

Mask RECALL Message

Subject Line: **Urgent Medical Device Recall**

Dear Customer,

This recall will only apply to you if you have any of the contraindications noted below. Continue using your mask and disregard the recall notice if the contraindications do not apply to you.

Our records indicate that you have purchased a mask from Medigas Manitoba LTD or Remologie, during the period from January 1, 2021 to present, that is part of a current recall. See attached letter from ResMed regarding a Medical Device Recall for patients if any of the following notes apply to you. Website for reference: www.resmed.com/magnetupdate

As noted in the patient letter, ***“Masks with magnetic components are contraindicated for use by patients where they, or anyone in close physical contact while using the mask, have the following:***

- ***Active medical implants that interact with magnets (ie. Pacemakers, implantable cardioverter defibrillators, neurostimulators, cerebrospinal fluid shunts, insulin/infusion pumps)***
- ***Metallic implants/objects containing ferromagnetic material (ie. Aneurysm clips/flow disruption devices, embolic coils, stents, valves, electrodes, implants to restore hearing or balance with implanted magnets, ocular implants, metallic splinters in the eye)***

If any of the above contraindications apply to you, ResMed recommends that you replace your mask with an alternative mask without magnets.

If you are unsure of whether your implant falls under the criteria noted above, check with your physician.

If you are impacted by this recall, please contact our Customer Care team to book a mask fitting.

Phone: 204.786.2727

Email: Medigas.cpap@innovairgroup.com

Thanking you for choosing Medigas!

Medigas Respiratory Wellness Centre and Remologie