



To whom it may concern;

Diesel Laptops is the sole source provider of The Diesel Laptops All Makes Dealer Level Diagnostic Kit Featuring TEXA IDC5.

This “Kit” includes several products and services that have been developed by and are exclusively distributed by Diesel Laptops only:

- Diesel Laptops provides training for the applications included in the Dealer Level kits by way of
 - Videos installed on laptops. Also available on YouTube.
 - Weekly Live Webinars
- Diesel Laptops provides all end users with our own US based technical support for IT professionals and Diesel Technicians. The Diesel Laptops support staff is expert in the software included in “Kits” and very well versed in the vehicles and equipment end users are working on.
- DTC Solutions Truck Edition – Fault Code Troubleshooting Software
- DTC Solutions Off-Highway Edition – Fault Code Troubleshooting Software for OHW equipment.
- Diesel Laptops Knowledge Base – OEM Service Manual Troubleshooting and Repair Information
- TruckFaultCodes.com – Troubleshooting and Repair Information That Can Be Utilized on Any Device Connected to The Internet
- Labor Time Guide
- HD VIN Decoder
- Truck Parts Cross-Referencing Web Tool and Apps.
- The Kit is delivered as a “plug and play” product. All software is installed on a refurbished Panasonic CF30 Military Grade Toughbook, licensed and configured, making the “Kit” ready to go out of the box.
- Diesel Laptops is the only provider to offer a 30-day 100% satisfaction money back guarantee on all “Kits”, even where software has been licensed to the end user.

As stated, TEXA IDC5 is included with The Diesel Laptops All Makes Dealer Level Diagnostic Kit. While there are numerous distributors for TEXA throughout the US, Diesel Laptops is the sole source distributor that delivers all items listed above.

Thank you for considering TR Systems.

Sincerely

Jennifer Royal
VP of Sales