

Guarantee

Customer Name: _____

Order Date: _____

Quantity Ordered: _____

Total Amount: _____

If you complete the required daily intake records for the product as instructed and, after using it for a period of time (at least continuously for 7 days), find that it has had absolutely no effect, you have the right to request a full refund for the product from your most recent order.

If you purchase the same product for consecutive courses, you can only apply for a refund for the product purchased in your most recent order.

The first submission of the intake record for this order must be made within 3 days of the purchase date.

Please note that refunds are contingent on the completeness and accuracy of video records, particularly the intake record times, which should align with the time of video uploads to your personal YouTube channel, once in the morning and once in the evening, with a minimum 6-hour interval. After uploading the videos, please immediately send the video links to fuhengherbs@gmail.com, with the email subject in English stating: Name + Date + Morning/Name + Date + Evening.

The email containing the first daily intake video should be sent no later than 12:00 PM on the same day, and the email containing the second daily intake video should be sent no later than 12:00 AM on the same day.

If you meet the refund criteria, please send a refund request email to fuhengherbs@gmail.com, with the email subject in English stating: Name + Refund. In the email, include your refund request, payment receipt, and bank account information for the refund (which should match the bank card used for payment). Additionally, send the link to the intake record form corresponding to the number of days in your order. Our customer service department will verify each submission individually. Once confirmed to be accurate and complete, you will receive a refund approval email, and the refund will be processed within 7 business days.

If you choose to sign this certificate, it signifies that you agree to waive any issues or legal disputes related to our product and service. This means that you agree to seek resolution through negotiation or mediation before resorting to legal action in the event of any dispute.

Confidentiality: We commit to safeguarding the privacy of your personal information and video records. This information will be used solely for quality control and refund application processing.

Please sign the following certificate to indicate that you fully understand the meaning of each sentence in this certificate, agree to, and will comply with the terms and conditions stated above.

Customer Signature: _____

Date: _____

Fuheng Herbs
Fuhengherbs@gmail.com
877 800 8588