

# Cosmosophie

Returning your clothes in Cosmosophie is very easy.

You just have to follow three very simple steps:

- 1) Fill the return form below
- 2) Send your products to:  
Cosmosophie / Socman. Blanca de Castilla 9A 28023 Madrid / Spain
- 3) We will refund your money in 15 days from the receipt of your package.

## TO COMPLETE AND INCLUDE IN YOUR RETURN PACKAGE

ORDER NUMBER:: # \_\_\_\_\_

CUSTOMER: \_\_\_\_\_

Name and Surname: \_\_\_\_\_

### PAYMENT METHOD YOU USED IN YOUR PURCHASE:

1) Paypal

2) Credit Card

### IT WOULD HELP US TO KNOW WHY YOU RETURN YOUR ORDER

It's not as I expected

The size is small for me

The size is big for me

It is defective or incorrect items received

\*You must return items in new or unused condition with all original materials included with the shipment. We must receive your returned items at our processing facility within 30 days of delivery. Shipping costs or payment derivatives, other than Cosmosophie, will not be refunded. If you have any doubt, please contact us by **Whatsapp a +34 630 915 301 or e-mail us to [connect@cosmosophie.com](mailto:connect@cosmosophie.com)**