

## Coverage – Engine, ABS, and Transmission

Scan tool shall provide bi-directional commands and controls for all on-highway engine, ABS, and transmissions. This includes the ability, at a minimum, to perform a DPF regeneration, injector programming, cylinder cut-out test, and parameter changes (Such as maximum cruise speed, idle shut down timer, etc.). For transmission and ABS, tool shall allow bi-directional commands and testing of all available components.

<b>Manufacturer</b>	<b>Yes</b>	<b>No</b>
<b>Cummins Engines – 2007 to Current Model Year (2018)</b>		
<b>Cummins Engines – 2006 &amp; Older</b>		
<b>CAT Engines</b>		
<b>Detroit Engines – 2007 to Current Model Year (2018)</b>		
<b>Detroit Engines – 2006 &amp; Older</b>		
<b>Volvo Engines – 2018 &amp; Newer</b>		
<b>Volvo Engines – 2013 to 2017</b>		
<b>Volvo Engines – 2012 &amp; Older</b>		
<b>Mack Engines – 2018 &amp; Newer</b>		
<b>Mack Engines – 2013 to 2017</b>		
<b>Mack Engines – 2012 &amp; Older</b>		
<b>International Engines – All engines including MaxxForce, DT-Series, &amp; N-Series</b>		
<b>PACCAR Engines – Includes all MX engines</b>		
<b>FUSO Engines</b>		
<b>Ford Diesel – F250 &amp; Up</b>		
<b>Dodge with Cummins Diesel</b>		
<b>Chevrolet with Duramax</b>		
<b>Allison Transmission</b>		
<b>ZF Transmission</b>		
<b>Eaton Transmission</b>		
<b>Aisin Transmission</b>		
<b>WABCO ABS</b>		
<b>Bendix ABS</b>		
<b>Haldex ABS</b>		
<b>Wabash ABS</b>		
<b>Freightliner Cab &amp; Chassis – Ability to read all parameters, proprietary and standard. Also, shall run bi-directional commands such as HVAC motor calibration, lane guidance system calibrations, modification of bulkhead &amp; chassis module inputs, electric horn activations, and more.</b>		
<b>Peterbilt &amp; Kenworth Cab Controllers – Ability to read all parameters, proprietary and standard. Also, shall run bi-directional commands such as dash cluster test, gauge tests, lighting configuration changes, and more.</b>		
<b>Mack &amp; Volvo non-Engine Controllers – Ability to read all parameters, proprietary and standard. Also, shall run bi-directional commands on all other sub systems such as advanced driver assistance, air bag, lane guidance systems, navigation system, radio, instrument panel, and all others.</b>		

## Repair Information

Scan tool shall provide, at a minimum, the following repair information with the following conditions:

- No required annual fees or additional costs.
- Repair information is lifetime, and never expires.
- All information shall be accessible while off line, and not require Internet access.

Coverage Type	Yes	No
<b>Diagnostic Trouble Codes – Explains the basics of the code, along with giving guidance on how to repair the code. This includes engine, ABS, cab controllers, chassis controllers, and transmissions.</b>		
<b>Wiring Diagrams – Complete, color coded wiring diagrams of every diesel diagnostic engine.</b>		
<b>Information is accessible on diagnostic scan tool, website access, and mobile apps for both iOS and Android</b>		

## Technical Support

Coverage Type	Yes	No
<b>Technical support for “basic” issues such as software updates, licensing help, and connectivity issues.</b>		
<b>Technical support for “advanced” issues such as helping locate repair information, obtain wiring diagrams, and repair guidance based on vehicle codes and symptoms.</b>		
<b>Technical support department is open a minimum of 12 hours per day, Monday through Friday.</b>		
<b>Technical support department is open a minimum of 8 hours on Saturday.</b>		
<b>Technical support department contains ASE L2 Certified Diesel Technicians.</b>		
<b>Technical support department contains OEM factory trained Diesel Technicians.</b>		
<b>Technical support department contains A+ Certified Computer Technicians.</b>		
<b>Technical support department is available via phone call, email, and live chat through the scan tool.</b>		

## Training

Coverage Type	Yes	No
<b>Scan Tool includes training videos covering basic usage of the tool.</b>		
<b>Live, weekly training classes are assessible and free for life of tool ownership.</b>		
<b>At a minimum, one free live classroom experience (per scan tool purchased) is offered for training of any type.</b>		
<b>Vendor agrees to provide a minimum of 1-day onsite training at customers location with a minimum of 10 units purchased.</b>		

## Other

Coverage Type	Yes	No
<b>In the event the scan tool is damaged, lost, or stolen, there is a replacement program that exists so that scan tool can be replaced for less then 50% of the original cost.</b>		
<b>In the event there is a warrantable issue with the scan tool, a replacement will be shipped within 2 businesses days at no extra charge.</b>		