

# **N MOBILE WARMING**

**PERFORMANCE HEATED APPAREL**



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PERFORMANCE HEATED SOCKS  
USER MANUAL





## Welcome to Warmth. Stay Warm, Stay Comfortable



### F.I.R. Technology

Patented Mobile Warming® technology is specially engineered for cold environmental conditions. Mobile Warming® comprehensive heating solutions keep you warm and comfortable. The exclusive Mobile Warming® heating system utilizes F.I.R. (Far-Infrared) heat and ultra-fine metal fiber heating elements powered by lightweight, rechargeable, and powerful Lithium-Ion batteries. As heat builds Mobile Warming® advanced materials reflect and direct heat back towards the body ensuring that you stay warm. The combination of unique materials, construction techniques, and innovative design results in the most advanced heated gear available.

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## Introduction

Thank you for purchasing our battery powered Bluetooth® Performance Heated Socks. To ensure proper use and care of your Heated Socks and our Mobile Warming batteries please read this user manual prior to use.

## Includes

- One - Pair Performance Heated Socks
- Two - 3.7v 2000 mAh Lithium-Ion batteries (Model#MW37V22)
- One - 4.2v Dual AC battery charger (Model# ASA16U08)

## ⚠ WARNING

- Only charge your battery with included compatible wall charger. Go to [www.mobilewarming.com/pages/battery-care](http://www.mobilewarming.com/pages/battery-care) for more information.
- Do not store MW battery(s) below -4F(-20°C).
- Do not allow MW batteries or charger to come in contact with water or other liquids. If water or other liquids enter the battery interior immediately unplug the garment from the battery. Continued use of the garment may result in fire or electrical shock.
- Do not expose battery(s) to direct flame or heat as the battery(s) may explode.
- Disconnect MW battery pack from the garment(s) when not in use. Garment(s) will discharge battery even when power is off.
- It is important to maintain at least 25% of your battery power when not in use. Failure to do so will result in performance issues and reduced battery life. We recommend to charge your batteries every 3 months.
- Recommended power settings of 50% is sufficient for temperatures between 50°-64°F (10°-17.7°C) while at lower temperatures setting the power at 75% or 100% is sufficient. It is not recommended to use 100% power setting for a long time as it may cause overheating and /or bodily discomfort.



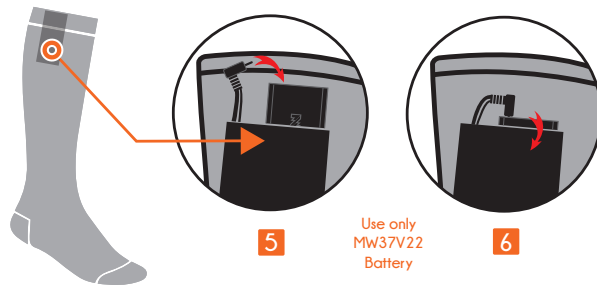
Do not use battery if you notice a change of shape (lumps), over-heating when charging or if rust or corrosion on the battery connectors is found.

## Quick Start Guide

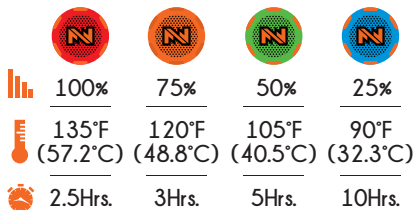
- 1- Fully Charge batteries to 100%.
- 2- Download MW Connect® from Apple App Store or Google Play Store and follow MW Connect directions on next page to pair your mobile device to the sock batteries.
- 3- Place socks on your feet.
- 4- Press and hold the power button on the battery for a few seconds. Once it's powered on LED will be Green/100% heat. Repeat for each battery.
- 5- Locate wire harness in battery stash pocket on inside of sock cuff (see drawing).
- 6- Connect wire harness to battery and slide battery(s) in pocket (See drawing).
- 7- Now that the batteries are connected to the socks and powered on; Launch MW Connect on your Mobile Device to adjust heat settings.
- 8- To power off Socks, press and hold the power button on each battery until light turns off. If you plan to not use socks for more than a few days, unplug both batteries from the socks.

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## Battery Installation



## 3.7volt Performance Sock Heat Ratings



Power Ratings Based on Fully Charged Battery and Ambient Temperature of 72°



MOBILE WARMING

## How to Pair MW Connect App with Socks

- 1- Go to the Apple App Store or Google play store and search "MW Connect".
- 2- Install the MW Connect® App and enable Bluetooth® on your mobile device.
- 3- Power on both Performance Sock batteries by pressing and holding the power button for 3-4 seconds.
- 4- Launch the MW Connect® App. MW Connect will auto-scan for both sock batteries.
- 5- In the garment listing, two sock listings will appear. Click the first listing and rename "Username" to something unique to you, for example, "John's Sock Left" or "John's Sock A".



Free Download



- 6- Now select the 2nd listing and rename "Username" to something unique, for example, "John's Sock Right" or "John's Sock B".
- 7- Select "Finish" at bottom of the app and the main screen will now be displayed.
- 8- Leave both batteries powered ON and force quit the MW Connect App to close it completely.
- 9- With the Performance socks batteries still ON, launch the MW Connect App.
- 10- Under the Garment List, select each Sock (Do Not Rename) and select "OK".
- 11- After selecting "OK" for each sock, hit "Finish" at bottom of the App.
- 12- The main control screen will now be displayed within 5-10 seconds. When pairing is complete, the socks icon will light up and you will now have bluetooth® control of them.

Note: Once you successfully complete this pairing process MW Connect will store your batteries in it's memory.



## Charging Instructions

To ensure the best battery performance and a long battery life follow these steps.

- Plug Mobile Warming charger into AC wall socket and connect battery(s) to AC charger connectors.
- When indicator light(s) are "Red" battery(s) are charging.
- When indicator light(s) turn "Green" battery(s) are fully charged and ready for use or storage.
- Always charge batteries indoors.
- Always use compatible Mobile Warming Chargers to charge batteries. Failure to do so could result in bodily injury, fire, or damaged batteries.

Replacement or additional batteries and chargers available at [www.mobilewarming.com](http://www.mobilewarming.com)

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Charger Port



Battery Port



MW37V22  
7.4volt 2200mAh  
Lithium-Ion



ASA16U08  
• Output: DC 4.2v, 0.75A  
• Input : AC 100v-240v

## Care Instructions

- Always disconnect and remove MW battery(s) from the garment(s) power lead wiring harness.
- Do not machine tumble dry, iron, or dry clean.
- Do not wring out the garment(s) as this may cause damage to the heating elements and or wire harness.
- Do not fully submerge in water or other liquids.
- Please charge the battery fully before use.
- If problems with the battery occurs refer to caution label marked on battery case or contact us at [www.mobilewarming.com](http://www.mobilewarming.com)

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## Wash Instructions

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- To wash, disconnect the battery(s) from the power lead/wire harness, and remove battery from garment(s).
- Machine Wash Cold Only
- Lay flat air dry only. Do not machine dry.
- Do Not Bleach. Do Not Iron, Do Not Dry Clean, Do Not Tumble Dry, Do Not Wring.

## Warranty Terms

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\*Our warranty applies only to the original purchaser and only for items purchased from an authorized Mobile Warming Dealer or Authorized distributor retail partner.

## Limited Two Year Warranty (Garment)

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When you purchase a Mobile Warming brand product from an authorized Mobile Warming retailer within the United States or Canada both the construction and electrical heating components of the product are warranted to be completely free from factory defects in materials and workmanship for two (2) year from the date of purchase. If any failure in the construction or the heating function of any

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Mobile Warming product purchased from an authorized Mobile Warming dealer within the United States and Canada occurs due to the manufacturer's defect within two years of the purchase of the product, the product will be repaired at no charge.\*

## 90 Day Rechargeable Battery & Charger Warranty

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Mobile Warming Gear rechargeable Lithium-ion battery packs and chargers are under warranty from factory defect for 90 days from the initial purchase date. Mobile Warming will repair or replace any battery or charger found to be defective under normal use within the 90 day warranty period.

\*Costs associated with shipping the item in under warranty is the responsibility of the purchaser.

## Warranty Exclusions

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Any damage caused to any Mobile Warming products by misuse, abuse, improper care, accident, normal wear and tear, use of non-mobile warming battery systems, and or the natural breakdown of materials over an extended period of time and use are not covered in this warranty. Any alterations or repairs (attempted or otherwise) performed on any Mobile Warming product voids any and all warranties offered by Mobile Warming for that particular item. Mobile Warming products are technical athletic apparel and is not intended for use as work wear or for use in strenuous or demanding circumstances or extreme conditions.

## How to initiate a Warranty Claim

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First, please ensure that your product is covered under warranty according to the terms above. Then simply have a digital copy of your dated proof of purchase ready and contact our friendly customer service team at [info@mobilewarming.com](mailto:info@mobilewarming.com), informing us that you would like to initiate a warranty claim for repair, briefly explaining the nature of your claim, with your dated proof of purchase attached. Our customer service team will then follow up with you within two business days of receiving all of the necessary information with an email containing a Return Authorization number, return instructions and the return shipping address in order to return with your defective item.