



## Store Credit Form

Order Number: \_\_\_\_\_

Name: \_\_\_\_\_

Phone Number: \_\_\_\_\_

Email Address (associated with order): \_\_\_\_\_

Please list item(s) you are shipping back.

Item Name	Color	

I \_\_\_\_\_, have read and agreed to the Born To Roam Return Policy below.

Signature of purchaser:

\_\_\_\_\_ Date: \_\_\_\_\_

To better assist you, please give reason for the return:

---

---

---

**Return Address**

**Born To Roam**

**2201 E Willow St STE D266**

Signal Hill, CA 90755

## Born To Roam Return Policy

**WE DO NOT DO REFUNDS OR EXCHANGES. WE WILL GLADLY ISSUE YOU STORE CREDIT IN THE FORM OF AN E-GIFT CARD TO THE EMAIL ADDRESS ON FILE. STORE CREDIT CAN BE USED IMMEDIATELY AND NEVER EXPIRES.**

Please note that regular priced unworn items are eligible for store credit within 7 days of the original order date. All styles that state "FINAL SALE" within the title and/or description are not eligible for return. All returned items must be in their original condition, unworn, unwashed, and undamaged. Any returned items that appear to have been worn, washed, or damaged in any way will result in ineligibility to receive store credit.

Any worn or damaged items will be returned to sender.

If you receive a damaged or wrong item, we first want to apologize for this rare occurrence. We can assure you that this matter is a priority that we are happy to resolve. Please email photos of the damages or wrong item to [hello@weareborntoroam.com](mailto:hello@weareborntoroam.com). **Born To Roam must be notified within 2 days of delivery.** Any damages or wrong items reported after this grace period will be ineligible for return.

Store credits are valid for a lifetime. Store credits will be authorized via an e-gift card that will be emailed to you once your return is quality controlled and approved. We will update you every step of the way (via email). **Please allow 2 business days for returns to be processed. We will email you when the return is received and within processing.**

**Born To Roam is not responsible for any shipping and handling fees associated with returns whatsoever. The Customer is responsible for all fees associated with the transit of the item(s).**

For any questions regarding returns, email us at [support@weareborntoroam.com](mailto:support@weareborntoroam.com)