

 **ZARIFA USA**



Z-CLOUD
Massage Chair

USER MANUAL

 **ZARIFA USA**

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THANK YOU!

Our Loyal Customer

Our goal is to provide a graceful living experience through drug-free pain relief. Our products are made with the customer in mind. During trying times of an opioid epidemic, we aim to provide the highest quality products using modern methods of traditional practices that achieve beneficial results.

Meeting our customers and hearing their stories are what continually drive us each day. Without customer feedback we would not have the knowledge to be able to continue to innovate our products and perform the research our customers need the most. Thanks to all our customer providing us with their feedback, each of our medical products have been designed with you in mind. We pay the utmost care and attention to detail in order to continue delivering nothing short of the best medical devices possible. We could not be more excited for you to join and continue our journey with us towards stopping cycles of chronic pain in your life.



YAMA MUSTAFAWI / CEO

Massage Chair

Thank you for purchasing our Product. Please read the Safety and Operating Procedures in this User Manual before using the massager. Keep this booklet in a safe place for future reference.

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Important Safety Warnings

- Do not put hands or fingers near the massage mechanism or rollers while this product is running. Touching the mechanism can result in injury from the rollers squeezing together.
- Ensure that the unit is properly grounded before operating.
- Do not leave the product unattended. Unplug from outlet when not in use. Do not use attachments not recommended by the manufacturer.
- Use the product only as intended use as described in this operation manual.
- The recommended usage time is 20 min. Do not use excessively.
- Do not use if chair cover material or leather is broken or damaged.
- Do not operate under a blanket or pillow. Excessive heating can occur and cause fire, electric shock, or injury to persons.
- Do not operate where aerosol (spray) products are being used or where oxygen is being administered.
- Do not massage any area of the body that is swollen, inflamed, or covered with skin eruptions.
- Do not use this product while sleeping.
- Do not stand on or inside of this appliance. Use only while seated.



Safety Precautions

- Do not clean any parts with a wet cloth. Keep moisture away from electric parts.
- Do not use if the power cord is damaged.
- Do not use the product if it becomes damaged or makes irregular noise.
- Do not let children play with the device.
- If the cord is damaged contact the manufacturer for recommended replacement.

People Not Suitable To Use The Chair

- People with circulatory problems (such as varicose veins or thrombosis), children, and those advised not to use a massage chair by their doctor should not use this chair.
- If you have any of the following health conditions, please consult your doctor for medical advice before using this chair: serious heart problems, serious diabetes, serious osteoporosis, serious skin conditions, malignant tumor(s), sensory impairment, pregnancy (or suspected pregnancy) or those who have just given birth, acute gastrointestinal complaints (gastritis, hepatitis, enteritis), joint dysfunction such as rheumatism, hammer toe, gout, thecitis (or suspected thecitis), high fever, spinal abnormalities due to past injury or ailment, curvature of the spine (scoliosis acute neck sprain (whiplash), or any other medical condition that may contraindicate usage of this product.
- Seek medical advice before using this chair if you have a pacemaker or other electronic medical device if you have been restricted to bed rest, or if you are planning to use this chair to treat a specific ailment, to recover from surgery, or for therapy.
- Elderly people and those with weak bones should seek medical advice before using this chair even if they do not have a specific disease or disorder mentioned above.
- Do not use this chair if you have recently consumed alcohol.
- This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.

Maintenance

- This product is designed and built to be maintenance-free. No periodic lubrication is required.
- No user-serviceable parts inside. To be repaired by manufacture certified technician only.
- If the product is not in use for a long period of time, store appropriately. It's recommended to cover the chair, tuck the power cord away, and store in an environment that is dust and moisture free. Do not store near heat or open flame.
- Do not leave exposed to sunlight. This may cause damage or fading to the chair.
- Do not store in extreme temperatures. Excessive heat or cold may cause damage to components.
- Clean with a dry cloth and/or vacuum with soft brush extension regularly. If the product becomes dirty, use a water-based upholstery cleaner only. Treat stains with spot cleaner with upholstery shampoo or mild detergent foam.
- Do not roll on uneven or rough surfaces.

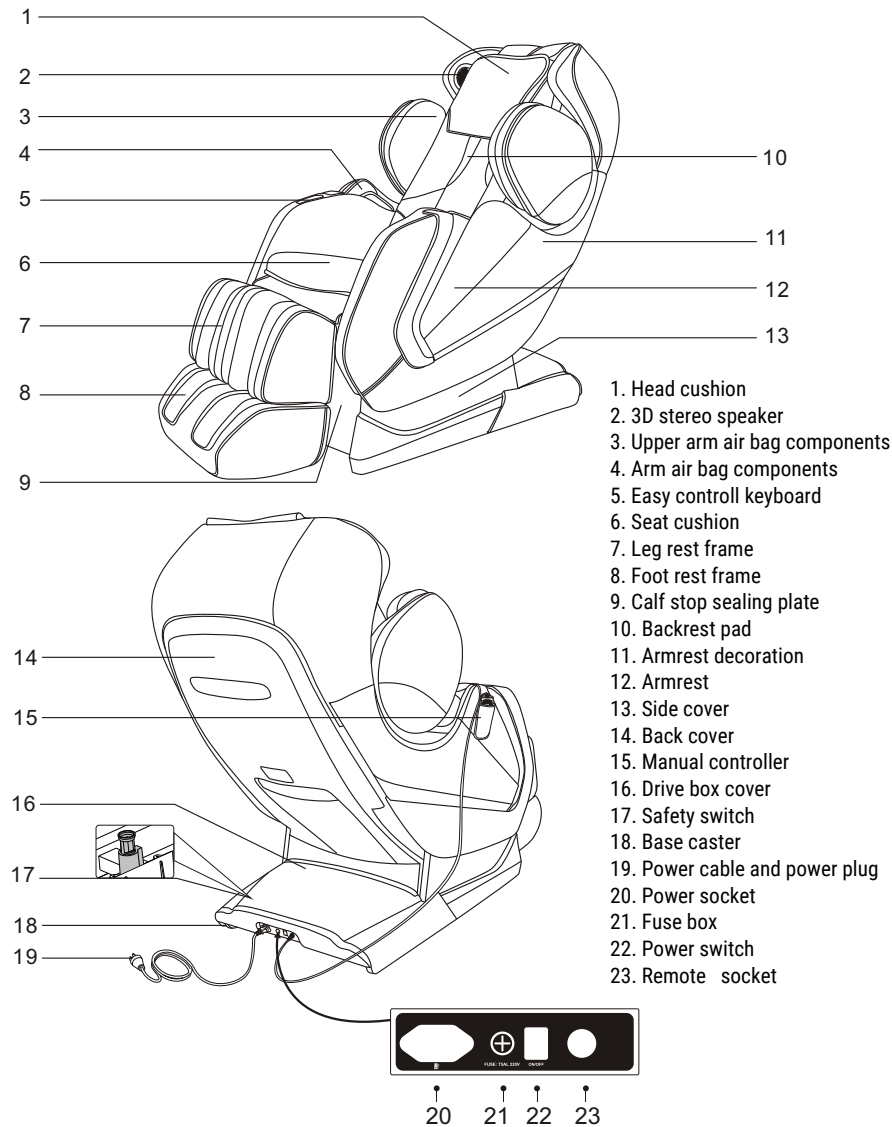
Trouble Shooting

- If the controller is not working normally check the cable and plug socket. Ensure plug is properly plugged in and secure. Check to ensure that the cable is undamaged.
- This product is equipped with a thermal protection device. This is an added safety feature to protect your product from overheating with usage over the rated operation time. To cool turn the product off and let it rest for at least 30 min.

Environmental Usage

- Do not use if air openings are blocked or obstructed. Inspect regularly to ensure air openings are free from debris such as lint, hair, or foreign objects.
- Never drop or insert anything into the openings of the chair.
- Do not use this product when standing on a damp floor, or when any part of the body is in con-tact with plumbing or any Similar ground.
- Do not use this product outdoors.
- Do not use in moist or in high-temperature areas such as a bathroom.
- Do not use it in a heavily dusty or caustic environment.
- Use in a well-ventilated environment.

Name and function of components



Functions

- Intelligent three-dimensional massage hands combine professional massage experience
- Designed to perform the following massage actions: knead, squeeze, flap, press, push, hold, swing, and twist.
- The massager chair has built-in automatic shoulder detection.
- 6 Different intelligent massage modes: Express, Wholesome, Oriental, Swedish, Classic, and Chiropractic.
- 2 programmable memory modes
- Configurable manual massage for the upper body with 3 different modes fixed, partial, and overall massage with 5 levels of adjustable speed. When in flapping, shiatsu, and knocking modes the width between the two kneading balls is adjustable with three preset levels: wide, medium, and narrow. In partial and fixed point modes, the massage hands adjust up and down to find the best position.
- Air pressure massage functionality with three modes: full body air pressure, arms, and legs.
- Foot massager with two pairs of rollers. One on the heel and arch, and one that rotates on the toe area.
- Adjustable shoulder massagers: each shoulder and upper arm airbag is independently adjustable. To adjust the width, pull inward until you hear a click and release. Continue to pull inward past the 2 settings and release to open back up.
- Z-cloud Infrared carbon fiber heat.
- Adjustable leg base. The calf portion of the Z-Cloud Massage Chair Stretches an additional 8 inches to fit a multiple of body types and heights.
- The Z-Cloud Massage Chair is designed to take up the least amount of space possible while receiving a full body massage.
- 3D Digital Bluetooth Speakers with fast pairing functionality
- Quick access embedded controller is included on the armrest.
- Zero-G experience, the legs extend 135 ° and the spine stretches along 118° to create the feeling of weightlessness.
- Combo "S" and "L" Shape Track. The Z-Cloud Massage Rollers ergonomically lay along with the user's upper and lower back

Operating Instructions



Note: Remote pictured may differ from actual unit.

Operating Instructions

1. Turn on the power

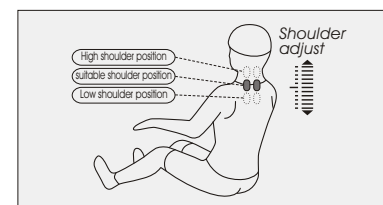
- Plug in the power cable
- Switch the power switch to the "on" position



2. Start a massage

1. Press the power button, the massage chair will automatically begin to recline, and start to massage.
2. The chair will perform a scan for optimal positioning
3. At this point, if you would like to adjust the shoulder positioning you can adjust up and down to find the perfect position. The remote has 10 built-in levels. If no adjustment is made on the shoulder position the chair will automatically begin massage after 10 seconds.

Buttons	Description	On Display
	Adjust up to move the massage balls upward to correct position	
	Adjust up to move the massage balls downward to correct position	



3. Choose a massage mode to begin massage

- Choose a massage mode to begin massage.
Memory Mode
Press button "ORIENTAL/M1" or "CHIRO/M2" for 3 seconds, this will begin the memory massage mode previously set.

Function	Button	On Display
Memory massage		Memory
		Memory

• Massage Modes

Function	Button	Description	Display
Massage Modes	EXPRESS	Quick Massage mode for a fast massage.	Auto F0
	WHOLESOME	A full body massage with a rolling massage on the neck area.	Auto F1
	ORIENTAL/M1	Rolling massage on the neck with a fast-moving back massage.	Auto F2
	SWEDISH	Massage with kneading and scrubbing.	Auto F3
	CLASSIC	Stretches lower back, waist, and hips by automatically cycling back and footrest. Meanwhile massages back and feet.	Auto F4
	CHIROM2	Massage targeting along the spine while stretching.	Auto F5

Upper body manual massages, lower body manual massage

• Upper body manual massage

Function	Button	Massage Ball Adjustment	Display
Mode: Press the button to cycle through massage modes. Kneading, flap, flap and kneading, shiatsu, tap, and off.	MODE	Knead & flap: Speed	
		Flap: Speed And Width	
		Knead: Speed	
		Shiatsu: Speed And Width	
		Knock: Speed And Width	
Speed	SPEED	Three Levels of adjustment	
Width	WIDTH	Three Levels of adjustment	

• Back Massage Area

Function	Button	Description	Display
Back Massage Area	MESSAGE AREA	Fixed position (fixed point) massage back and forth	H0
	MESSAGE AREA	Small area (narrow targeting) massage back and forth	H1
	MESSAGE AREA	Overall massage back and forth	H2
	MESSAGE AREA	Upper body massage back and forth	H3
	MESSAGE AREA	Lower body massage back and forth	H4
			Massage point adjustment (in fixed point and partial modes you can adjust the position)

• Air pressure adjustment

Function	Button	Description	Display
Air pressure mode	AIR MODE	Three air pressure modes, (full body, arms, and legs)	Arm Feet
Intensity	AIR POWER	With three levels of adjustment	Arm Feet






• Other Manual Functions

Function	Button	Description	Display
Roller	FOOT ROLLER	Adjust foot roller with three available speed levels	
Heating	HEAT	Heat Infrared carbon fiber heat. (allow 3 minutes for it to come up to temperature)	

• Other Manual Functions

Function	Button	Description
Calf and Leg Adjustment		Adjusts leg rest up, press, and hold the button until you reach the desired level.
		Adjusts leg rest down, press, and hold the button until you reach the desired level.
Backrest Adjustment		Adjust the backrest forward, press, and hold the button until you reach the desired level.
		Adjust the backrest backward, press, and hold the button until you reach the desired level.
Zero Gravity Mode	ZERO	Extends legs to 135° and spine to 118° to create the feeling of weightlessness.

• Shortcut Keys

Buttons	Description
	Pause and run button: to pause a current massage press this button. If mode remains paused for more than 20 minutes, the massage chair will turn off automatically.
	Adjusts leg rest up
	Adjusts leg rest down
	Adjust backrest forward
	Adjust backrest backward


4. Power off, stop massage

To power off the unit during a massage, press the power button. You can also set the memory function at this time. After a massage mode completes you can also set a memory function.

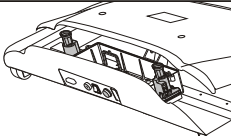
Memory Store Function: After auto shut off or the end of a massage sequence the remote will flash "Memory". This is a reminder you can store the massage mode and settings with one of the two memory buttons "M1" or "M2".

Power off the unit.





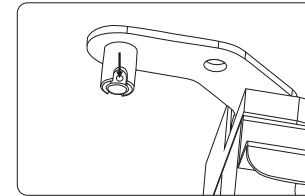
WARNING



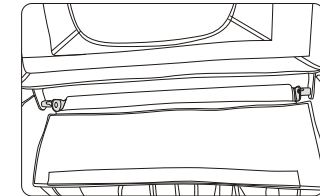
If pressure is applied to the upper portion of the massage chair base, the pressure sensor will not allow the reclining function to work. This will prevent harm to either the user, children, pets, or the chair itself during normal use.

Leg rest installation

- Insert the rotating shaft into the assembly, then adjust to align the pinhole (chart 1).
- After the leg rest is aligned then insert the R-shaped cotter pin.

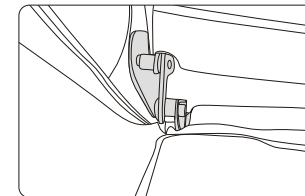


(chart 1)

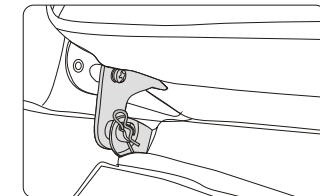


(chart 2)

- Repeat this process for the other side and insert the second pin.
- Finished (chart 4)



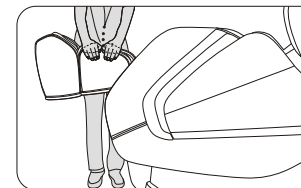
(chart3)



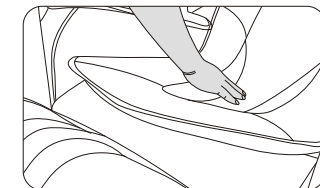
(chart4)

Note

- Do not push down on the footrest this may result in personal injury or damage to the chair. Do not sit or stand on calf massager.
- Ensure massaging hands are lowered before sitting to avoid discomfort.



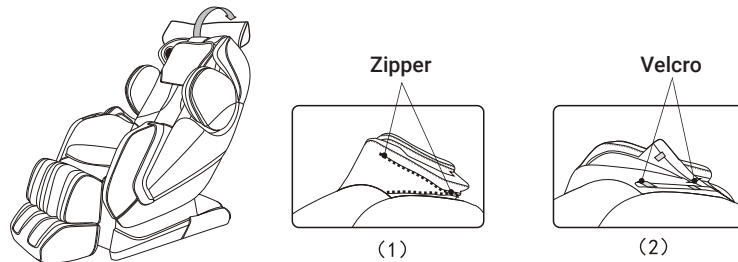
(chart1)



(chart2)

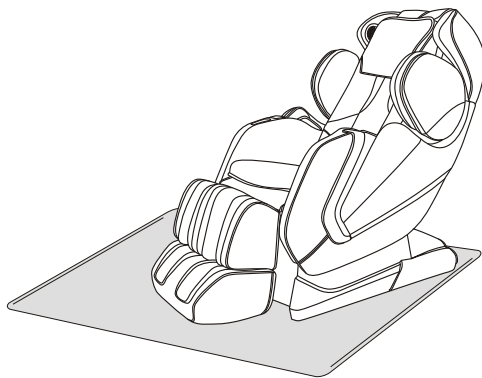
Backrest and Head Pillow Adjustments

- The Head pillow has a three par (three-layer) fold-down design. Choose the number of layers for the right fit for you.
- For a gentler massage separate the Velcro on the headrest to reveal the back pad. The additional head pillow/backrest portion may also be removed by unzipping (1) and/or detaching Velcro. (2)



Floor Protection

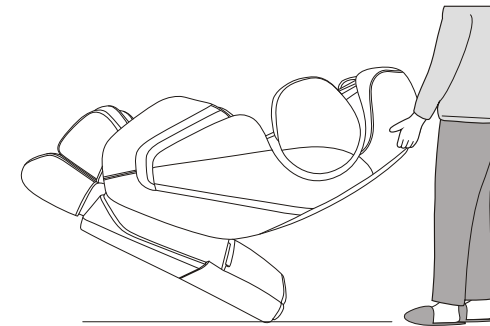
Place on carpet or floor protector to avoid damage to surfaces. The massage chair can do damage to sensitive surfaces, such as wood flooring.



Caution: Do not move the chair by the wheels on wood flooring, rough ground, or narrow spaces. Two people are required to lift the massage chair. Prior to moving, remove Footrest and armrests.

Moving the Chair

- Before moving detach or secure the power cable. Tilt the chair by the backrest backward until well balanced at the center of gravity on the wheels. Push the forward or backward to the desired location then set the chair down slowly and carefully.



Note: Turn off the power and unplug and detach the power cable before moving.

Product specification

Model: A385
 Name: Massage Chair
 Rated voltage: 110-120V~ 60Hz
 220-240V~ 50Hz/60Hz
 Rated power input:150W
 Rated time: 20Min
 Safety structure: Class I

Material introduction: PVC, PA, steel parts and electric &ele-ctron parts

MATERIAL	PU	LEATHER	CLOTH	WOOD