Sunco Lighting made better.

User Manual

2' LED Linear High Bay

SKU: HB_L2

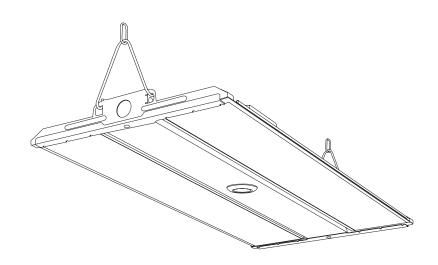






Whats in the Box?

High Bay



Get Your Gear









Drill

Hammer

Pliers

Tape Measure

1

Before You Start

Safety Information

To reduce the risk of fire, electric shock, or physical injury:

- Turn off circuit breaker before installing this fixture.
- Suitable for use in wet environments at temperatures ranging from -22° to 122°.
- · Not intended for use with emergency fixtures.
- · Not compatible with photo controls.
- · Not compatible with occupancy sensors.
- · Not compatible with third party sensors.
- Not compatible with all dimmers. For more dimming information, please visit www.sunco.com.

This device complies with Part 15 of the FCC rules.

Operation is subject to the following two conditions:

1.) This device may not cause harmful interference.

- · Not compatible with timing devices.
- All electrical connections must be in accordance with local and National Electric Code (N.E.C.) standards.
- Please review installation manual carefully before proceeding. Consult a qualified electrician if you are unfamiliar with proper electrical wiring connections.

MARNING:

Cancer & Reproductive Harm- www.P65Warnings.ca.gov

 This device must accept any interference that may cause undesired operation. Please review all instructions carefully prior to installation.

Quickstart Guide



Step 1
Attach chains to V hooks.



Step 2
Insert eye hooks into anchors.

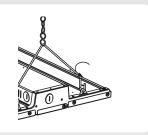


Step 3Attach fixture to ceiling using chain on eye hooks.



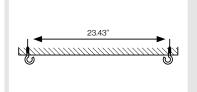
Step 4
Place wires and cap inside driver box, then secure.

Installation Guide



STEP 1

- a. Turn off circuit breaker before installation.
- b. Hook chain onto 1x V hook. Repeat with second hook and chain.
- c. Insert hooks ends into slotted holes, as shown. Repeat with second hook.



STEP 2

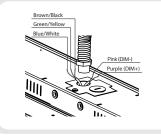
- a. Attach 2x anchors (not included) to the ceiling. Space the hooks 23.43" (595 mm) apart.
- b. Screw eye hooks (not included) into the anchors.



STEP 3

a. Secure fixture to ceiling by looping chain onto screw eye hooks.

Installation Guide (Cont.)



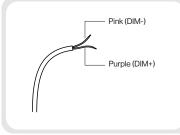
STEP 4

- a. After the installation, connect the supply wires in terminal cap to fixture wires. Refer to wiring instruction in diagram at left.
- b. Ground to Ground (yellow/green); Live to Live (black); Neutral to Neutral (white); Pink and Purple wires connect to dimmer.



STEP 5

- a. Insert the terminal cap and wires into the driver box. Secure terminal cap.
- b. Turn on power and test the light.



STEP 6

- a. Gray and Purple wires connect to dimmer. Constant current can be achieved by 0-10V dimming. Connect to a compatible dimmer (not included) to the fixture's dimming signal wires.
- b. If you choose not to use the dimming function, cap each dimming wire (not together).

Product Details

Recommended Dimmers

Scan for the full compatible dimmer list!

Brand	Model
LUTRON	DVSTV
LUTRON	NTSTV-DV
LUTRON	DVTV
LEVITON	AWSMT-7DW
LEVITON	DD710-BDZ
LEVITON	DS710-10Z



Specifications

Voltage	120V-277V	Average Lifetime	50,000 hrs
Wattage	85W/110W/165W/220W/300W	Lumens	12000lm-42000lm
CRI	80+	Temperature	-22°F to 122°F
Beam Angle	90°	Frequency	50/60HZ
Weight	4.8lbs-6.6lbs	Efficacy	140lm/w
Housing Material	Sheet Metal	Amps	0.9A-3.0A
Dimmable	0-10V	Warranty	7 Years

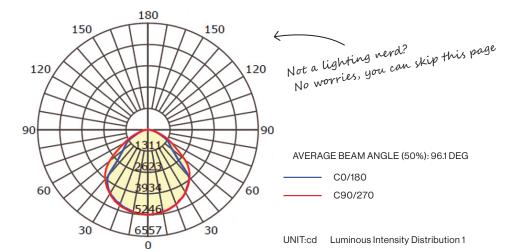
Common Troubleshooting

Feeling in the dark about an issue with your product? No worries! Our troubleshooting section is here to shed some light and provide you with easy-to-follow solutions for any problem.

If you still need some assistance, please feel free to contact us with any questions. Our team of lighting experts are happy to help brighten your day.

Installation Light isn't turning on.	Double check if fixture is properly connected and circuit breaker hasn't been tripped.	
Light unexpectedly fails.	For further assistance, contact our customer support.	
Dimming Light not dimming to lowest setting.	Ensure minimum dimmer load requirement is met.	
Light not dimming smoothly.	Verify dimmer compatibility with fixture.	
Light not compatible with dimmer switch.	Check light-dimmer compatibility. Consider purchasing compatible switch if necessary.	
Flickering Light is flickering when turning on.	Check that fixture wiring connections are secure.	
Light flickering with other lights on the same circuit.	Check that the lights on the same circuit are not overloading the circuit.	
Light flickering when turned on.	Verify fixture compatibility and that it is grounded.	
Light flickering when dimmed. Buzzing	Verify dimmer switch compatibility.	
Fixture buzzing with power outages.	Verify light is connected to surge protector securely.	
Fixture buzzing with appliances or electronic devices.	Look for nearby interferences that can cause buzzing. Such as televisions, radios, computers, etc.	
Fixture buzzing when dimmed.	Verify dimmer switch compatibility.	

Light Distribution Angle



Lighting distribution angle refers to the spread of light emitted from a light source. It is an important factor to consider when selecting a fixture or bulb, as it affects the way it will illuminate an area. There are two main types of lighting distribution angles:

A symmetric lighting distribution emits light evenly in all directions, creating a cone-shaped pattern that provides a pool of light. This type of lighting is ideal for general lighting and illuminating large areas. Common applications for symmetric lighting include general area illumination, security lighting, and perimeter lighting. Symmetric lighting is also used to a certain degree in up-lighting.

An asymmetric lighting distribution angle, also known as beam angle, creates a pattern that focuses light in a specific direction. This type of lighting is ideal for task lighting as it reduces glare and light spill in other areas. Common applications include task lighting in spaces such as landscape settings, retail stores, museums, and much more.

It is important to note that the lighting distribution angle can also be affected by other factors such as the reflector design of the light source, the type of lens used, and the distance between the light source and the surface being illuminated.

Customer Support

Warranty Policy

This product is covered by our industry leading 7 year warranty.

It gets even better - scan the QR code for 2 extra years of protection!



Scan me for two extra years!

30 Day Return Policy

At Sunco, we value our customers and stand by the quality and performance of our products.

If you are not completely satisfied with your purchase, we accept returns within 30 days of your purchase date.

Customer Service

 $Our Los \, Angeles \, team \, of \, lighting \, experts \, is \, here \, to \, assist \, you \, with \, all \, your \, needs! \, Contact \, us \, at: \, is \, in the contact \, us \, at: \, in the contact \, at: \, in the contact \, us \, at: \, in the contact \, at:$

Email: support@sunco.com Call or Text: (844) 334-9938

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