

TI SENTO

RETURN FORM

Your satisfaction with your ordered TI SENTO jewellery is important to us.
Are you not 100% satisfied with your purchase?

No problem at all! On all purchases from TI SENTO you have a reflection period of 30 days.
Within this period you can return your order without return costs within the Netherlands.

Is the return package not send from within the Netherlands? Then the return costs are for your own expense.

HOW CAN I RETURN MY PURCHASE?

1. Fill in the return form as completely as possible and enclose the return form with the items you wish to return in the (if possible original) shipping box
2. The items you wish to return must be unworn and with the product label still attached on the items
3. Cut out the correct shipping label below and stick it on the shipping box. Remove any old address labels if they are still attached to the shipping box
4. If you return your parcel from within the Netherlands, take the package to your nearest PostNL location, the return shipment will be free of charge. If you return your parcel from outside the Netherlands, take the parcel to your nearest post office that dispatches international shipments. Returns are only free of charge within the Netherlands. We advise you to keep your receipt with the track & trace code until TI SENTO have received and processed your return.
5. Once we receive your returned jewellery in good order, your return request will be processed within 14 days.
6. You will be informed by e-mail when your return has been processed, you can find the return amount in the refund confirmation. We will refund the amount in the same way as you placed the original order.

FOR MORE INFORMATION CONCERNING OUR RETURN POLICY, PLEASE REFER TO OUR WEBSITE.

Website: www.tisento-milano.com

Do you have a question regarding the return form? Please contact our customer service team.
The contact details can be found below.

Telephone: +31 (0) 88 - 13 42 888 (Monday to Friday 09.00 - 17.00)

E-mail: wecare@tisento-milano.com



YOUR INFORMATION

Order number
 Order date
 Name
 Address
 Postal code
 City
 Country
 Telephone number
 E-mail address

RETURN ITEMS

Please fill in which items you wish to return

Item number	Size	Description	Quantity
.....			
.....			
.....			
.....			
.....			
.....			

REASON FOR RETURN

- The article does not fit
- The article does not meet my expectations
- A wrong item has been sent
- The item is damaged

Other namely:.....

CUT OUT THE SHIPPING LABEL BELOW IF YOU ARE SENDING THE PARCEL

FROM THE NETHERLANDS

TSM STORE
 Antwoordnummer 39331
 1090 WC Amsterdam
 Nederland

CUT OUT THE SHIPPING LABEL BELOW IF YOU ARE SENDING THE PARCEL

FROM OUTSIDE THE NETHERLANDS

TSM STORE
 Lemelerbergweg 42
 1101 AM Amsterdam
 The Netherlands

INTERNATIONAL MAIL

