

## We look forward to serving your home with our automated system for the collection of your trash & all-in-one recycling.

## The Pellitteri family Tom, David, Danielle and Tim

#### IMPORTANT Information INCLUDED IN THIS PACKET

- Quick overview and additional information about the new automated collection service
- Cart placement instructions automated collection requires your cooperation
- Recycling information
- Instructions for bulky items and appliance pickup
- A calendar of your scheduled weekly trash service day including holiday schedules and your every other week recycling service schedule



COLLECTION INFORMATION

#### QUICK *Overview*

- Please refer to your collection calendar for your community's scheduled service day.
- Blue recycling carts are picked up every other week. Your collection calendar designates which weeks you should put your blue recycling cart out to be serviced along with your trash cart for that week. Blue recycling carts placed outside for service on the wrong week will not be collected.
- The dark brown cart is for trash. It is picked up every week on your scheduled day of pickup.
- Please do not overfill your trash or recycling cart; the lid on the cart should be closed.
- Bulky item pickup information is listed on the last page of this packet. There is a fee for this service.

- <u>Carts must be set out by 6:00 A.M.</u> and placed in the correct position for pickup. Pick-up times may vary from week to week. Trash and recycling carts are serviced at separate times during the day.
- Do not put any trash and/or recycling bags to the curb that do not fit in the cart unless you have made arrangements with Pellitteri Waste Systems prior to putting them out. There is a fee for this service.
- All carts are the property of Pellitteri Waste Systems. Please do not take the carts if you move. You are responsible for any missing carts or damages to the carts other than normal wear and tear.

#### ADDITIONAL INFO IS LOCATED ONLINE AT *www.pellitteri.com*

At www.pellitteri.com, you can find additional information specific to your homeowners' or condominium association. Please click on the residential tab to view:

- FAQ's- frequently asked questions and answers
- A 7-minute video of your recycling being sorted and dozens of 1-minute recycling tip videos
- Weather-related service information and sign up for service-related notifications
- A printable calendar of your scheduled weekly service, including holiday schedules
- Optional services that we can provide for cleanouts and construction/remodeling projects



#### CART PLACEMENT *Instructions*



#### PLACEMENT of the Carts

Please place your carts on level ground and at least 4 feet apart from each other. Never place the carts in front of one another. The carts need to be within two feet of the street. The best placement for the carts is at the end of the driveway or on the grass within 2 feet of the road. We recommend placing carts on opposite sides of your driveway. Carts cannot be collected if they are improperly placed. In the winter, you may need to shovel out areas for your carts just like you do for mail delivery. Be sure the areas are away from obstructions like mailboxes, trees and cars. Please do not place carts in the street.

#### LOADING OF Your Cart

We recommend bagging your trash so it won't stick to the inside of the cart. This will also help to keep the carts clean on the inside and prevent windblown litter. Do your best to break down the items being placed inside the cart so they don't lodge themselves inside and make it impossible to dump.

#### FACE THE CART *Towards* THE STREET

Put your cart at the street so the arrows on the lid of the cart will point towards the street. The serial numbers on the front of the cart should also face the street. By placing your cart correctly it is easier to dump and it will be much less likely to have waste spill out.

#### GIVE US Room

With the automated collection trucks we need some room away from obstructions like trees, mailboxes and cars. Please place your carts 4 feet away from such obstructions.



COLLECTION INFORMATION

#### BULKY ITEMS, APPLIANCES and Special Waste

#### THE FOLLOWING ITEMS OR TYPES OF WASTE REQUIRE prepayment and special instructions to follow:

- White goods (appliances)
- Furniture
- Large items or any item that does not fit into the cart
- Tires
- Construction/Demolition/Remodeling Waste
- Roofing
- Siding
- Electronics
- Basement cleanouts
- Brush / trees and garden / yard waste

Please make a list of the items you want to discard, including the type of material they are made out of then call our office at (608) 257-4285. We will give you instructions and schedule your pickup on the next available date.

If you have large amounts of material to discard, please visit our website or call us about our temporary dumpster services. See your collection calendar for a special offer from Pellitteri Waste Systems!

We also offer Document Destruction Services if you have confidential papers to dispose of. Please call our office to make arrangements for this service.

### HOUSEHOLD HAZARDOUS WASTES, PAINT AND CHEMICALS *are not* TO BE DISPOSED OF IN THE TRASH.

#### ITEMS THAT contain

- Explosives
- Gasses
- Solvents
- Corrosives
- Chemicals (including pool chemicals)
- Poisons
- Biological hazards including needles
- Freon and other coolants

- All require special handling and disposal. Please use the Dane County Household Hazardous Waste Clean Sweep collection site. For further information please visit www.danecountycleansweep.com
- Do not place any hot ashes in the carts you will start a fire. You are responsible for any damages to the carts.