

# WiFi Camera System

# —— User Manual ——



Security Expert for Your Home and Business

www.techage.com

# **EseeCloud** App



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# Preface

Thank you for purchasing Techage wireless security system and WiFi video recorder. Techage is committed to providing customers with high quality and reliable security products and solutions.

This quick user guide will help you learn the system fast and make it work easily. For details and latest user manuals, please find it on our website: www.techage.com If you meet any troubles when following the manual, please visit our website: http://techage.com/support.php You can find FAQ answers, videos and documents

needed there.

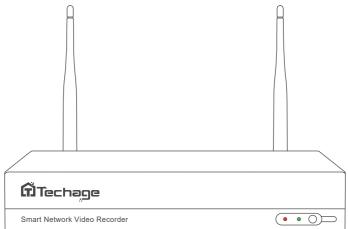
If you need customer support, email us and we will respond within 24h:

support@techage.com.

### **Before Installation**

This wireless system will require some cabling. It's highly recommended to test all products and components before installation and cabling.

# **NVR Overview**



#### Front of the NVR

01

Red indicator light: It will be on when the NVR is plugged in power adapter(DC 12V 2.5A).

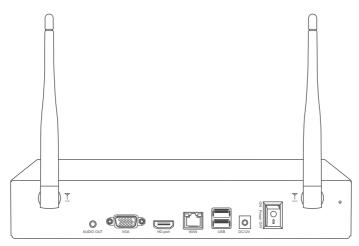
Green indicator light: When the HDD is not connected to the NVR or the HDD is not

formatted, the light will be off;

When the NVR is recording, the light will flash slowly;

When the HDD is connected to the NVR but the NVR don't record, the light will be always on.

**IR**: To receive infrared remote control signal.



#### Back of the NVR

Audio Out: For a speaker to play the audio.

VGA Port: For viewing on VGA monitor.

HD Port: For viewing on HD monitor.

WAN Port: Connect your NVR to Internet.

USB Ports: For USB mouse and backup.

DC Power Port: For power adapter input 12V 2.5A, the size of the DC plug is 5.5\*2.1mm.

#### Hard Disk Installation

Please install the hard disk first. If not, the video recorder can only monitor normally, but cannot record or playback video.

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3 Screw HDD to the bottom

4 Install the case back

• Notice: Please choose a specialized monitoring hard drive disk to record for a longer time. The video recorder supports 3.5" or 2.5" SATA hard disk.

• Warning: please make sure the power is off before installation.

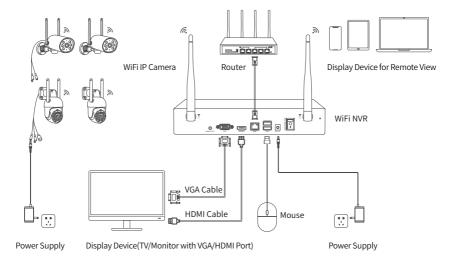
#### **Camera Detail**

- 1. DC Power Port: Power input 12V 1A.
- 2. Wireless Antenna: Wireless connection with NVR.

3. RJ45 Port(Optional): For matching code and wired connection between IPC and NVR. There is range limitation for the wireless signal from NVR. When cameras are out of the range, you can use the port to connect the camera and NVR with network cable. If the wireless camera works great with wireless NVR, just leave the port without cable.

4. Reset Button(Optional): Press here to reset camera password and configuration.

### **Connect your System**



#### How to install the camera system?

- Step 1 : Install antennas for camera if the antennas of camera are split.
- Step 2 : Power on the cameras with power adapters (12V 1A) and press reset button if it has.
- Step 3 : Connect the NVR to router with an Ethernet cable.
- Step 4 : Plug the mouse (included) into the USB port at the rear panel of the NVR.
- Step 5 : Power the NVR with its power adapter (12V 2.5A or bigger).
- Step 6 : Connect the monitor to the NVR with VGA/HDMI Cable.
- Step 7 : Switch on the NVR through the power switch button on the NVR.

#### How to mount the camera?

Step 1 : Mount the cameras where within the WiFi range and then plug the power adapters into the camera.

Step 2 : The cameras start to stream videos to NVR within 1 minute.

Step 3 : If display device does not display video, the reasons may be: there are too many obstacles between the camera and the NVR or the camera is too far from the NVR. Please try to move the cameras closer to the NVR or try to extend the wireless WiFi range.

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### **Cameras Installations**

Connect cameras to same router network as same as your NVR.

When you install the cameras, please make sure to avoid the inaccurate ways of installations.

#### Wrong Viewing Angles

**Wrong Way**: The wall will reflect the light from the IR lights to the lens at night if the camera lens are installed too close to the wall.

**Right Way**: Adjust the directions of the camera lens and make sure the lens of the camera are away from the wall.

#### **Close Object Reflects**

**Wrong Way**: There are objects too close to the camera lens. The object will reflect light from the IR light to the lens.

**Right Way**: Move the objects away from the camera lens or change the camera's installation position.

#### **Close Wire Cable Reflects**

**Wrong Way**: The wire cables of the camera, like power cable or Ethernet cable is too close to the camera lens. The cables will reflect light from IR light to the lens.

**Right Way**: Move the power cable or Ethernet cable away from the camera lens and fix it on the back of the camera.

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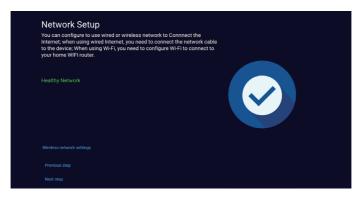


1.1 Please select the system language you are familiar.



1.2 Please connect your NVR to router by LAN cable, or select the 2.4GHz WiFi to connect,

please kindly make sure it shows healthy network.



- 1.3 Please set up Date and Time, then click Next Step.
  - Notice: The [Sync Time] is defaulted [Enable] so the time and date will automatically self-adjust. If the [Sync Time] function is not working properly, please check if the network is connected and if the network cable has been plugged in correctly.



Date and Time	
Data Format: YYYY JAMOCO Dir 2023/06/17 Time 001153 Time Zona (0417-000) Beijing Hoog Kong Dir/Goff Saving Time	
Daylight Saving Time Set Previous stop Next stop	

1.4 Storage Manage, you can see the information of the HDD if you have installed theHDD into the NVR in this interface.



 $1.5\,$  See the Live View for cameras. Please press the camera (ON/OFF) button, then you

will see the Live View for each paried camera has start up.

ee the Live View for cameras							
ess the camera (On/Off) button, you can see the Live View each paired camera after the camera has started up.							
	NVR	NVR	NVR	NVR			
		NVR	NVR	NVR			

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1.6 Set Password. The default user name is admin, please kindly set up your own password by yourself.

**ONDERING STATE INTERPORT OF CONTROL CONTROL** 

Set Password The password is 6 to 19 characters You need to enter this password when binding the device th	mugh the Exectous APP.
User name admin Set paseword	
Confirm password	

1.7 Scan the QR code to Download the App.

Eseccloud App	Current Equipment
App Store	Cloud ID 5175680572



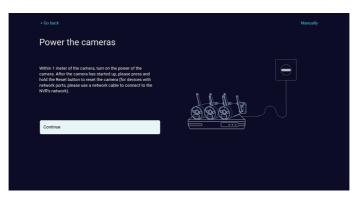
Please fill with your device user name and password to login.

Please right click your mouse, click [System Setup]> [Camera] Click to add new cameras.



	Split screen ↓ Playback	د وہ Sy	<sub>terk</sub> stem Setup		
Q	Camera		General Setup General Setup, de vice information and ferrovare	Camera     Al camera settings (include     Airm inst incode)	Date and Time Set dwice time (include imezone and DET)
×	System Setup		update		
11	Channel Sort		Network Wind or wireless network settings	Olignostics Check the device and Commensionations	Storage Setup Check haad disk or Tifcard information and reformat
$\sim$	Diagnostics		Account/APP	Help and Support	Report
۲	Network		Download APP and add device, modify device password	Get help information for device problems	Receive the system to the factory state
Ę	Log down 🔸				

Please put cameras closed to your router or WiFi NVR within 1 meter at first, turn on the power of the camera. After the camera has started up, please press and hold the Reset button to reset the camera (for devices with network ports only, please use a network cable to connect to the NVR's network. Click [Continue])



Later it will Searching for Cameras. Click [Continue]

• Notice: Do not click [Continue] until all cameras are listed.

Searching for Cameras				
	Channel	Device Name	IP Address	Status
The table lists all paired cameras. DO NOT click 'Continue' until all cameras are listed.	1 🧧	5323-W-Q	172.20.14.47	Connect success
Continue until all cameras are listed.		5324-W-Q	172.20.14.50	Connect success
		5325-W-Q	172.20.14.52	Connect success

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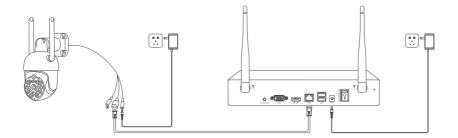
Finally you will See the Live View for cameras.



**I** Notice: Please kindly click Search again if you can not detect cameras.

#### How to add camera by [Match Code]?

When a camera lost wireless connection with the NVR, you can add it to the NVR by this way. **Step 1**: Connect the camera to the NVR via Ethernet cable. (If the camera is bulit in RJ45 Port)



Step 2 : Right click the mouse in the blank of main interface, select "Wireless Add", it will search the new wireless camera that connected to the NVR and add it into the NVR. You will see the video of the new camera come out. It means that you have added an additional camera to the NVR successfully. Then plug off the network cable from the camera and connect it to the router again.





Right click the mouse, click [Camera] to set up functions like Sound alarm, Spotlight alarm, Push notification, Alarm period.

===	Split screen +	< Go back	(CH1)CAM1
•	Playback	Camera Setup	
<b>Q</b>	Camera	Channel Recording mode Intelligent Oetection Alasm mode (CH1)/CAM1 C Respireconding ON	Intelligent detection Control of the settings Intelligent detection settings
×	System Setup	(CH2)CAM2 (CH2)CAM3	Sound alarm
11	Channel Sort	(CH4)CAM4 (CH5)CAM5	Spotlight alarm
R	Diagnostics	(CH9)CAM6 (CH7)CAM7	Pugn notnication ▲APP Emiail Emial settings Alarm period
۲	Network	(CH3)CAM9 (CH9)CAM9	
Ę	Log down 🔸	(OHI)CAM10	Copy Camera Settings

#### 3.1 Recording Mode

	continuous recording will keep the recording work for 24 hours. The	Save Changes Don't Save
	nt recording will be start when the camera detects motion, human and ar events	
	Continuous Recording 24 hour continuous recording, it will take up a lot of storage space	
	Event Recording Only record when detect an event, saving storage space	
	Customize Recording Recording Schedule settings	
Soun	ds recording	

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Click [Keep recording] to set up:

[Continuous Recording] 24-hour continuous recording, it will takes up a lot of storage space.

[Event Recording] It only record when detecting an event.

[Customize Recording] Recording Schedule settings.

By switching between 'Timing' and "Event", you can mark the video plan table. After marking, the corresponding video plan will be executed for this period																															
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	Т					Т	Т	Т						Γ	Τ	Т	Τ	Т	Т												
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1         1         16         17         18         16         16         16         16         16         16         16         16         16         16         16         16	1         2         3         5         6         7         0         10         11         12         11         14         15         16         17         18         19         22         22         23           1         1         1         1         15         16         17         18         19         22         12         22         23           1         1         1         1         15         16         17         18         19         22         12         22         23           1         1         1         1         1         16         16         17         18         19         22         12         22         23           1         1         1         1         16         16         17         18         16         17         16	L 2 3 4 5 6 7 6 9 10 11 12 13 14 15 16 17 10 19 20 21 22 23	1         2         3         4         6         6         7         8         9         10         11         12         11         15         16         17         18         90         21         22         23           1         1         1         1         15         16         17         18         90         21         22         23           1         1         1         1         15         16         17         18         90         21         22         23           1         1         1         10         10         10         10         10         10         10         10         10         10         10         10         10         10         10         10         10         10         10         11         10

#### Video recording schedule

By switching between "Timing" and "Event", you can mark the video plan table for each

channel. After marking, the corresponding video plan will be executed for this period.

**I** Notice: A maximum of 8 time periods are supported in a day.

### 3.2 Intelligent detection setting



You can custom detection area on this page. If you only want to turn on human detection, please kindly enable Humanoid detection.

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[Humanoid frame] It will give a figure frame for human.

#### 3.3 Alarm Period Setting





There have five icons on the preview interface.



- 🕻 🕻 Full-Screen Preview
- 🔆 Image Setting
- Audio setting, you can turn on/off the video voice.
- 😟 Zoom menu, you can zoom in or out of the video image, if your camera supports this function.
- PTZ with tracking menu, you can click here to control camera and enable auto tracking.

#### 4.1 Image Setting





#### How to set up night version mode?

[Infrared night vision] Do not use LED fill light, only infrared night vision is used at night. [Night vision off] Disable night vision.

[Infrared always on] Always turn on infrared night vision, the picture is black and white. [Full color night vision] When dimly lit at night, the LED fill light is automatically turned on, and the video is always in color.

[Smart night vision] Infrared night vision is turned on by default at night, and the video is black and white. When someone appears, the camera automatically turns on the LED fill light, and the video becomes color.

#### What to do when the image is flipped?

Please click Image Rotation then it will fixed.

#### How to diy the privacy area?

Please click Privacy Area to set up.

#### 4.2 PTZ Control

It support to set up daemon position and max 6 cruise position, and you also can turn on auto tracking function here.







Right click the mouse> [Camera] > [Push notification (right menu)] > [Email settings]. Click "Enable" and "More Parameter". You can search online and find the SMTP setup details for the email you want to use. Find Email setup for the system as below. Please ensure to active the IMAP in your email setting.

===	Split screen 🔸	< 60 back
•	Playback	Email settings Sure Charges Set Email account alert messages will be sent through this Email Don's are
<b>Q</b>	Camera	Mith Provider Unit Save
×	System Setup	Sordor Patamond
11	Channel Sort	5MTP Server
$\bigotimes$	Diagnostics	ining yanak dom Port 485
۲	Network	(nogskon Type 582. – Incipient
Ę	Log down 🔸	

[Send Test Email] Click and it will send an email to receiver to test the Email setting.

[SMTP Provider] Email Service Provider

[Sender] Username of the sender's mailbox (must support and turn on SMTP function).

[Password] Password of the sender's mailbox. Go to get 16-digit App password on your email setting.

[SMTP Server] Sender's mailbox (for example: gmail / email).

[Port] Sender's mailbox SMTP port.

[Encryption Type] SSL

[Recipient] Receiver's mailbox

• Notice: Before testing the Email, please confirm the Network has been connected successfully.

#### How To Get 16-Digit App Password?

Enable IMAP access of your e-mail.

General Labels Inbox Accou	ts and Import Filters and Bloo	cked Addresses Forwarding and POP/IM
	<b>3. Configure your email client</b> (e Configuration instructions	.g. Outlook, Eudora, Netscape Mail)
IMAP access: (access Gmail from other clients using IMAP) Learn more	Status: IMAP is enabled Enable IMAP Disable IMAP	_
	When I mark a message in IMAP Auto-Expunge on - Immediate Auto-Expunge off - Wait for the	ely update the server. (default)

Log in your Google account. In "Security" section, find "Signing in to Google". If the

"2-Step Verification" is off, please enable it.

Home			
Personal info	Signing in to Google		
Data & personalisation		· 🖻 💦	2
Security			*
2 People and sharing	Password	Last changed 7 Sep 2017	>
Payments and subscriptions	Use your phone to sign in	Off	>
	2-Step Verification	off	>
	Ways that we can verify that it's you These can be used to make sure that it's really you signing in contact you if there's suspicious activity in your account	or to	
	Recovery phone	XXX-XXX-XXXX	>
	Recovery email	xxxxxxxx@gmail.com	>

Click "App passwords", select the app and device for which you want to generate the App password, click "GENERATE".

Home			
Personal info	Signing in to Google		
Data & personalisation			<b>S</b>
🔒 Security			* *   ]
People and sharing	Password	Last changed 7 Sep 2017	>
Payments and subscriptions	2-Step Verification	🖉 On	>
	App passwords	None	R
	Ways that we can verify that if These can be used to make sure that it's really contact you if there's suspicious activity in you	you signing in or to	
	Recovery phone	XXX-XXX-XXX	>
	Recovery email	xxxxxxx@gmail.com	>

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← App pass	swords			
	sign in to your Google Accou need to enter it once so you o		evices that don't support 2-Step mber it. Learn more	
You don't have any Select the app and	app passwords. device for which you want to	generate the app	password.	
Select app	<ul> <li>Select device</li> </ul>	Ŧ	GENERATE	

← App passwords
App passwords let you sign in to your Google Account from apps on devices that don't support 2-Step Verification. You'll only need to enter it once so you don't need to remember it. Learn more
You don't have any app passwords.
Select the app and device for which you want to generate the app password.
GENERATE

You will get a 16 digits password that you need to use later to set up your e-mail notice in

NVR system.



• Notice: You are not able to review the password after you click "DONE" so please write it down or leave this page open.

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This NVR support to use wired or wireless network to connnect the Internet. For wired internet, simply connect the network cable to your device. If you prefer WiFi, you'll need to configure your device to connect to your home WiFi router.

[Wired Connection] In case of an IP address conflict, please verify the DHCP settings.



[Wireless Connection] Please click open to select the WiFi (It only support 2.4Ghz), apply

the password to connect.

Network Setu	qL			
wired Internet, you ne		twork to Connnect the Ir ork cable to the device; W me WIFI router.		
Connect to router(wired)	Connect to router(wireless)	Camera Wireless Network	Camera Repeater	Network Service
Open				
Tino_test-2.4G Select WI-FI network				
IP Address 192.168.3.73				
Preferred DNS 192.168.3.1				
Alternate DNS 8.8.8.8 WiFi Signal Good				
WiFi Status WiFi connection successful				



[Camera Network Setting] You can adjust the wireless network settings between the camera and the recorder. If you experience significant interference and unstable video connections, try switching to a wireless channel and area with minimal interference to avoid disruptions. Remember to adhere to local laws and regulations when selecting wireless channels.

< Go back Network Setu	qı					
You can modify the wi and the recorder. Whe switching to a wireless	reless configuration of the interference is lar s channel and area with must comply with local	rge and the vid h low interferei	leo conne nce to avo	ction is uns	table, try	
Connect to router(wired)	Connnect to router(wireless)	Camera Wireless	s Network	Camera R	tepeater	Network Service
Wireless Version T8188S						
BSSID 08:3A:2F:1A:9E:20		Channel	MAC	Address	Signal	
ESSID NVR083a2f1a9e20		(CH1)CAM1	9c:a3ta	9:bb:04:15		
Password 88967402						
Wireless Channel Other +						
Region MKK -						
wireless bandwidth optimizatio		Update		1/1 Prev	Next	

[Camera Repeater] If you need to extend click on the "+" icon next to CH1, then select CH2. This indicates that CH1 can act as a relay for CH2, extending the working range of CH2.

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< Go back Network Setu	ıp			
repeaters, and view th	) between cameras and e cascading relationship repeaters can extend w	between them. Prope		
Connect to router(wired)	Connnect to router(wireless)	Camera Wireless Network	Camera Repeater	Network Service
NVR CH1-A			Auto Repeater	

#### How to setup RTSP and ALEXA?

Click [Network Setup] > [Network Service]

RTSP address should be :

http://IP/webcapture.jpg?command=snap&channel=1&user=admin&password=1

far opening the code stream can be obtained through the address frag //defining 9122 108.372 500/cNJ, M 204, where N is the channel number minus one, the M is equal to 0, the main code stream, and when M is equal to 1, if it the with code stream.					
far opening the code stream can be obtained through the address frag //defining 9122 108.372 500/cNJ, M 204, where N is the channel number minus one, the M is equal to 0, the main code stream, and when M is equal to 1, if it the with code stream.	Connect to router(wired) Connect	ct to router(wireless)	Camera Wireless Network	Camera Repeater	Network Service
far opening the code stream can be obtained through the address frag //defining 9122 108.372 500/cNJ, M 204, where N is the channel number minus one, the M is equal to 0, the main code stream, and when M is equal to 1, if it the with code stream.	RTSP Server				
inra Inra fere opening, you can monitor video through Alexa Echa Show	when M is equal to 0, the main code stre			2:80/chN_M.264, where N is	the channel number minus one,
fter opening, you can monitor video through Alexa Echo Show	•				
	After opening, you can monitor video thre	ough Alexa Echo Show			



Right click the mouse > [Playback] > [choose the date] > [Search] > double click which video clip you want to playback.



On the playback interface, simply click [Export Video] to create a backup of the currently played video.

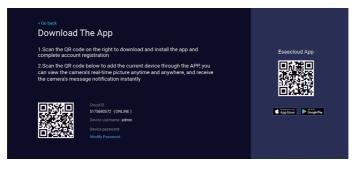
≺soback Export Video	Destination
Form Channel (CH7)AAN1 548 2023/06/19 	Storage Device No detected Analtable Space on Device  Space 7940 Destinuation Folder 
	Export



#### 8.1 View on Smartphone

How to add device on Phone App?

Step 1 : Please right click the mouse ,the click [System Setup]>[Account/App]



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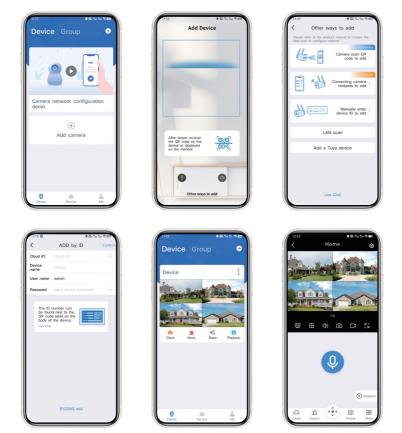


Step 2 : Download [EseeCloud] App on your phone and register an account.



Download App "EseeCloud"

Step 3 : Login the App, Tap "+" icon on the right upper corner of the screen > add >
choose the "Kit", then scan the Code we find or choose "Other ways to find" > "Manually
enter device ID to add" to fill with the device information.

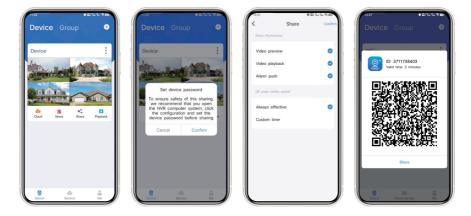




#### How to share device to your friends and families?

In order to share your device with your family, your family must have EseeCloud App on their smartphone and register an account.

Click "Share", if you see a pop up, click "Cancel". Choose the permission you would like to share with your family. The App will generate a QR code. Scan this QR code via your family's smartphone then your device will show on their own EseeCloud App.



#### Advanced functions of EseeCloud App

(1) Live Streaming Video Monitoring





- 🔟 Change the sharpness of the videos.
- 🗄 Change split-screen mode.
- () Enable/disable the sound of your live streaming video.
- **O** Take a screenshot of your live streaming video.
- 🗅 Record your live streaming video.
- S Full screen display.
- [Microphone] Hold to talk to the cameras.
- > [Playback] Check video records stored in your NVR recorder.
- [Cloud] Buy to record and save video by cloud.
- 觉 [Event] You can find the alarm events with detail here.
- [PTZ] This function is optional, it depends on your camera's function supports or not.
- $^{III}$  [Preset] Set up a camera viewing angle, and you can click to turn to this angel when you need.
- [More] You can click here to enable more function like cruise, photo album, full color night view and alarm accessories. (These are optional functions)

#### (2)Intercom

Select the channel which you want to talk, then click on the "Microphone" button. Press and hold the "Press to talk" button to communicate with the other side of the camera or click the "hang up" button to cancel the intercom.





#### 8.2 View on PC Software

Step 1 : Download EseeCloud.exe from CD or download it from

http://techage.com/download.php After opening the EseeCloud software, click Login directly.

😰 Ese	eeCloud Camera Monitorin	g System
ſ	User login	
	(2) admin	
	Please enter password	
	Remember password Auto login	
	Login	
1 BE 1	Register   Forget Password?	E
	Other login methods	名属

Step 2 : Choose add device by Cloud ID. Click "+Add" on the right upper corner.

CMS of EseeCloud					-	٥	×
		Add Dev	vice				
O IP/DDNS	*Cloud ID:			Port:	10000		
Cloud ID	User Name:	admin		Password:			
	Area:	Default Area	~	Device Name:	My_Device1		
	Type:	NVR	~	*Number Of Channels:	1		
	Channel Serial:	1	~	Channel Name:	My_Device1:1		
	Channel Type:	Normal	~				
		Fi	nish	Cancel			

[Cloud ID] Enter the NVR's Cloud ID. (Cloud ID can be found in [Fast Network])

#### [Username] admin

[Password] Enter the NVR's Password (default: No password required, just leave it blank)

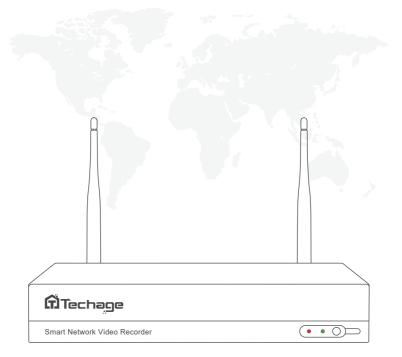
[Number of Channels] Same as your NVR channels number.



Add all the cameras and remote view:

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