

SHIP TO:

FROMANTEEL SERVICE CENTER
ZEEAREND 9
7609 PT, ALMELO
THE NETHERLANDS

WATCHMAKER@FROMANTEEL.NL

REPAIR FORM

DATE:

CUSTOMER INFORMATION:

NAME:

ADDRESS:

PHONE:

ZIP CODE | CITY

EMAIL:

COUNTRY

PRODUCT DETAILS:

WATCH MODEL*

SERIAL NUMBER

SERVICE REQUEST

*WE DONT REPAIR:

STRAPS AND FOLD BUCKLES.

CONTACT US FOR INQUIRIES ON
DAMAGED STRAPS & AND FOLD BUCKLES.

SHIPMENT CONDITIONS

INCLUDE YOUR WARRANTY CARD OR PROOF OF PURCHASE IN YOUR PACKAGE, OTHERWISE THE REPAIR WILL NOT BE COVERED BY WARRANTY, IF APPLICABLE.

WHEN SENDING YOUR WATCH, PLEASE DO NOT USE MAILBOX PARCEL FOR SHIPMENT, BUT USE REGULAR PARCEL FOR SAFETY REASONS.

PLEASE SHIP YOUR ITEM AND USE SUFFICIENT PACKAGING MATERIAL TO ENSURE SECURE AND DAMAGE-FREE DELIVERIES.

IMPORTANT, PLEASE NOTE:

KEEP YOUR SHIPMENT RECEIPT AS PROOF OF SHIPMENT, AS WE WILL NOT SEND A CONFIRMATION EMAIL. CHECK YOUR TRACK AND TRACE TO SEE IF WE RECEIVED YOUR WATCH.

IF YOUR REPAIR IS COVERED BY WARRANTY, YOU WILL NOT RECEIVE AN EMAIL FROM US; WE WILL REPAIR THE WATCH AND RETURN IT TO THE GIVEN ADDRESS WITHOUT FURTHER NOT

IF YOU'RE NOT COVERED BY WARRANTY, WE'LL EMAIL YOU A PRICE QUOTE FOR YOUR RENEWAL. UPON RECEIVING & AND PROPERLY INSPECTING THE DAMAGE OF YOUR WATCH. AFTER YOU HAVE APPROVED THIS QUOTE IN WRITING BY EMAIL, WE WILL PROCEED WITH THE REPAIR. NOTE: WE WILL NOT REPAIR IT WITHOUT THE APPROVAL OF THE PRICE QUOTE.

WE EXPECT TO RETURN YOUR SERVICED WATCH WITHIN 10 WORKING DAYS AFTER RECEIPT.