

CUSTOMER SURVEY

To help us serve you better, and improve our business and products, please complete this short survey.

1. When you arrived at the office, were you greeted by one of our staff members? **Y N**

If yes, was the staff member friendly and professional? **Y N**

Comments: _____

2. During your appointment, did the therapist treat you in a professional and friendly manner? **Y N**

Comments: _____

3. During your appointment, did we answer your questions in an understandable and useful way? **Y N**

Comments: _____

4. If your Medigas supplies were mailed outside of Winnipeg or Brandon were they delivered accurately and on time? **N/A Y N**

Comments: _____

5. Do these office hours suit your needs? **Y N**

- **Brandon:** Monday to Friday, 8 a.m. to 4:30 p.m.
- **McPhillips:** Monday to Friday, 8 a.m. to 5 p.m.
- **Broadway:** Monday to Thursday, 8 a.m. to 8 p.m., and Friday to Sunday, 8 a.m. to 4:30 p.m.

If not, what hours (include the location) would be better for you?

6. Our clinics are located in Winnipeg, Brandon, Dauphin, Flin Flon, Portage, Ste. Anne, The Pas, Thompson and Winkler. Is there a location that's more convenient for you, or do you have a suggestion for another Manitoba location that may benefit from our services?

Suggestion: _____

7. How would you rate your overall experience with Medigas, its services and people? (Select one)

Very Good	Satisfactory	Average	Poor	Needs Improvement

Comments: _____

8. Other comments:

Thank you for your feedback!