



# Z-SMART

## Massage Cushion

USER MANUAL



# Features:



Jade Heating for extra comfort and extended heat throughout the cushion.



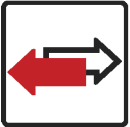
Designed with 4 special massage heads that contour to your waist and muscles.



Built-in Battery for cordless use anywhere you need a full body massage.



Handle included for easy transportation and carry.




Reverse Mode Function prevents spinal and shoulder blade pinching.



# Operating Instructions:

**Wireless Mode:** Long Press the power button to shut the massager On or OFF.

**Short Press Sequence:** Short Press after a Long Press to activate the sequence below. With each press\* the Mode Changes to the next feature.

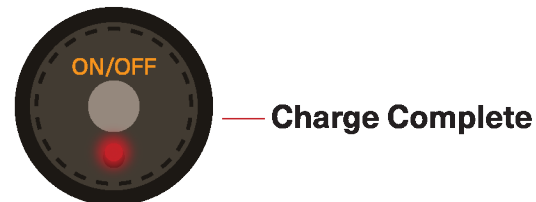
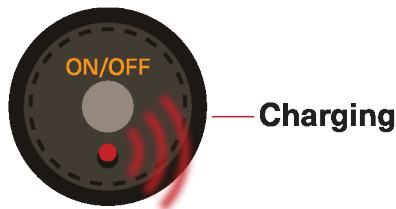
\*Each  , symbol represents one short press of the smart switch.

An initial long-press will begin counter-clockwise rotation. Follow along with the sequence below:

 Heating OFF  Clockwise w/ Heating ON  Heating OFF

 Reverse w/ Heating On  Heating OFF  Clockwise w/ Heating ON.....Sequence continues indefinitely.

**Battery Charge Indicator:** While flashing massager is charging. When massager has finished charging light will remain solid and will no longer blink.



## Recommended Care:

Let device charge in full before each use. We recommend letting the device charge fully before power is too low to avoid excessive discharge.

Charge at least once a month if the device is used sparingly to avoid battery capacity depletion.

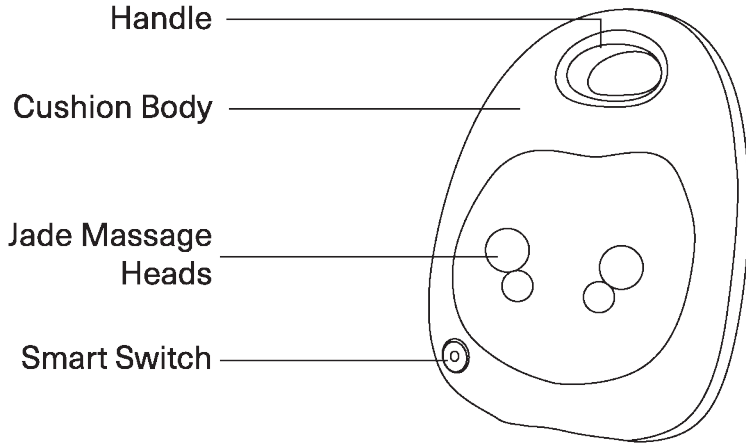
Avoid excessive temperatures especially if kept in a car. Avoid high temps during the summer and cold freezing temps during the winter.

Always take care to store in a clean, and dry place free from dust, dirt, moisture and any corrosive chemicals.



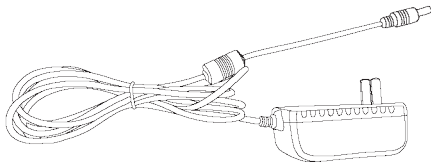


# Massager Diagram and Information:

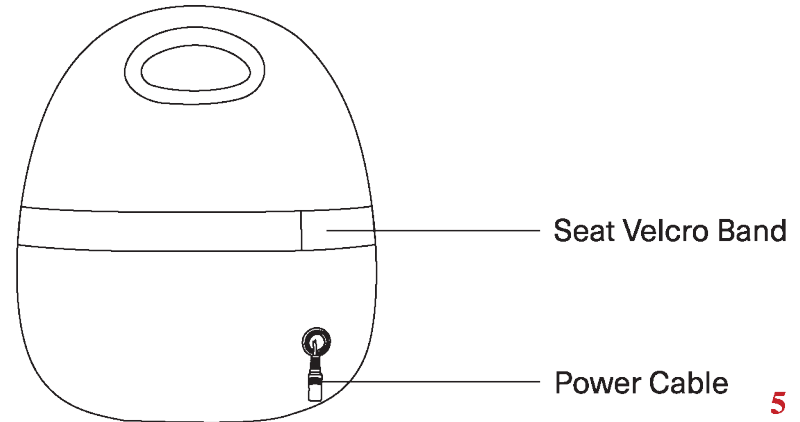


## Power Adapter:

Power Input: 100-240V ~ 50Hz/60Hz  
Output: 15V  $\overline{\text{---}}$  1.5A



## Car Adapter



## Cleaning Instructions and Product Specifications:

- Unplug before beginning the cleaning process.
- Use a dry or minimally damp cloth to clean away dust, dirt, and lint from the massager.
- Do not use chemical cleaners on the product.
- Do not dry in direct sunlight for excessive periods of time.
- Do not place near open flame or heater.

### Product Specifications:

Model: Z260SC

Name: Z-Smart Massage Cushion

Rated Voltage: 15V

Rated Power: 20W

Rated Working Time: 15 Minutes

\*Massager is not waterproof image is for creative purposes only



# Troubleshooting Tips

## **Troubleshooting Tips:**

In rare cases that something goes wrong with your massager, the following are commonly encountered issues and how to solve them.

Please review all procedures before calling our office for further instruction.

### **The Massager Is Not Working:**

**Problem:** Not Plugged in or Charged

**Solution:** Plug the product in and allow to charge fully before unplugging for wireless use.

**Problem:** The Massager has Auto Shut off feature after a 15-minute cycle.

**Solution:** Long Press the On/Off button

**Problem:** The product has been overused past the 45 min recommended use time

**Solution:** Let product cool for 1-hour, especially if hot to the touch

**Problem:** There is too much weight placed on the massage heads (Such as standing on the massage units)

**Solution:** Remove heavy load from the program

### **The product is Hot to the touch (more than warm)**

**Problem:** Continuous Over-use of the product has led to its overheating.

**Solution:** Unplug the device for 1 hour before use once more.

**Problem:** The product is being used in extreme temperatures

**Solution:** Place the product in a cooler area for 1 hour before use once more.

### **Soft Massage Sound Coming from Product:**

**Problem:** This sound is normal and is quieter than any other massager on the market. It is caused by the massage motors.

**Solution:** The sound is normal and not defective.

\*In the case of more severe issues such as defects, excessive noise and other related issues call our offices at Zarifa USA.

### **Prohibited Uses:**

Do not use the massager in a highly humid environment such as a bathroom or sauna.

Do not use the massager immediately after a sharp change in temperature.

Do not use this massager in an industrial environment or a place with highly corrosive gasses and/or dust build up.

### **People Who Shouldn't Use Product:**

Pregnant Women

People with inflammatory or rare skin conditions.

Patients with osteoporosis

Patients with heart disorders and/or Patients with a pacemaker.

Patients with a high fever

Minor's under the age of 18.

People who do not feel well or have low energy.

Those who are wet.

People under the influence of drugs or alcohol.

Consult with your doctor if you have recently undergone surgery.

People Sensitive to Heat.



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