. **(Note: If such items are not reported in a timely fashion, we will not issue refund. Please email operations@globalformulas.com for assistance.)**
- Return packages must include a completed return request form and original packing slip to ensure processing. **(Note: If the return request form is not filled out correctly, your return may experience delays in processing. For more information please download and print [this form](#) and return with your item(s).**
- Return drop-offs are not accepted at our Distribution Center or corporate office.

Additional notes: Depending on the shipping method and carrier selected, your return package may take several days to reach us. Keep your proof of postage and ship your return along with a tracking number as we are not liable for return packages that are lost or stolen in-transit. Without proof of receipt and delivery, Global Formulas will not issue refund for your returns.

Helpful Hint: if returning by mail, we suggest using USPS flat rate shipping for convenience (you can find information on flat rate shipping via [USPS.com](https://usps.com) or by clicking [here](#)). You will be responsible for covering shipping costs to return items and shipping charges must be prepaid.