

# RETURNS & EXCHANGES

If you are not satisfied with your item(s), please send it back to us within 30 days along with this form. Once we get your returned items, we will email you a store credit code within 3-7 business days. This code can be used on EpicCosplay.com and will never expire.

**Returns must be in original condition** (this means unworn, uncut lace, unstyled & unwashed with original tags and packaging).

**A 20% restocking fee will be deducted if the item is missing any piece of original packaging** (this includes tag, netting, tissue stuffing and bag).

**Returns will not be accepted if the item was styled, cut, washed or altered. Returns will not be accepted if the item contains any sort of external odor such as fragrances, smoke, food, sweat, etc.**

## CUSTOMER INFO

## ITEM(S) TO RETURN

Mail your return to the following address:

**EpicCosplay Wigs Return**  
13 Orchard  
Ste 106  
Lake Forest, CA 92630

