

<b>PAGE</b>	<b>YOUR ORDER SUMMARY</b>	
	<b>ORDER DATE:</b>	<b>ORDER NUMBER:</b>



<b>QTY</b>	<b>PRODUCT CODE</b>	<b>DESCRIPTION</b>	<b>REASON CODE</b>	<b>REASON FOR REFUND CODE</b>
				1. Just didn't like it
				2. Fabric not what I expected
				3. Defective
				4. Item damaged in shipping
				5. Delivered later than expected
				6. Delivered wrong item
				7. Too big
				8. Too small
				9. Color not what I expected

**Delivery and Returns Note:** Need to return or exchange something? Simply fill in the form and send it back to us with the item/s (in their original condition). Please follow the steps below within 30 days of receiving your delivery:

1. Next to the products listed above, select one of the reason codes against your return.
2. You can place a new order if a replacement size, colour or alternative items are required, and return the original item/s to us for a refund.
3. Use the pre-printed label attached to this form and secure it to your parcel. Please note that this label is NOT POSTAGE PAID.
4. Returns can take up to 14 working days to get back to us. It is very important to enclose this form with your parcel to enable us to process your return within 24 hours of receipt.
5. Please retain a proof of postage until we have confirmed your refund has been processed.

For more information or help at any time, please visit our Contact Us page at [www.thecozyshop.ca](http://www.thecozyshop.ca)

**The Cozy Shop**  
**(C/O ONLINE RETURNS)**

**550 Rue Deslauriers**  
**Montréal, Québec,**  
**H4N 1V8**  
**Canada**

**PLEASE NOTE: THIS IS NOT A PRE-PAID LABEL**