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3.7VOLT LITHIUM-ION BATTERY MW370 USER MANUAL



#### Introduction .

Thank you for purchasing our 3.7 volt MW370 Lithium-Ion Battery. To ensure proper use and care of your Mobile Warming battery please read this user manual prior to use.

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(1) MW370 Lithium-Ion Battery

Do not use battery if you notice a change of shape (lumps), over-heating when charging or if rust or corrosion on the battery connectors is found.

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## Charging Instructions,

To ensure the best battery performance and a long battery life follow these steps.

Plug Mobile Warming charger into AC wall socket and connect battery(s) to AC charger connectors

Charger Port

- When indicator light(s) are "Red" battery(s) are charaina.
- When indicator light(s) turn "Green" battery(s) are fully charaed and ready for use or storage.
- Always charae batteries indoors.
- Always use compatible Mobile Warming Charaers to charae batteries. Failure to do so could result in bodily injury, fire, or damaged batteries.



Battery Por





 Output: DC 4.2v, 0.75A Input : AC 100v-240v



## **A**WARNING

- Only charge your battery with included compatible wall charger. Go to www.mobilewarming.com/pages/battery-care for more information.
- Do not store MW battery(s) below -4F(-20°C).
- Do not allow MW batteries or charger to come in contact with water or other liquids. If water or other liquids enter the battery interior immediately unplug the garment from the battery. Continued use of the garment may result in fire or electrical shock.
- Do not expose battery(s) to direct flame or heat as the battery(s) may explode.
- · Disconnect MW battery pack from the garment(s) when not in use.
- Garment(s) will discharge battery even when power is off.
- It is important to maintain at least 25% of your battery power when not in use. Failure to do so will result in performance issues and reduced battery life. We recommend to charge your batteries every 3 months.
  Recommended power settings of 50% is sufficient for temperatures between 50°-647F (10°-17.7°C) while at lower temperatures setting the power at 75% or 100% is sufficient. It is not recommended to use 100% power setting for a long time as it may cause overheating and /or bodily discomfort.

# Warranty Terms \_\_\_\_

\*Our warranty applies only to the original purchaser and only for items purchased from an authorized Mobile Warming Dealer or Authorized distributor retail partner.

# Limited Two Year Warranty (Garment)

When you purchase a Mobile Warming brand product from an authorized Mobile Warming retailer within the United States or Canada both the construction and electrical heating components of the product are warranted to be completely free from factory defects in materials and warkmanship for two (2) year from the date of purchase. If any failure in the construction or the heating function of any Mobile Warming product purchased from an authorized Mobile Warming dealer within the United States and Canada occurs due to the manufacturer's defect within two years of the purchase of the product the product will be repaired at no charge."

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## 90 Day Rechargeable Battery & Charger Warranty\_\_\_

Mobile Warming Gear rechargeable Lithium-ion battery packs and chargers are under warranty from factory defect for 90 days from the initial purchase date. Mobile Warming will repair or replace any battery or charger found to be defective under normal use within the 90 day warranty period.

\*Costs associated with shipping the item in under warranty is the responsibility of the purchaser.

#### Warranty Exclusions.

Any damage caused to any Mobile Warming products by misuse, abuse, improper care, accident, normal wear and tear, use of non-mobile warming battery systems, and or the natural breakdown of materials over an extended period of time and use are not covered in this warranty. Any alterations or repairs (attempted or

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atherwise) performed on any Mobile Warming product voids any and all warranties offered by Mobile Warming for that particular item. Mobile Warming products are technical athletic apparel and is not intended for use as work wear or for use in strenuous or demanding circumstances or extreme conditions.

## How to initiate a Warranty Claim

First, please ensure that your product is covered under warranty according to the terms above. Then simply have a digital copy of your dated proof of purchase ready and contact our friendly customer service team at info@mobilewarming.com, informing us that you would like to initiate a warranty claim for repai, briefly explaining the nature of your claim, with your dated proof of purchase attached. Our customer service team will then follow up with you within two business days of receiving all of the necessary information with an email containing a Return Authorization number, return instructions and the return shipping address in order to return with your defective item.

