



NECS Connectivity Team



Technical Assistance Documentation

Finding the IP Address

For

**Canon, HP, or Samsung
Multifunction Device (MFD)**

New England Copy Specialists

800-321-6327

Finding the IP Address for Canon, HP, or Samsung Multifunction Device (MFD)

This document describes how to find the IP Address of your Canon, HP, or Samsung multifunction copier.

Finding the IP Address of your multifunction device is easy and can be done in a variety of ways. It can be found in Window by opening Control Pane> Devices and Printers, or by checking the device's operation panel. Finally, you may print out a configuration page directly from the machine.

Examples of various IP Address formats are 192.168.1.235, 172.16.1.100, or 10.1.10.200. Each device has a unique IP Address.

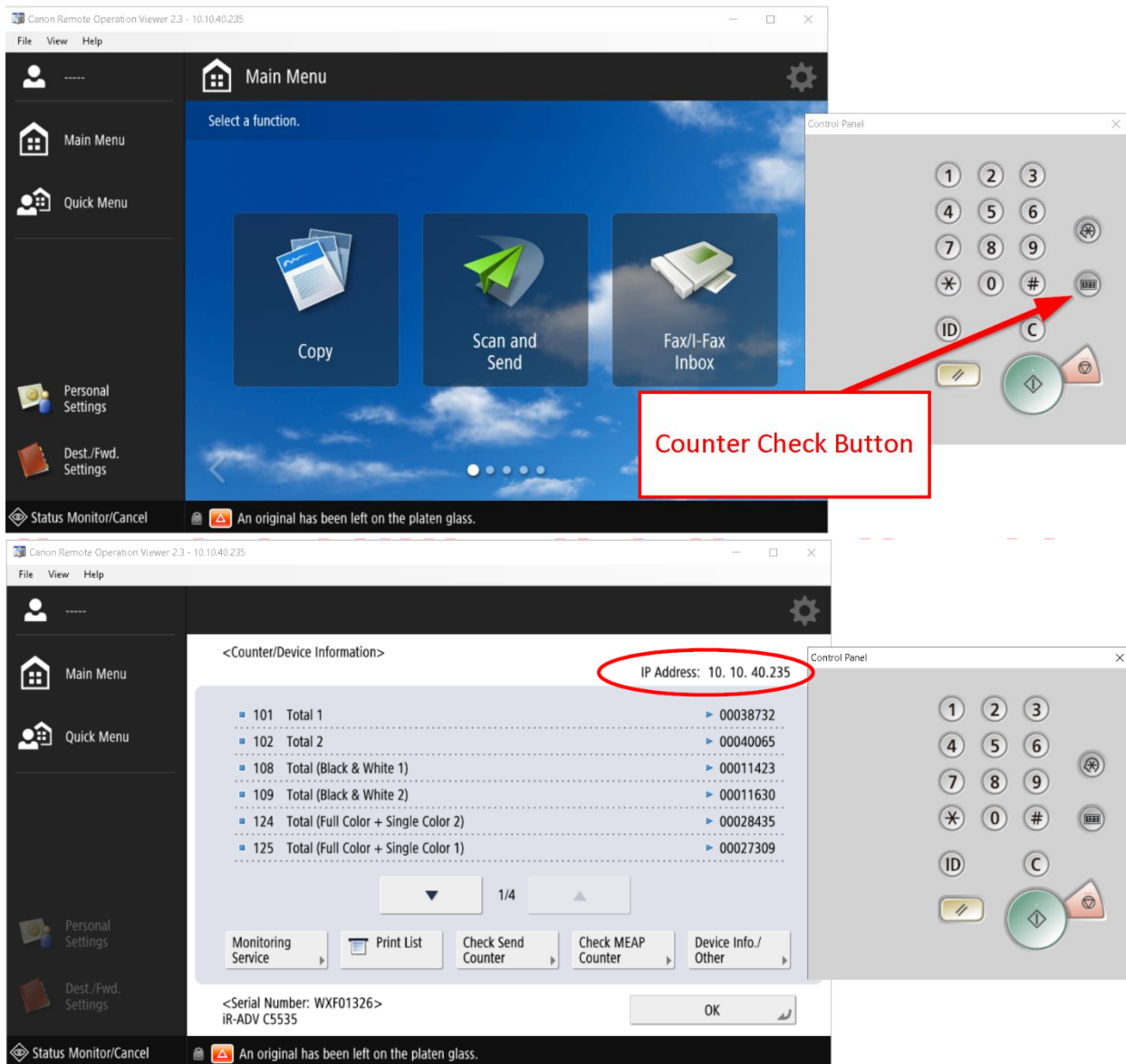
1. In Windows, open the Control Panel. Click on "Devices and Printers," or "View Devices and Printers," depending on how your version of Windows is displayed.
2. Find your printer icon. Right-click to open the menu and select "Printer Properties" (not simply "Properties.")
3. Click on the "Ports" tab. The IP address will be highlighted. Hover the mouse over the number to display the complete address.

NOTE: If the Port listing shows "WSD" instead of an IP Address, your machine was not connected using the TCP/IP protocol. You will need to derive the IP Address directly from the device.

For iMac computers, the IP Address is usually not displayed on the print queue/driver setup. Proceed to the section of this document which describes finding the address on the device.

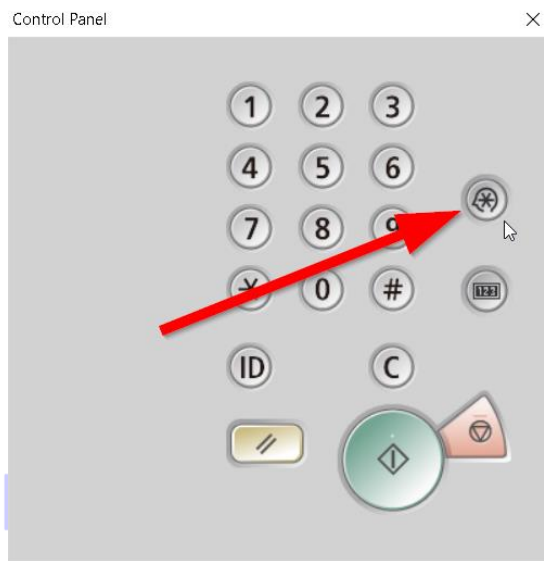
Canon Devices

Press the “Counter Check” button. This may be a small key on the keypad, or a soft-touch icon at the lower, right hand corner of the operation panel. On most models, the IP Address will be displayed in the upper right corner of the screen. See pics below.

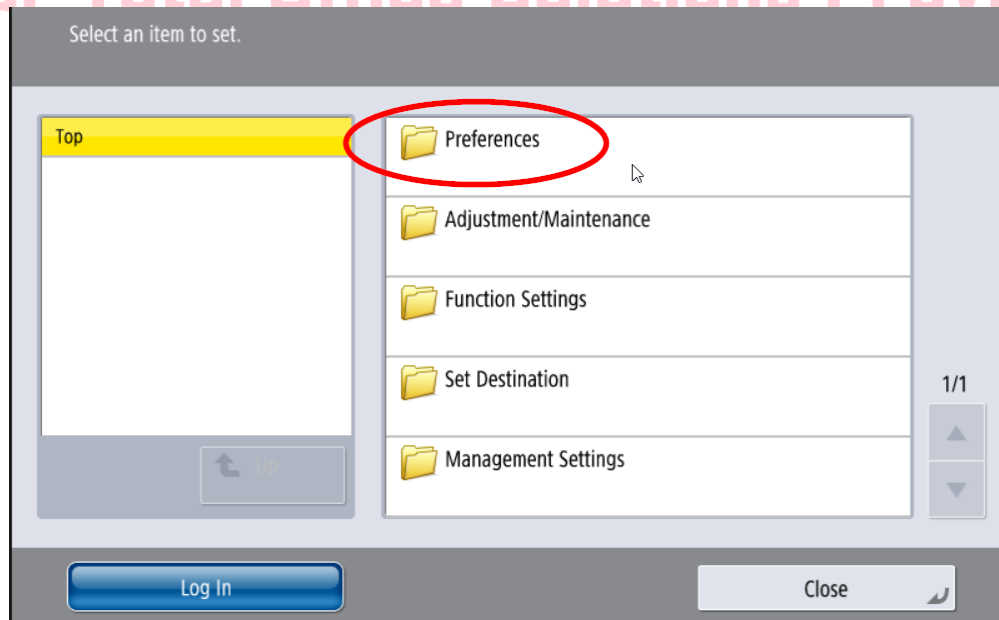


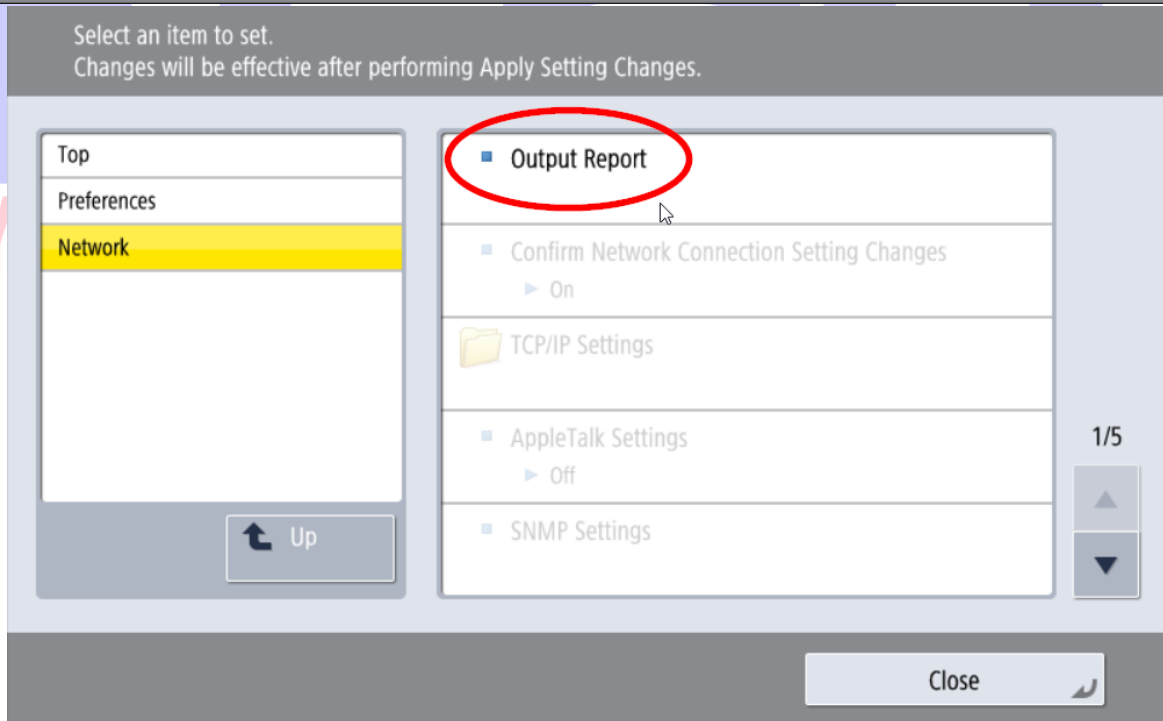
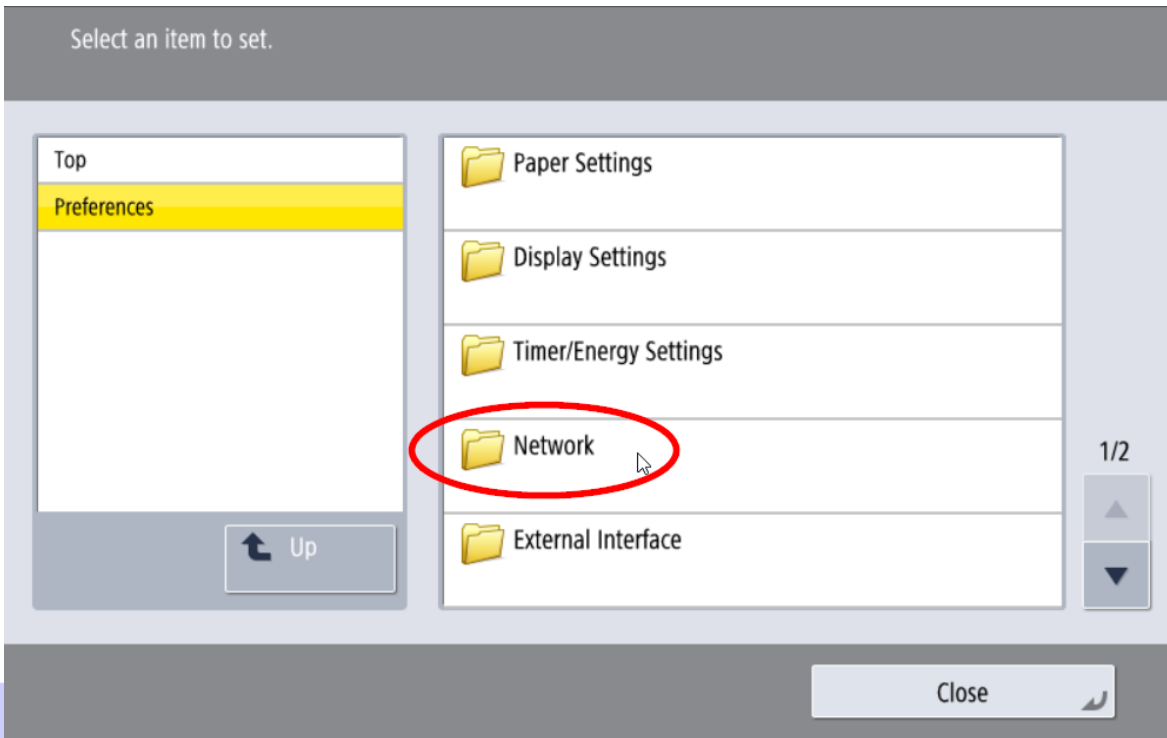
Canon Devices – Printing a Configuration Page

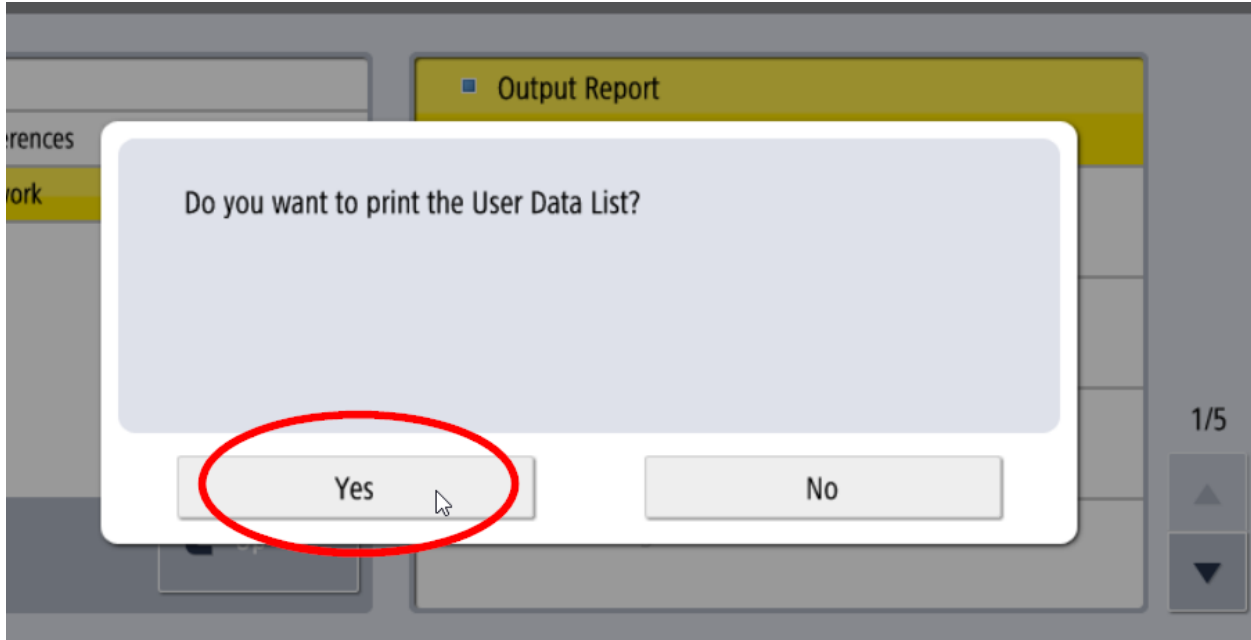
Press the “Settings and Registration” button on the keypad or touchscreen.



Follow the sequence in the pictures below to print the configuration page. The IP Address is on the first sheet.







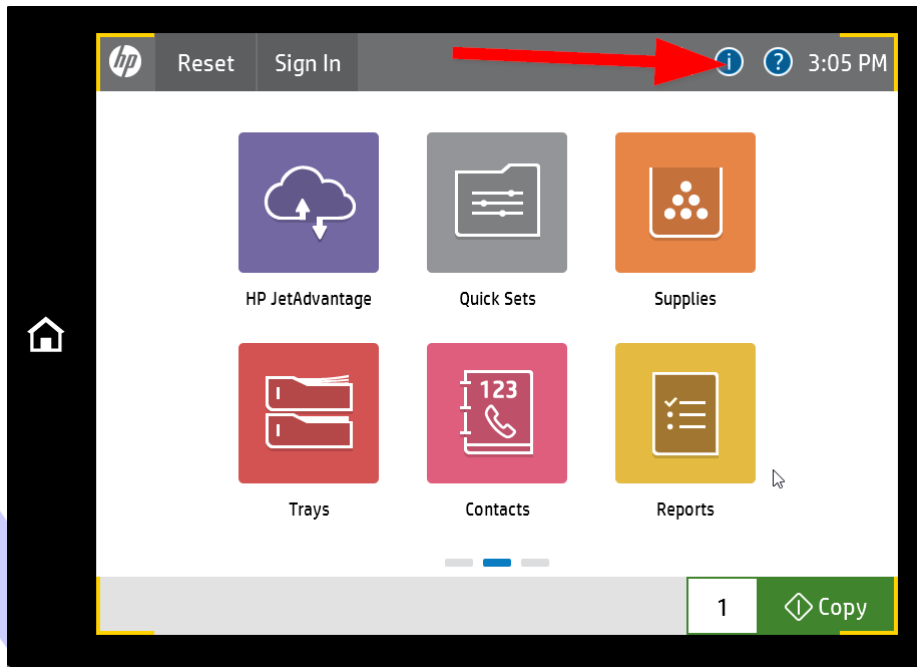
05/06/2022 FRI 14:22

IR adv C5030

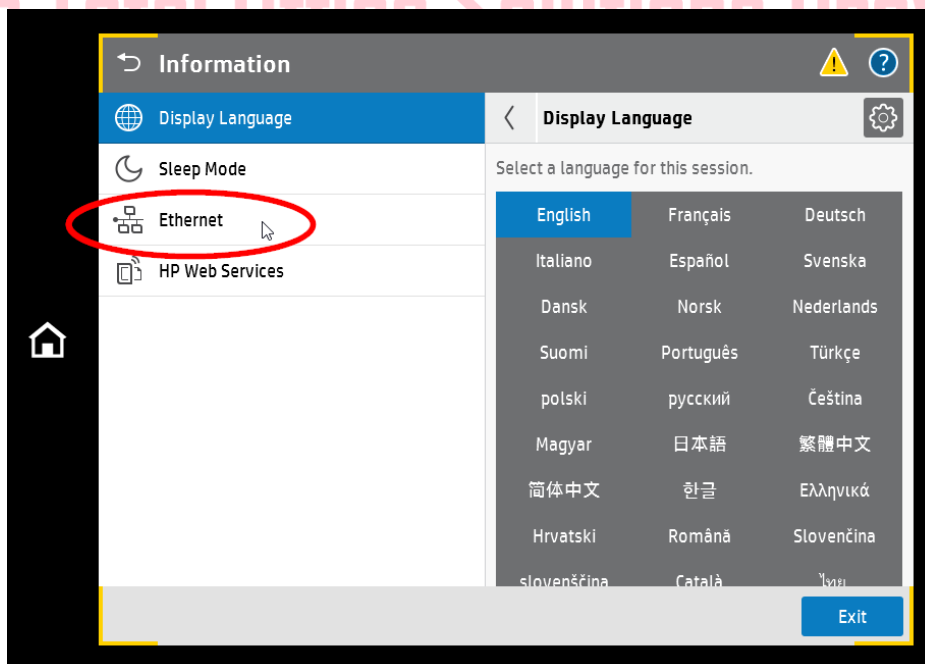
```
*****  
***   User Data List (Network)   ***  
*****  
  
Preferences  
  Network  
    Confirm Network Connection Set. Changes      On  
  TCP/IP Settings  
    IPv4 Settings  
      Use IPv4                                    On  
      IP Address Settings  
        IP Address                               10.10.1.203  
        Subnet Mask                             255.255.255.0  
        Gateway Address                         10.10.1.21  
        DHCP                                    Off  
        RARP                                    Off  
        BOOTP                                   Off  
    IPv6 Settings  
      Use IPv6                                    Off  
  DNS Settings
```

HP Devices

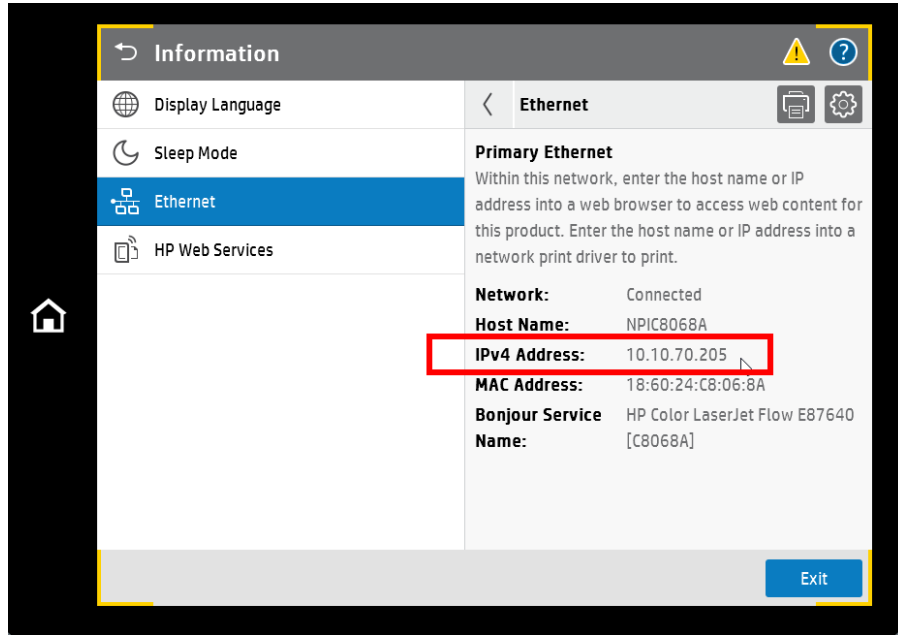
Find the IP Address using the Information icon.



Choose "Ethernet" from the menu.

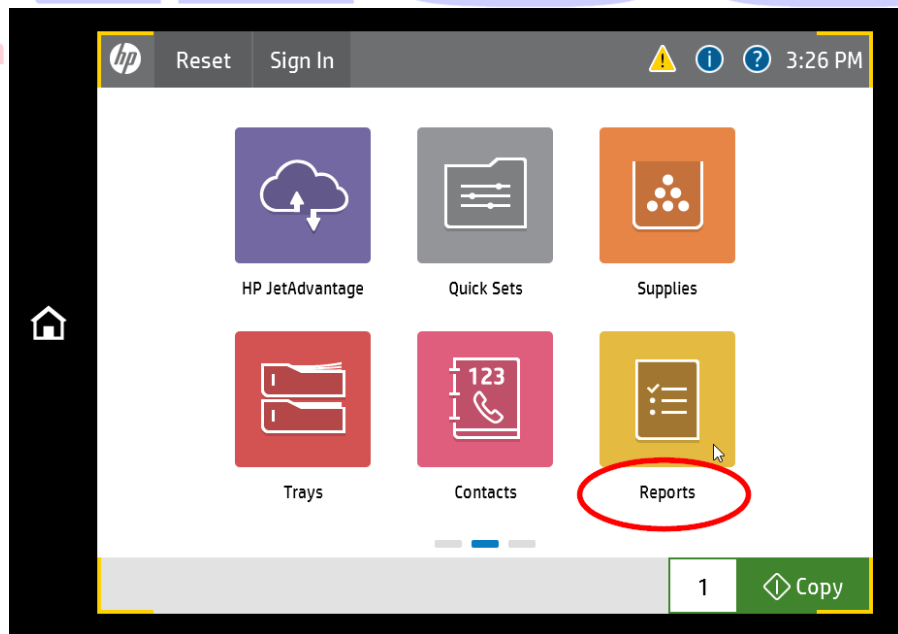


The IP Address is displayed.

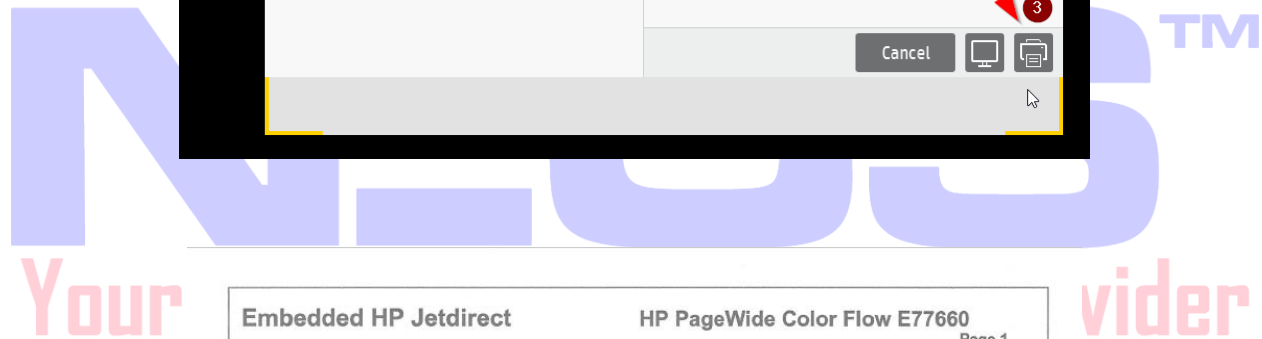
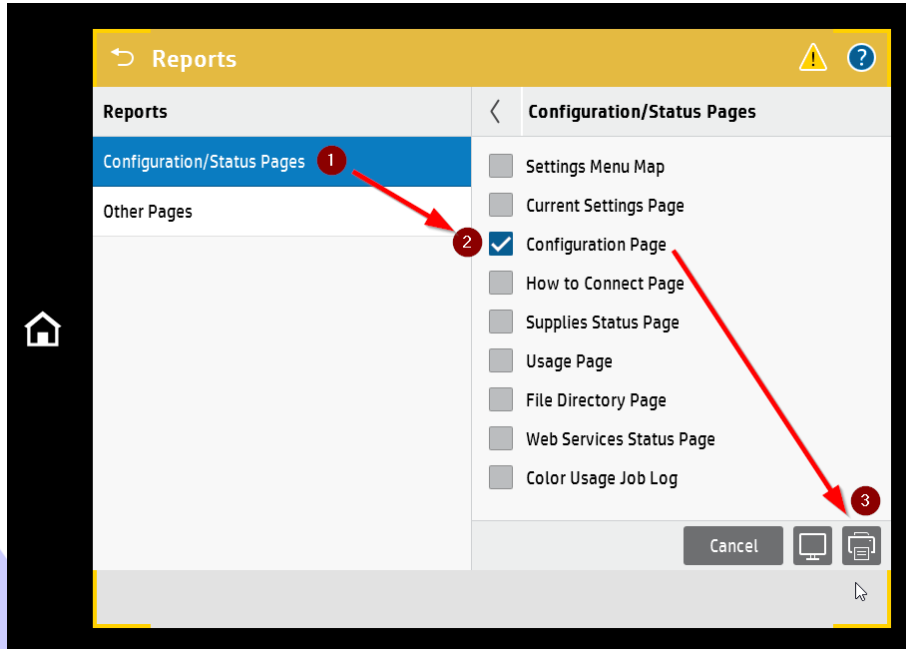


Printing the HP Configuration Page

Swipe the screen to select the "Reports" icon.



Choose "Configuration/Status Pages," check off "Configuration Page," then tap the Print icon



Embedded HP Jetdirect HP PageWide Color Flow E77660 Page 1

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----- General Information -----
Status: I/O Card Ready

Model Number: J8932E
Hardware Address: 1062E5602345
Firmware Version: JS125040022
LAA: 1062E5602345
Port Config: 100TX FULL
Auto Negotiation: On
Manufacturing ID: 582258220****W
Date Manufactured: 06/2018
WS Registration: Registered
WS Status: Connected
HP Connected: Connected
Email: 242b24m@hppeprint.com

----- Security Settings -----
802.1X: Not Specified
IPsec: Disabled
Secure Web: HTTPS Required
Cert Expires: 2025-04-26 23:02 UTC
Cert Type: RSA
SNMP Versions: 1:2
SNMP Set Cmty Name: Not Specified
SNMP Get Cmty Name: Not Specified/Default

Admin Password: Specified
Announcement Agent: Failed
FIPS: Disabled
DNS Protected Mode: No

----- Network Statistics -----
Total Packets Received: 26959477
Unicast Packets Received: 1420944
Bad Packets Received: 3
Total Packets Transmitted: 1212804
Framing Errors Received: 0
Unsendable Packets: 0

----- TCP/IP -----
IPv4: Enabled
IPv6: Enabled
Host Name: NP1602345
IPv4 Domain Name:
IPv6 Domain Name: Not Specified
Primary DNS Server: 10.10.1.8
Secondary DNS Server: 10.10.1.4
DNS(IPv6): Not Specified
WINS Server: 10.10.1.8
TCP Idle Timeout: 270 sec

----- IPv4 -----
Status: IPv4 Ready

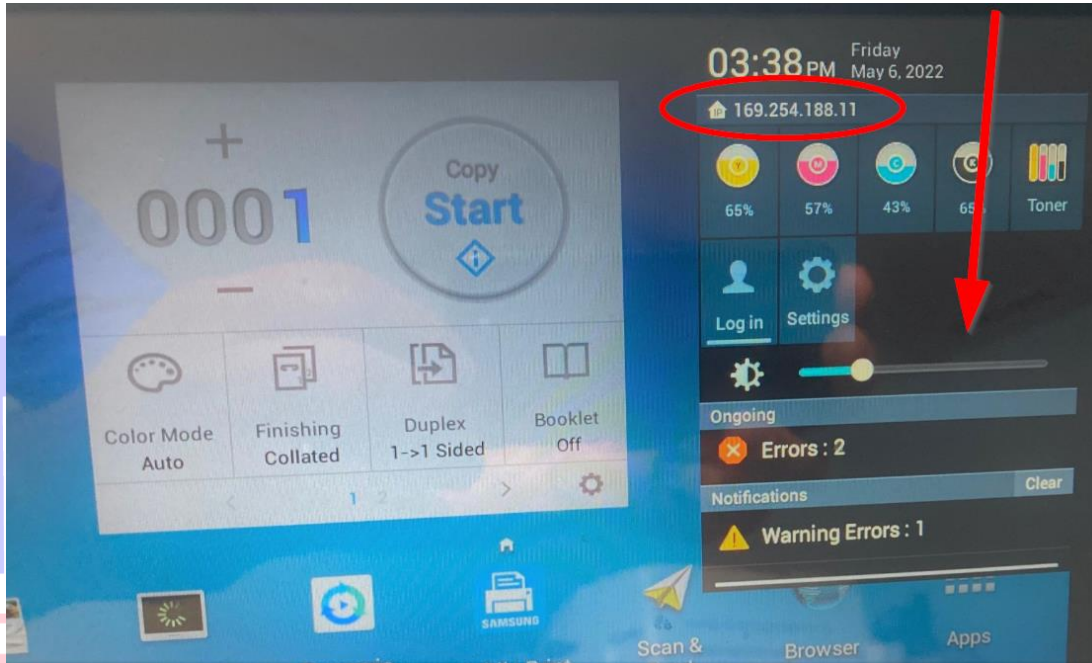
IP Address: 10.10.1.92
Subnet Mask: 255.255.255.0
Default Gateway: 10.10.1.21
Config By: Manual
BOOTP/DHCP Server: Not Specified
TFTP Server: Not Specified
Bonjour Service Name:
HP PageWide Color Flow E77660 [602345]

----- IPv6 -----
Status: IPv6 Ready

Link-Local: fe80::1262:e5ff:fe60:2345
Stateless: Not Configured
DHCPv6: Not Configured
Manual: _
```

Samsung Devices

For Samsung 4000 and 7000 series machines, swipe down from the top right corner of the operation panel. The IP Address will be displayed at the top.



If the IP Address is not displayed, click on the “Settings” icon and scroll to “Report” under the Management section of the menu on the left. Choose “Network Configuration.”

Older models are similar. The Configuration Page can be found under “Machine Setup > Other > Report > System > Network Configuration.”

If you still have difficulty finding the IP Address of your copier, please call NECS for assistance.

Date/Time : 05-06-2022 04:48 PM
Model Name : X7400LX
Machine Serial Number : 0A3JB1DG70000PE
Host Name : SEC30CDA76155A9

General Information

Host Name : SEC30CDA76155A9
Contact : Administrator
Location : 61302

Ethernet Information

MAC Address : 30:cd:a7:61:55:a9
Network Connection Status : Network Cable Unplugged
TCP/IPv4 Information
IP Assignment : DHCP
IP Address : 169.254.188.11
Subnet Mask : 255.255.0.0
Default Gateway : 169.254.188.11
TCP/IPv6 Information
IPv6 Protocol : Disable
Link-local Address :
Stateless Address :
Stateful Address :
Manual Address :
DHCPv6 Configuration : Use DHCP as directed by a router

Ethernet Information (Optional)

Not Installed

Network Protocol Information

Standard TCP/IP Printing Information
Standard TCP/IP Printing Protocol : Not Available
Port Number : Not Available
LPR/LPD Information
LPR/LPD Protocol : Not Available
Port Number : Not Available

End of document.