

## Coverage – Construction Equipment

Scan tool shall provide bi-directional commands and controls for all engines shown. Commands shall include, at a minimum, read & clear codes, view live data, and the ability to perform DPF Regen & cylinder cut-out test. Must also include SCR commands if SCR system is present on equipment.

| <b>Manufacturer</b>  | <b>Yes</b> | <b>No</b> |
|--|------------|-----------|
| <b>Bobcat – Kubota Engines (Tier 3 &amp; Older)</b>                              |            |           |
| <b>Bobcat – Bobcat Engines (Tier 4 &amp; Newer)</b>                              |            |           |
| <b>CASE – All engines including CNH &amp; FPT</b>                                |            |           |
| <b>Caterpillar – All CAT engines &amp; transmissions</b>                         |            |           |
| <b>Doosan – Scania Engines (Tier 3 &amp; Tier 4)</b>                             |            |           |
| <b>Doosan – Cummins engines</b>  |            |           |
| <b>Hitachi – Hitachi Engines</b>   |            |           |
| <b>Hitachi – Isuzu Engines 4-cylinder &amp; 6-cylinder (Tier 2 &amp; Higher)</b> |            |           |
| <b>Hyundai – Cummins Engines</b>   |            |           |
| <b>Hyundai – Perkins Engines</b>   |            |           |
| <b>JCB – All engines through Tier 4</b>  |            |           |
| <b>John Deere – All engines through Tier 4</b>                                   |            |           |
| <b>Komatsu – All engines through Tier 4</b>                                      |            |           |
| <b>Link Belt – All Isuzu engines (Tier 2 &amp; Higher)</b>                       |            |           |
| <b>New Holland – All engines including CNH &amp; FPT</b>                         |            |           |
| <b>Takeuchi – All engines including Cummins, Isuzu, and John Deere</b>           |            |           |
| <b>Terex – All engines including Deutz, JCB, &amp; Perkins</b>                   |            |           |
| <b>Volvo – All Volvo engines (Tier 2 &amp; Higher)</b>                           |            |           |
| <b>Engine – CAT (2014 &amp; Older)</b>   |            |           |
| <b>Engine – CAT (2015 &amp; Newer) – Required new CAT 14-pin cable</b>           |            |           |
| <b>Engine – Cummins (Includes all off highway engines such as QSB and QSK)</b>   |            |           |
| <b>Engine – Detroit</b>  |            |           |
| <b>Engine – Deutz (Tier 2 through Tier 4)</b>                                    |            |           |
| <b>Engine – FPT (Includes Cursor, F1, F5, &amp; Nef)</b>                         |            |           |
| <b>Engine – Isuzu (Tier 2 through Tier 4)</b>                                    |            |           |
| <b>Engine – John Deere (Tier 2 through Tier 4)</b>                               |            |           |
| <b>Engine – Kohler</b>   |            |           |
| <b>Engine – Kubota</b>   |            |           |
| <b>Engine – Mercedes-Benz (Euro 3 through 5 emissions)</b>                       |            |           |
| <b>Engine – MTU</b>  |            |           |
| <b>Engine – Perkins (Tier 2 through Tier 4)</b>                                  |            |           |
| <b>Engine – Scania (Tier 3 through Tier 4)</b>                                   |            |           |
| <b>Engine – Volvo Penta (Tier 2 through Tier 4)</b>                              |            |           |

## Repair Information

Scan tool shall provide, at a minimum, the following repair information with the following conditions:

- No required annual fees or additional costs.
- Repair information is lifetime, and never expires.

- All information shall be accessible while off line, and not require Internet access.

| Coverage Type   | Yes | No |
|---|-----|----|
| Diagnostic Trouble Codes – Explains the basics of the code, along with giving guidance on how to repair the code. This includes engine, ABS, cab controllers, chassis controllers, and transmissions. |     |    |
| Wiring Diagrams – Complete, color coded wiring diagrams of every diesel diagnostic engine.  |     |    |
| Information is accessible on diagnostic scan tool, website access, and mobile apps for both iOS and Android   |     |    |

### Technical Support

| Coverage Type   | Yes | No |
|---|-----|----|
| Technical support for “basic” issues such as software updates, licensing help, and connectivity issues.   |     |    |
| Technical support for “advanced” issues such as helping locate repair information, obtain wiring diagrams, and repair guidance based on vehicle codes and symptoms. |     |    |
| Technical support department is open a minimum of 12 hours per day, Monday through Friday.  |     |    |
| Technical support department is open a minimum of 8 hours on Saturday.  |     |    |
| Technical support department contains ASE L2 Certified Diesel Technicians.  |     |    |
| Technical support department contains OEM factory trained Diesel Technicians.   |     |    |
| Technical support department contains A+ Certified Computer Technicians.  |     |    |
| Technical support department is available via phone call, email, and live chat through the scan tool.   |     |    |

### Training

| Coverage Type   | Yes | No |
|---|-----|----|
| Scan Tool includes training videos covering basic usage of the tool.  |     |    |
| Live, weekly training classes are assessible and free for life of tool ownership.                                       |     |    |
| At a minimum, one free live classroom experience (per scan tool purchased) is offered for training of any type.         |     |    |
| Vendor agrees to provide a minimum of 1-day onsite training at customers location with a minimum of 10 units purchased. |     |    |

### Other

| Coverage Type  | Yes | No |
|--|-----|----|
| In the event the scan tool is damaged, lost, or stolen, there is a replacement program that exists so that scan tool can be replaced for less then 50% of the original cost. |     |    |
| In the event there is a warrantable issue with the scan tool, a replacement will be shipped within 2 businesses days at no extra charge.                                     |     |    |