



# WARRANTY/REPAIR FORM (USA ONLY)

DETAILED WARRANTY AND SURESET PROGRAM INFORMATION IS AVAILABLE AT [WWW.ALXRODS.COM/WARRANTY](http://WWW.ALXRODS.COM/WARRANTY)

**Instructions:** Print this PDF form and complete a copy for each rod or item. Mark the area of the product that is damaged or needs repair. Include the completed warranty form, product, proof of purchase, and payment. Pack securely in a disposal shipping container and send it to the address below. We review warranty claims within 10 business days.

**Important:** We highly recommend that you use a shipping method that is trackable and (for repairs) insurable. Warranty claims must be from the original owner and have proof of purchase. Please include the entire damaged rod with the broken section marked clearly. You may shorten the pieces of a broken one-piece rod to minimize shipping costs. Rods covered as a defect will have shipping charges only. For all other claims, the lifetime replacement charges will apply.

CUSTOMER INFORMATION		
NAME _____		
ADDRESS _____		
CITY _____	STATE _____	ZIP CODE _____
EMAIL _____	PHONE # _____	

CLAIM INFORMATION		
ROD MODEL _____	SERIAL # _____	DATE OF PURCHASE _____
REGISTERED (CIRCLE ONE): YES NO	ORIGINAL OWNER (CIRCLE ONE): YES NO	
DETAILED EXPLANATION OF WHAT OCCURRED / REASON FOR REPAIR / SPECIAL INSTRUCTIONS (CONTINUE ON BACK IF NEEDED):		

<b>Lifetime replacement fee:</b> IKOS: \$85 (\$55 + \$30 Shipping) ZOLO: \$125 (\$95 + \$30 Shipping) ENOX: \$155 (\$125 + \$30 Shipping) <b>Warranty Replacement Shipping: \$30</b> <b>Repairs:</b> We will quote prior to starting work	PAYMENT INFORMATION		
	CC# _____		
	EXP DATE _____	CVV CODE _____	BILLING ZIP CODE _____
	SIGNATURE _____		
	We accept Visa, MC, Discover & AMEX		

**SEND TO:**  
 Hydra Fishing, LLC/ALX Rods  
 Attn: Warranty/Repair  
 105 Contract Drive, Suite 100, Aiken, SC 29801  
 Email: [contact@alxrods.com](mailto:contact@alxrods.com) Phone: 866-628-5052

OFFICE USE ONLY
Date Received:
Date Complete:
Notes: