

FAQ : Muddy's "Work/Life" Classes- Virtual

Q. How does it work exactly?

A. You purchase your ticket online and this reserves you a spot. A day or two before the class, you'll receive an email containing your "prep packet" and the login credentials for Zoom. The "classroom" will open 5 or 10 minutes before the class begins to give everyone time to login, get settled, etc. Then we begin class!

Q. Can multiple people take the class together on one "ticket"?

A. For our Work/Life classes, we prefer one participant per ticket. Even if you're sharing a screen, the nature of the class means you're each an individual student.

Q. Who are these classes for?

A. All our "Work/Life" classes began as staff training workshops, so their original "students" were Muddy's employees. We discovered that what works for us also works for many others... and often in our lives outside of work as well. These classes can benefit anyone seeking to live and work more purposefully and the "recipes" we share can be applied in many scenarios.

Q. How should I prepare for class?

A. Grab your favorite pen. Maybe make a snack if you like.... get comfortable! If possible, find a quiet spot with good internet; turn off phone & notifications-- limit distractions. These workshops are interactive, not just lectures, so get where you're comfortable participating by asking questions, sharing thoughts, etc!

Q. Can I book a private class for my group/team?

A. Yes! Please check out our "classes" section on the website for "private group".

Q. What sorts of teams have taken these classes?

A. All sorts! Various FedEx marketing teams, a UT optometry school team, nonprofits including Thistle & Bee, school groups (both student groups and faculty groups!), and faith organizations... and of course, other hospitality & retail small businesses!

Q. What if I need to cancel my class reservation?

A. We keep class sizes small to allow each student a great experience, so we require at least 7 days' notice for a cancellation with full refund.

If your class is less than 7 days away and you find that you cannot attend, you may certainly send a friend in your place! Just let us know about the change of plan by emailing [orders\(at\)muddysbakeshop\(dot\)com](mailto:orders(at)muddysbakeshop(dot)com)