



WARRANTY/REPAIR FORM

USA ONLY

Instructions: Print this PDF form and complete for each rod, rod blank, or item. Clearly mark the area of the product that is damaged or needs repair. Include the completed warranty form, product, proof of purchase and payment. Package securely in a disposal shipping container and send to the address below. Rods sent as warranty claims will be reviewed and you will be contacted if additional charges apply.

Important: When sending your products, we highly recommend that you use a shipping method that is trackable and (for repairs) insurable.

Warranty claims must be from the original owner and have proof of purchase. Please include the entire damaged rod with the broken section clearly marked. One piece rods that are broken may be cut down to minimize shipping costs. All other claims may use the lifetime replacement. Rods covered as defect will only be charged for return shipping. Please circle the charges you authorize.

	Lifetime replacement fee:	Repairs (contact for parts only):
For full warranty details visit online:	IKOS: \$80 (\$50+\$30 shipping)	Tip or single foot guide: \$8
www.alxrods.com/warranty/	BOKU, ZOLO, EXPERT: \$120 (\$90+\$30 Shipping)	Double foot guide: \$12
	ENOX: \$150 (\$120+\$30 Shipping)	Return Shipping: \$30

Personal Information

Name: _____

Street: _____

City: _____ State: _____ Zip Code: _____

Email: _____ Phone: _____

Product Information

Rod Model: _____ Serial #: _____ Date of Purchase: _____

Registered (circle one): Yes No Original Owner (circle one): Yes No

Reason for Repair/Special Instructions/Explanation of what occurred (Continue on back if needed):

Payment Information

Method of Payment (circle one): Visa MasterCard Discover Money Order

Credit Card #: _____

Expiration Date: _____ Security Code: _____ Billing Zip Code: _____

Signature: _____

SEND TO:

Hydra Fishing, LLC/ALX Rods

Attn: Warranty/Repair

105 Contract Drive, Suite 100, Aiken, South Carolina 29801

Email: contact@alxrods.com Phone: 866-628-5052

OFFICE USE ONLY

Date Received: _____

Date Complete: _____

Notes: _____